

**KGO-TV**  
**SAN FRANCISCO, CALIFORNIA**  
**QUARTERLY LISTING OF COMMUNITY ISSUES**  
**AND**  
**RELATED PROGRAMMING**  
**FOURTH QUARTER 2015**  
**REGULARLY SCHEDULED PROGRAMMING**

During the Fourth Quarter of 2015, KGO-TV aired the following regularly scheduled local newscasts identified on air as "ABC 7 News" with a total cumulative average of over 100 hours per month:

<i>Monday - Friday</i>	<i>4:30-7:00AM</i>
<i>Monday - Friday</i>	<i>11:00-11:30AM</i>
<i>Monday - Friday</i>	<i>4:00-5:00PM</i>
<i>Monday - Friday</i>	<i>5:00-5:30PM</i>
<i>Monday - Friday</i>	<i>6:00-7:00PM</i>
<i>Monday - Friday</i>	<i>11:00-11:35PM</i>
<i>Saturday &amp; Sunday</i>	<i>11:00PM-12:00AM</i>
<i>Saturday &amp; Sunday</i>	<i>5:00-6:00AM / 6:00-7:00AM</i>
<i>Saturday</i>	<i>8:00-9:00AM</i>
<i>Sunday</i>	<i>9:00-10:00AM</i>
<i>Saturday &amp; Sunday</i>	<i>5:00-5:30PM &amp; 6:00-6:30PM</i>

### **THE LIVE WELL NETWORK- KGO-TV / 7.2 HD**

KGO-TV's D2 sub-channel airs the "Live Well Network," a single free 24/7 over-the-air digital platform channel providing viewers with original content focusing on home, health and lifestyle.

The "Live Well Network" offers programs entitled- Motion, Mexico: One Plate at a Time,, Let's Dish, Sell This House, Knock It Off, Deals, Best Recipe, Food Rush and My Family Recipe Rocks, and Fix This Yard along with others.

### **LAFF TV NETWORK- KGO-TV / 7.3 SD**

KGO-TV's D3 sub-channel airs the "LAFF TV Network," a single free 24/7 over-the-air digital platform channel providing viewers with comedy programming content.

The "LAFF TV Network," airs vintage sitcoms and theatrical movies with a comedic theme.

*KGO-TV'S D2 Live Well Network & KGO-TV'S D3 LAFF TV network signals carry Public Service Announcements and Children's Core Programming as described in the Quarterly FCC 398 Children's Report.*

**During the fourth quarter of 2015, KGO-TV also aired the following locally produced programming that addressed the problems and needs of the San Francisco-San Jose-Oakland Market area:**

***BEYOND THE HEADLINES WITH CHERYL JENNINGS-*** This locally produced public affairs program consisted of a variety of subjects primarily dealing with issues related to the local community. The program's objective was to go "beyond the headlines" and explore critical issues facing the community. KGO-TV's Cheryl Jennings hosted this program that aired Sundays from 4:30 to 5:00pm.

***SEVEN ON YOUR SIDE-*** Michael Finney headed this consumer affairs unit that provided consumer information / product recalls during local 5:00pm newscasts, and reviewed investigations / resolutions during 6:00pm newscasts. Office staff answered letters, e-mail and hotline telephone calls from viewers seeking help with a wide variety of consumer problems. On the average, the unit received over 3500 e-mails/ letters, and over 1400 phone calls per month.

***ABC 7'S BAY AREA LIFE-*** Hosted by Lizzie Bermudez, this weekly lifestyle and entertainment destination program takes viewers around the Bay Area to celebrate and share what makes this beautiful place so fabulous. Each show explores local neighborhoods for the latest finds in food, fitness, entertainment, decor, fashion, culture, technology, and travel. Each week's program highlights the special people and places of the Bay Area. B. A. L. episodes aired Sundays from 6:30 to 7:00pm, and some encore episodes aired on Saturdays from 4:30-5:00pm.

## **SPONSORED COMMUNITY EVENTS**

*The following community events were featured on KGO-TV's day planner, "Around the Bay," the station's vehicle for sponsoring upcoming community events. Each of these thirty-second spots featured two to three events, and aired for two weeks on a fixed schedule:*

### **10/1/15 – 10/9/15**

*Support for Families of Children with Disabilities: Wine+Design (10/9)  
Abilities United: Authors Luncheon (11/7)  
EcoCenter: BaySplash (10/10)*

### **10/10/15 – 10/23/15**

*United Policyholders: Tee UP (10/26)  
Partners with Youth: All Stars Lunch (11/5)*

### **10/24/15 – 11/6/15**

*Bonnie J Addario Lung Cancer Foundation: Simply the Best Dinner & Gala (11/14)  
Gourmet East Bay: food charities (11/21)*

### **11/7/15 – 11/20/15**

*Asian American Cancer Support Network: Hatwalk (11/21)  
GLIDE: Holiday Jam (12/3)*

### **11/21/15 – 12/4/15**

*Make-A-Wish Greater Bay Area: Brave the Bay (12/5) Kimochi, Inc.: Silver Bells (12/12/15)*

### **12/5/15 – 12/18/15**

*Dan Ashley's Rock the CASA: Benefit for Court Appointed Special Advocates and Friends of Camp Concord (3/5/16) Marines Toys for Tots Foundation: Toy Drive (December)*

## **PUBLIC SERVICE ANNOUNCEMENTS-**

*During the fourth quarter of 2015, KGO-TV aired over 500 public service announcements in various time periods throughout the broadcast day that involved a variety of topics. Some of the PSA sponsors that aired included: Trust for Public Lands, SFPD, U.S. Department of Health-Cancer, Nat. Foundation for Infectious Diseases, Spina Bifeda Association, Cal Office of Traffic Safety, Boys Town National Hotline, and SF MTA Pedestrian Safety.*

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In addition to the local news and public affairs programs described in this report, KGO-TV carries all of the ABC Television news & public affairs programs listed and described in the report filed as “Network Programming.”

\* \* \* \*

KGO-TV regularly surveys community leaders and organizations, and responds to these surveys. The station also regularly hosts community feedback meetings known as “ABC 7 Listens” at different Bay Area locations. Residents are invited to discuss, key issues, problems, needs and interests. Through these efforts we’ve determined that the following issues are important to the community:

- ***CRIME & LAW ENFORCEMENT***
- ***TRANSPORTATION***
- ***TERRORIST ATTACKS***
- ***THE EL NINO STORMS***
- **7 ON YOUR SIDE CONSUMERISM**
- **I-TEAM / SPECIAL NEWS REPORTS**

Some of the station’s most significant treatments of these issues are described on the following pages.

## ***CRIME & LAW ENFORCEMENT***

**ABC 7 NEWS 5PM - THU, 10/1 (2:09)**

***SANTA CLARA SHERIFF'S OFFICE SWAMPED BY COMPLAINTS ALLEGING WRONG-DOING BY COUNTY JAIL DEPUTIES.***

Santa Clara County Sheriff Laurie Smith told ABC7 News every organization has problems, but she wants to rout out any personnel who are in the situation where they are doing something illegal or abusive. However, the critics are saying that she is engaging in a witch-hunt. The flood of complaints is the result of a campaign by Smith to demonstrate transparency and integrity. But the volume of cases -- up to 100 so far -- has prompted her to get help from retired sheriff's investigators and from the FBI's San Jose office. "Our willingness to bring in an outside agency to assist in these investigations should really make it clear to the public that we are committed to making sure that the result of the investigations are credible and will stand up with scrutiny," Smith said. The sheriff would not confirm that racist texts have been discovered on several cellphones belonging to correctional officers. "Certainly part of many investigations involves cellphone records and... But I really can't comment on the investigation either," Smith said. However, the president of the local correctional officers union posted a YouTube video warning his members not to give up their cellphones.

Santa Clara Correctional Officers Association president Lance Scimeca is opposed to the sheriff subjecting officers to investigation. "This harkens back to the Salem witch trials of 1692. The hysteria and political rhetoric that our administration is spewing forward has a direct and unequalled adverse effect in our work environment," Scimeca said. A protest group outside the main jail on Thursday said it's skeptical that the sheriff's office can do a fair job of investigating itself. "The fact that this system, these systems, that are oppressing and killing people are investigating themselves is actually ludicrous," D'Andre Teeter from the Stop Mass Incarceration Network said. So far, five deputies have been placed on administrative leave with pay. Three deputies are charged with the murder of inmate Michael Tyree. The cause of death of inmate Walter Roches on Monday is pending.

*(Crime & Law Cont.)*

**ABC 7 NEWS 4PM - MON, 12/21 (2:45)  
JUDGE RULED SFPD OFFICERS CAN'T BE PUNISHED FOR  
ALLEGED OFFENSIVE TEXTS**

A judge ruled that the San Francisco officers accused of sending offensive texts cannot be punished because the department waited too long to discipline them. This is a case where even the officers' attorneys say they aren't celebrating their court victory because of their clients' misconduct, but they add that's not what this case is about. It's about the statute of limitations, pure and simple. Judge Ernest Goldsmith ruled that the San Francisco Police Department waited too long to discipline the seven officers accused of exchanging racist and homophobic text messages with former Sgt. Ian Furminger. He was convicted in federal court of public corruption late last year.

San Francisco's Internal Affairs investigators received the offensive texts from the U.S. attorney two years before. However, they say a court order prevented them from divulging the texts because it could jeopardize the prosecution of Furminger. So they waited until early this year when the federal case ended to divulge the texts to Police Chief Greg Suhr. That is when Suhr started disciplinary proceedings at the Police Commission, asking them to fire the officers. But the judge said the officers' Bill Of Rights clearly states that the statute of limitations for police investigations is one year.

Attorney Allison Berry Wilkinson represents one of the officers. She told reporters, "What happens now is that the department cannot take any action against these officers for the exchange of text messages that occurred in 2011 and 2012." Deputy City Attorney Kenneth Walsack, who is representing the police department, says the tentative ruling which became final on Monday, will jeopardize future investigations. "The courts tentative ruling failed to take into account the necessity of police cooperation with outside criminal investigations," Walczak said. Suhr says his department will appeal the ruling. The seven officers have been placed on administrative leave with pay.

*(Crime & Law Cont.)*

**ABC 7 NEWS 11PM - WED, 10/28 (2:05)  
HOMICIDE SUSPECT TRIES TO TURN HIMSELF IN, SANTA  
CLARA JAIL TURNS HIM AWAY**

A man says he tried to turn himself in for killing his ex-girlfriend and walked into the Santa Clara County Mail Jail, but they turned him away and told him to go to the San Jose Police Department a few blocks away. Authorities are explaining why they did that. Authorities told ABC7 News 28-year-old Hugo Castro confessed to stabbing a woman, who he once dated. They say the stabbing happened sometime over the weekend, but the victim's body was not found until Monday. On Monday, Castro took San Jose police to the condo on Third Street where 27-year-old Alessandra Barla was discovered strangled and stabbed to death. Castro informed Santa Clara jail staffers he wanted to turn himself in and that he actually passed a note through the glass window to a custody support assistant, stating that he was aware of the location of a dead body.

The Sheriff's Office maintains that at no point during the exchange did Castro mention that he was responsible for that dead body. As a result, they say that's why they referred him over to the San Jose police station where he was taken into custody after providing a statement. In a statement to ABC7 News, the Santa Clara County Sheriff's Department said, "If the initial findings are true, then the Custody Deputy failed to meet the expectations of the department and we'll take appropriate action to deal with the deputy."

*(next page)*

***(Crime & Law Cont.)***

This is the latest in a string of problems involving the main jail which is operated by the sheriff's department. In fact, a commission was appointed by the county Tuesday to look into the problems, including the death of an inmate, allegedly at the hands of guards inside the jail. A blue-ribbon commission led by retired Judge Ladoris Cordell is auditing the jail. She told ABC7 News, "All the more important that we look into the training that is given to the correctional officers at the jail." Cordell says currently correctional deputies are only required to have a high school diploma or GED. The commission will meet in November and present findings to the Santa Clara County Board of Supervisors. The Custody Deputy has been reassigned from his job at the main jail, pending the outcome of an internal investigation.

*(Crime & Law Cont.)*

**ABC 7 NEWS 6PM - WED, 11/25 (2:05)  
OAKLAND POLICE ALLEGE ACCUSED MURALIST KILLER  
WENT ON CRIME SPREE**

Prosecutors said Marquise Holloway's crime spree started on the day he allegedly killed Oakland muralist Antonio Ramos. He faces a murder charge and multiple robbery charges. Holloway appeared in court again Wednesday because of yesterday's profanity-laced rant, which prevented him from being properly arraigned. It was a bold and violent scene much like the other robberies he's accused of. One woman told ABC7 News how she was afraid she would be killed during a robbery. Police said she is possibly one of Holloway's other victims. "I saw the gunman and he actually looked me straight in the face and I thought I was going to get shot again," Diana Tenes said. Tenes worked as an actress in a music video along Oakland's 23rd Street, featuring New York artist Bilal. She called the scene beautiful until thieves with guns went after the equipment. "One of the camera guys that was there, he actually started running down the street and I thought I'm going to do that too because there was no place to hide," she said. Tenes ran towards Telegraph Avenue. "I actually thought I was going to get shot in the back when I was running," she said.

Police said Holloway is also a suspect in Tenes' case. Investigators say Holloway shot Ramos during a fight over camera equipment at the location of another mural near Interstate 580. "I really hope that it's the same guy," Tenes said. Detectives are connecting Holloway to five robberies and attempted robberies total, which happened all within a week. One man who preferred to remain anonymous said his landlord ran up in front of a house along Mead Avenue. "He yelled at the guy and the guy turned around and shot and the bullet whizzed by me and my landlord," he said. He also said he's relieved there has been an arrest. "I'm happy man, people like that shouldn't, I don't know, I'm a firm believer that justice should be served.

Holloway admits to shooting Ramos according to court documents, but said it was an accident. However, multiple cases involving photographers and their equipment don't appear to be accidental.

*(Crime & Law Cont.)*

**ABC 7 NEWS 6PM - FRI, 10/23 (3:33)  
100 POLICE OFFICERS, FBI CONDUCT MAJOR GANG SWEEP IN  
OAKLAND**

There was a major gang sweep in Oakland Friday morning. One hundred officers, including Oakland Police and the FBI, moved in on a number of locations around the city. They arrested suspected gang members and confiscated guns, drugs and cash. The sweep focused on the Nortenos and the Border Brothers gangs. Police and FBI seized weapons, drugs and arrested several known gang members. They found a large marijuana grow with more than 100 plants. Officers also confiscated 3 oz. of cocaine and some heroine. The raid is part of Oakland's Operation Ceasefire, where police give gang members an opportunity to make a change, asking them to use resources and to stop committing crimes. They served search warrants at known gang members' homes that did not make those changes.

"We took a proactive measure to, number one, reach out to them and let them know that we care about them, did not want to see them dead or in jail. And if they did not stop the violence, we were going to follow up on our promise to hold them accountable. Today was the day that we held them accountable," OPD Captain Ersie Joyner said. Fifteen people were detained. Police are questioning some of them about a murder that happened in Oakland a few weeks ago. In September, officers found a man shot to death near Skyline Boulevard and Joaquin Miller Road. Police are now saying they think that may have been a retaliation killing. More than 100 officers from several different agencies participated in Friday morning's raid.

*(Crime & Law Cont.)*

**ABC 7 NEWS 4:30PM - SAT, 11/28 (1:55)**  
**SEARCH FOR SUSPECT IN SAN CARLOS FATAL DOMESTIC  
VIOLENCE STABBING**

San Mateo police are searching for Anthony Kirincic, a 22-year-old male, identified as the suspect in a fatal stabbing following a possible domestic violence incident. But a search Saturday evening for the homicide suspect inside a San Carlos medical clinic ended and the suspect was not found, a San Mateo County Sheriff's Office spokesman said. The search ended at 5:15 p.m. at the Sutter Health San Carlos Urgent Care Center at 301 Industrial Road, sheriff's spokesman Detective Salvador Zuno said. Earlier, San Mateo police officers responded to the 1500 block of S. B. Street for a reported stabbing around noon on Saturday. The victim was a 34-year-old female. She was found critically injured inside her home with visible stab wounds. Officers and SMFD paramedics performed immediate lifesaving efforts, but the victim died at the scene. The victim's boyfriend, Kirincic, was gone from the scene by the time police arrived on scene.

Kirincic is believed to have fled the immediate area of the crime. Police set out in search of the suspect, and were advised that the suspect's vehicle was located unoccupied in a parking structure in the area of Holly St. and Industrial Ave. in San Carlos near a medical facility. Law enforcement officers evacuated the clinic and conducted a room-to-room search for the suspect. Police are working with the sheriff's department on the search related to the suspect vehicle in San Carlos. Sheriff's officials consider Kirincic armed and dangerous. The California Highway Patrol, Belmont police and San Mateo police are also involved in the search. Police said this stabbing was the result of domestic violence and it's not the first time they've been to the San Mateo house. "At that particular address, that we're working that homicide investigation, we've been to a number of times for domestic violence related cases," San Mateo Police Capt. Dave Norris said. Neighbors told us off camera they've heard Kirincic & his girlfriend fighting several times.

## **TRANSPORTATION**

**ABC 7 NEWS 11AM - MON, 12/7 (1:55)**

### ***BART INCREASES PARKING FEES AT FOUR STATIONS***

Starting today, it will cost you more to park at four BART stations. The parking fee is going up 50 cents at four stations. The Millbrae station is now \$3, parking fees at the Concord and the North Concord-Martinez stations are now \$2, and the Coliseum Station in Oakland is a \$1.50.

BART says its parking fees are evaluated every six months. If a lot at a station is full, the daily rate may go up by 50 cents. If it's less than 95 percent full, the fee may actually decrease by 50 cents. We're not hearing of any decreases at any stations. The increase starting today includes single day, monthly and airport-long-term reserved parking permit prices. Any change in fees will remain in effect for at least six months and then reevaluated. BART fares are going up by 3.4% on January 1st.

Because of BART's inflation based fare increase program. That means you'll pay about 10 to 25 cents more for a one way trip. The money will help BART pay for new train cars, a train control system and a new maintenance facility. BART says all the money raised will go to station improvements.

*(Transportation Cont.)*

**ABC 7 NEWS 6PM - THU, 10/22 (2:08)**  
***CREWS TEST SMART TRAIN IN NORTH BAY***

Crews tested brakes and speed on a SMART train Thursday that will link Sonoma and Marin counties. It was hardly a normal commute along Highway 101 north of Novato as crews tested the train. The Sonoma Marin Rail Transit is a little over a year away from beginning actual service. On Thursday, the railroad allowed ABC7 News along during an early sequence of high-speed test runs.

The top speed of the train along the track will eventually be 79 miles per hour. The train hit 50 miles per hour for the first time and hit the brakes at that speed for the first time. "It went about 350 feet to stop," one employee said.

This is the first of seven trains. Each needs to be tested and federally certified before the Smart System runs them simultaneously north and south on the same stretch of single track. "We're going start testing what we call the positive train control system and that requires us to run trains on this system and operating speed many, many times," Smart Systems Manager Lisa Cobb said.

So those traveling through the North Bay may have to get used to this. There are no rides available for the public yet, but now you know a little more about what is going on with these trains.

*(Transportation Cont.)*

**ABC 7 NEWS 6PM - MON, 11/2 (1:30)  
MASSIVE MIXED-USE DEVELOPMENT PROPOSED NEAR  
MILLBRAE BART DRAWS CRITICS**

Overflow seating had to be made available at a Millbrae planning commission meeting Monday night. Dozens of people were eager to speak on a massive mixed-use development being considered on 10-acres at the Millbrae BART station. It's transportation hub near San Francisco International Airport, housing BART and CalTrain.

Developers envision 300 apartments, retail and office space and a hotel. Not a pretty picture for Bill Clark who has lived in Millbrae for almost 62 years. "I don't hear any FUN for people. I understand your income, I understand all the stuff that has to go with it, but at some point you have to incorporate something that's for the citizens," Clark said.

Dozens of people addressed the planning commission at a meeting to consider the project's environmental impact report. Union workers say it will create good jobs, but some residents worry it could create bad traffic. And then, there are the apartments. "I would like to see affordable housing requirement raised from 15 percent to 25 percent," said one person at the planning commission meeting. "The issue of affordable housing," said another person at Monday's meeting.

City Councilman Wayne Lee, who's up for re-election Tuesday, says the development is not well-planned. "It's just putting down something really quick and dirty. And that would really hurt our economy in Millbrae," Lee said. The planning commission will make a recommendation to the city council whether or not it should move forward with the \$200 million development.

*(Transportation Cont.)*

**ABC 7 NEWS 6AM - TUE, 10/20 (1:35)  
NEW HOV LANE OPENS ON I-880 IN ALAMEDA COUNTY**

A long-awaited HOV lane designed to ease congestion opens this morning on busy Interstate 880 on a stretch from Oakland to San Leandro. This new carpool lane stretches southbound on I-880 from Hegenberger Road near the Oakland Coliseum to Marina Boulevard in San Leandro. There it connects with an existing carpool lane, so you can take it all the way to Milpitas.

"880 of course is one of the most heavily used arteries in the Bay Area. It is the most heavily used, north-south commute route in the East Bay. Any time we give people an option of anything other than solo commuting it's going to ease congestion for everybody," said Caltrans Spokesman Bob Haus. The lane will be open from 5 a.m. to 9 a.m. and 3 p.m. to 7 p.m.

*(Transportation Cont.)*

**ABC 7 NEWS 4PM - WED, 11/18 (2:08)  
SUPER BOWL WILL DISRUPT TRANSPORTATION IN SF FOR  
THREE WEEKS**

Super Bowl 50 is just around the corner and it's going to mean disruptions for people who live or work in San Francisco. On Tuesday, the San Francisco Municipal Transportation Agency laid out its plans. The city has hosted large events before, but for this event they expect about a million people over a sustained period of time from Jan. 23 - Feb. 12. Levi's Stadium in Santa Clara will host Super Bowl 50 on February 7, but that one day will bring three weeks of traffic disruptions in San Francisco. At Justin Herman Plaza there'll be a free "Super Bowl City" for fans from Jan. 30 - Feb. 7. That means Market Street will be closed to traffic between Beale and Steuart streets, as well as the southbound lanes of the Embarcadero, south of the Ferry Building.

At Moscone Center on the same dates, there is the NFL Experience, meaning Howard Street will be closed between 3rd and 4th and part of the block between 4th and 5th. Planners say take public transit, but Muni won't be immune. "One route will be discontinued -- it's a weekend-only route -- it's the E-Embarcadero, but the other lines have only nominal changes to one part of the route or they might have a different terminal a block away," Peter Albert from the SFMTA said. The city is counting on regional partners to get workers and visitors from here to there. BART will run longer trains, there will be extra ferries and CalTrain will beef up service. "They are going to do the heavy lifting getting people to and from San Francisco," Albert said. All that, and the transportation agencies have the challenge of keeping everyone safe. "So were doing some extra checks with all of our agencies and partners and Homeland Security. I do want to say thank you to the public for your patience," San Francisco Mayor Ed Lee said. That patience includes gridlock on days setting up and tearing down the stages. It's all over by Feb. 12th.

*(Transportation Cont.)*

**ABC 7 NEWS 6PM - THU, 11/5 (2:05)**

***ENGINEERS FLOCK TO MOUNTAIN VIEW TO DISCUSS FUTURE OF PODCARS***

Google isn't the only company in Mountain View working on new forms of transportation. Engineers from around the world met Thursday just a few miles from the Google to discuss pod cars. A 3D printed model, painstakingly assembled with little people, towering structures and aerodynamic vehicles -- it's not just an idea. They're actually designing this for the city of Richmond, Calif. "Richmond needs some kind of economic stimulus. We can connect underdeveloped areas in Richmond that could be very desirable if there were a connection to BART," said Neil Sinclair of CyberTran International.

BART is expensive to build and operate, but CyberTran says its system is not. It's assembled like tinker toys, solar powered and like an elevator, and it only stops when someone pushes the button. "Meanwhile, other vehicles going to different stations are going right on by, not stopping," Sinclair said. It's not a new concept. The same futuristic design was unveiled at NASA Ames Research Center four years ago.

In fact, this conference, Podcar City, is in its ninth year, but something's different -- an influx of youth. "The older people were just excited to see what the young people are doing and their enthusiasm," said Ron Swenson of the International Institute of Sustainable Transportation.

What they're doing is creating the Spartan Superway, a hanging podcar that switches tracks and navigates automatically. "Getting people to and from where they want to go, rather than sitting in traffic and polluting the environment," said Burford Furman, a San Jose State mechanical engineering professor.

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Getting these systems from concept to reality is taking longer than many had hoped, and it's not necessarily a government problem or a technology problem, it's more of a chicken and egg problem. "What we have is both sides waiting for the other side to move," Swenson said. The cities want to see the technology working. The companies need a place to build their first system. Some think the ideal place to prove it out might be a college campus. And also, "Throughout high traffic areas of San Jose and neighboring cities, I'm thinking the Peninsula. I'm thinking the state," said Kenny Strickland, a SJSU engineering student.

## **TERRORIST ATTACKS**

**ABC 7 NEWS 11PM - THU, 12/3 (2:55)**

### ***SAN BERNARDINO COMMUNITY MOURNS RAMPAGE VICTIMS***

There was a powerful and somber moment in Southern California Thursday night as friends, family and strangers paused to remember the 14 people lost in a deadly shooting rampage. The county medical examiner released the names of the 14 people killed in the massacre. A large public vigil was held at the San Manuel baseball stadium in San Bernardino to accommodate the hundreds of people touched by the tragedy. The mayor and police officers attended to show support for a community that lost so much. With candles lighting the stands, San Bernardino rose to the occasion. People brought signs for loved ones taken too soon and shared stories of them.

Not everybody in attendance knew one of the victims; some showed up to make others aware they are not afraid, nor should others fear them. Some Muslim women showed up with signs of peace saying things like "We stand with San Bernardino" and "prayer and love for the 14 victims." Sara Natour explained she was there "to prove to people that Muslims have a heart and we had nothing to do with this, and I stand for my community members and I do not stand for senseless killings."

On the day following the tragedy, hugs were exchanged between total strangers, flags were flown half at staff and roads were closed all around the heart of San Bernardino -- a heart that's now broken. Daniel Kaufman ran the coffee shop at Inland Regional Center. His boyfriend dropped him off at work Wednesday, and his family says they got bad information he survived only to find out many hours later he didn't.

*(next page)*

*(continued)*

Damian Meins, who worked for environmental health, used to be physical education teacher in nearby Riverside. He would dress up like Santa for the kids. Rosa Ortiz's nephew survived being shot five times. "He was able to make two phone calls, one to his wife and one to his father," Ortiz said. "To both of them he said that he had been shot, that he was going to be OK and that he loved them." Police said it could've been much worse.

The married couple accused of the shooting, killed in a shootout with police, spree had 6,000 rounds of ammunition in several locations. Police say a remote-controlled bomb intended to go off inside the site of the massacre didn't. They still don't know a motive, but they look at the preparations and suspect much more than interpersonal workplace argument. "Nobody just one gets upset at a party, goes home and puts together that kind of an elaborate scheme, or plan together," said San Bernardino police chief Jarrod Burguan. Police described a through and long thought out plan by the deceased couple.

*(Terrorist attacks Cont.)*

**ABC 7 NEWS 4PM - WED, 12/2 (2:00)  
WORKERS AT BAY AREA REGIONAL CENTERS ON EDGE  
FOLLOWING SAN BERNARDINO ATTACK**

At least two heavily armed attackers opened fire on a holiday banquet at a social services center for the disabled Wednesday, killing 14 people and seriously wounding more than a dozen others in a precision assault that looked "as if they were on a mission," authorities said.

The facility that was targeted in San Bernardino does life-changing work for people with disabilities. A twitter video showed a holiday party on Tuesday at the Inland Regional Center in San Bernardino. Employees could be seen celebrating with clients in wheelchairs.

Most offices in the state closed early after the shooting. Employees at the East Bay Regional Center in San Leandro are concerned about what happened at the sister facility in Southern California.

The center is one of four in the Bay Area. The nonprofit social service agency contracts with the state to provide assistance to people with developmental disabilities. Some workers said it was just too scary to stay and concentrate on their work.

News of the mass shooting came as a shock to employees and they just don't know why they would be a target. "It's a horrible, horrible, horrific thing and our thoughts and prayers are with Inland Regional Center staff and we're all just watching the news to see how it unfolds," said Ronike Sodipo, East Bay Regional Center community services director. About 280,000 people are served by regional centers statewide and of that, 18,000 are clients of the East Bay facility.

*(Terrorist attacks Cont.)*

**ABC 7 NEWS 5AM - TUE, 12/15 (2:50)  
BAY AREA SCHOOLS ON ALERT FOLLOWING THREATS TO LA,  
NYC SCHOOLS**

The threat that forced Tuesday's closure of every public school in Los Angeles was not determined to be credible. Los Angeles Unified School District (LAUSD) officials canceled classes Tuesday after receiving an email threat from overseas, warning of an attack with assault weapons and explosives. Superintendent Ramon Cortines says the San Bernardino attack along with heightened security concerns contributed to the closure. "I as superintendent am not going to take the chance with the life of a student," Cortines said.

Police in San Francisco began patrolling schools, while other school districts went into alert mode. "What we did was we increased the presence in and around our schools here in San Francisco," said San Francisco police Officer Albie Esparza.

Most schools in San Francisco have a school resource officer. With the threat in Los Angeles, those officers in San Francisco were given priority status. "In case anyone does call the police from a school, or any type of campus, we would have a top priority response," Esparza. There was never a threat of violence to schools in San Francisco, still it was a chance to review their safety plan. "All of our principals were reminded of procedures if they receive a bomb threat. We do regular safety drills. We have crisis response teams going over their specific roles at all of our schools," said Gentle Blythe of the San Francisco Unified School District. Oakland Unified School District has its own police force. Chief Jeff Godown was in contact with the superintendent. "You take every threat seriously," Godown said. Godown is a veteran of the San Francisco and Los Angeles police Departments. He believes the San Bernardino shootings influenced the school district's decision to close. "I'm sure it had something to do with that. What I heard was the FBI had said that was not a viable threat but he still made that decision and you have to stand by his decision," Godown said. His former boss in Los Angeles William Bratton now leads the police department in New York City. Bratton believes Los Angeles Unified overreacted.

*(Terrorist attacks Cont.)*

**ABC 7 NEWS 5AM - MON, 11/16 (2:00)  
LOCAL COUPLE SPEAKS OUT AFTER PARIS HONEYMOON  
ENDED IN TERROR**

Two Bay Area newlyweds who returned from Paris are speaking out after they spent the last night of their honeymoon there when the terror attacks unfolded. Santa Rosa residents Jamie and Shane Keck-Crozat weren't sure if they would make it home alive after the Paris attacks broke out during their honeymoon. "It almost feels selfish in a way to be here and not be able to mourn it with people who fully understand the terror of what was going on," Jamie said.

The couple returned home Sunday after a two-week dream honeymoon in France. "They were throwing grenades into restaurants and shooting into restaurants and because we were so close to the area not knowing if the terror was done," Jamie said. "We definitely feared for our life," Shane said. Shane and Jamie were having dinner with two friends at a small Paris restaurant just two blocks away from the Bataclan Concert Hall where terrorists killed hostages. The couple took a photo of caf owners telling patrons to stay calm. "They said 'we can't let anyone leave, we're on lockdown' and they immediately closed all the curtains, locked the doors," Jamie said. "People are crying, people are upset visibly and emotionally you can see the tears, maybe they knew someone at the theater or maybe they knew somebody at the soccer stadium," Shane said.

Three hours later, the couple set out to try and get back to their hotel. Shane was fearful they wouldn't make it. "It's the fight or flight theory, you know like I need to protect myself, I need to protect my wife," Shane said. "People running, there were cops everywhere," Jamie said. They arrived back to their hotel three hours later and set off for the airport the next morning where they found massive crowds and chaos. Now that the couple is finally back home they realize from news reports how much danger they were in and how lucky they were to make it through. "Our hearts are going out to other people that maybe weren't so lucky, who were at the wrong place at wrong time," Jamie said.

*(Terrorist attacks Cont.)*

**ABC 7 NEWS 5AM - MON, 11/16 (2:00)**

***SAN CARLOS MAN RETURNS FROM PARIS AFTER ATTACKS***

There are new survival stories about the terror attacks in Paris. One is from a Bay Area resident who was so close he could hear the gunfire. Friends, family and neighbors of San Carlos resident Brian Morearty gathered Sunday night after he returned from Paris. It wasn't so much a celebration as it was a giant, collective sigh of relief. This wasn't a normal homecoming for Morearty. His family greeted him inside San Francisco International Airport Sunday after attending the Airbnb Open in France, with 600 fellow employees and about 5,000 Airbnb hosts. On Friday, the software engineer was at dinner with coworkers at a restaurant in Paris when the terrorist attacks began. "We heard bang bang, bang bang bang, like five shots in less than two seconds. And suddenly the restaurant got very quiet," Morearty said. It took a few minutes before Morearty and the 30 or so others in the restaurant were made aware of the attacks taking place around them.

The closest was a pizzeria just half a block away where at least five people were killed. "I ended up finding out that I was not only half a block from that one restaurant but about two or three blocks from the concert hall where there were a lot of deaths. And also two to three blocks from the Cambodian restaurant where there were a number of deaths. So it turned out I was basically right in the middle of things," he said. As soon as Morearty understood what was going on, he texted his wife Kathleen back in San Carlos, telling her he was fine and safe and of course, I love you. He also updated friends and family on Facebook, detailing the five-hour ordeal where he was stuck in the restaurant.

*(next page)*

*(continued)*

At about 2:30 that morning, the owner of the restaurant told everyone it was safe to leave and he walked about 45 minutes to where he was staying. Back at home, Morearty's wife and his three kids were finally put at ease when he called. "He sounded exhausted because he had been up for 24 hours but hearing his voice, we all got to talk to him so that made us sleep well that night," Kathleen said. Airbnb cancelled all events on Saturday related to the conference. A 9-hour flight on Sunday was the only thing separating Morearty from the best homecoming of his life.

"A whole bunch of Airbnb employees who had not gone to the conference came and greeted us at the airport. It was very heartwarming. I mean, I got huge smiles and hugs from a couple of coworkers before I even reached my family," he said. "We gave him a big hug. It was the greatest feeling ever. I never wanted to see him so much in my entire life," Kathleen said. Morearty says this was his fifth to Paris. He and his wife actually honeymooned there. He says his experience won't discourage him from traveling to Paris in the future.

*(Terrorist attacks Cont.)*

**ABC 7 NEWS 4PM - FRI, 11/20 (2:00)**

***SAN FRANCISCO DOCTOR UNDETERRED BY MALI ATTACKS***

Mali has declared a 10-day state of emergency following this deadly attack. Meanwhile the rest of the world is being urged to increase efforts in the fight against terrorism. Malian security forces escort frightened guests out of the Radisson Hotel Blu in Mali's capital. Gunmen stormed the building, taking hostages including several Americans.

According to the United Nations, at least 27 people were killed. In that same African city of Bamako, San Francisco Dr. Ari Johnson, M.D., runs a non-profit called Project Muso. He's there now and ABC7 News spoke with him over the phone. "We're heartbroken today," Johnson said. Johnson says they were told by the U.S. embassy to shelter in place. His entire team is safe and they are continuing to deliver health care.

"This work is an affirmation of what these terrorists are appearing to try to destroy, which is taking human life, the immeasurable value of human life. We are standing together across nationalities, across religions, across different backgrounds," Johnson said.

Extremist violence is not new to Africa. Nigeria's Boko Haram militants have been behind many kidnappings and killed over 6000 people last year; they've been deemed the world's deadliest terror group. In June ISIS claimed responsibility when a gunman attacked vacationers on a Tunisian beach. The latest incident in Mali follows the deadly attacks in Paris, bombings in Beirut, and the downing of a Russian plane. The U.N. has approved action for the world to redouble the fight against Islamic terrorists.

## ***THE EL NINO STORMS***

**ABC 7 NEWS 11PM - TUE, 10/27 (2:45)**

***BAY AREA RESIDENTS PREPARE FOR POSSIBLE WET WINTER***

People across the Bay Area are getting ready for what is expected to be a wet winter because of the warming water in the Pacific near Peru -- a weather condition called El Nino.

In preparation of Wednesday's rainstorm, sandbags are lining some doorways in San Francisco's Mission District. Business owner Brian Gorman remembers when heavy rain last December left his music school, Rock Band Land, underwater due to flooding.

The start of the rainy weather is a nervous time for many businesses owners like him. "We've increased our insurance and we'll be sandbagging again, and taking whatever precautions we can, but there's only so much you can do when nature wants to hit," Gorman said.

Jeff Parker at the Urban Farmer Store is keeping up with demand to harvest rainwater. He is selling 50-gallon barrels, but they are free to San Francisco residents who qualify for a drought saving program by the Public Utilities Commission. Parker says you can, "Water your plants with it, you can wash car with it, you can flush toilets with it." If you want to go big, there are also giant 600-gallon rain catcher units that are for sale for \$1,300.

Moira Wilmes is hoping to capture all the rain she can. She said, "We have a garden. We're trying to grow our own vegetables, some fruits in our yards and we have a tree, a plum tree, so we're just trying to keep those things alive." The CHP is warning drivers to slow down on the wet roads, expect traffic delays and accidents, and give yourself lots of time to get to work or school.

*(El Nino Cont.)*

**ABC 7 NEWS 11PM - MON, 11/2 (1:32)**

***WET WEATHER POSES DANGER FOR VALLEY FIRE EVACUEES***

The wet weather is turning out to be big trouble for people who lost everything in the Valley Fire just about two months ago. The destructive Lake County wildfires have created serious concerns for fire evacuees living in tents along creeks and rivers. "The fire created a situation with the land. It's basically like taking a clay pot and running it through the kiln. It baked it so hard that the water just runs off of it," said Lake County Supervisor Rob Brown.

Monday's rain was lighter than expected, but it was still alarming for evacuees at the Hidden Valley Lake Campground. "If you get sustained rain, this area here can flood and most of the tent camping is along the creek. So yeah, that's a big concern," said Stephan Wasik, a fire evacuee.

There are approximately 80 fire evacuees still living in this campground after losing their homes more than 50 days ago. Mike Thompson says he and others are living at this campground because local the hotels are full and FEMA is only offering a temporary hotel stay in another city. It's not convenient for their jobs.

"City councils and FEMA, they're not out here saying, 'Let's get you a trailer,'" Thompson said. "A lot of people are turning down what they're offering because they don't want that. They want a better solution that's closer to home here." Many evacuees say this is the only practical option. Meanwhile, county crews are trying to clear debris from the creeks before the next storm hits.

*(El Nino Cont.)*

**ABC 7 NEWS 11PM - WED, 10/21 (:45)**

***WHAT IS AN EL NINO? ABC 7'S MIKE NICCO EXPLAINS***

An El Nino has often been described as a temporary change in the climate of the Pacific Ocean, especially in the region around the equator. A strong El Nino is often associated with wet winters. For drought-stricken California, that could mean much needed rain.

However, it can also trigger problems like flooding and heavy storm damage, which may overwhelm the state's infrastructure. Last week's Southern California severe thunderstorms and flash floods are an example. Regardless, there still seems to be some confusion about what exactly an El Nino is. Here are some facts:

- It is already happening
- It is not a weather phenomenon
- An El Nino is not a storm or weather system
- It does not create weather nor is it a guarantee of a wet winter
- It does not create ocean waves
- It is not associated with the abnormally warm ocean water in the Gulf of Alaska
  
- An El Nino was not associated with our abnormally warm ocean water last summer.
  
- It is an abnormally warm body of ocean water near the equator

An El Nino can influence our weather patterns. That means a stronger El Nino has the potential to have a greater impact on our weather patterns by pushing these storms towards California and the southern United States.

*(El Nino Cont.)*

**ABC 7 NEWS 5PM - WED, 12/9 (2:35)**  
***BAY AREA & STATE PREPARE AFTER DIRE EL NINO WARNING***

Government scientists say El Nino "could potentially be the strongest in recorded history" and "will peak in next 30 days." Some of those potential dangers include floods, mudslides, and power outages. And with the start of the winter season just around the corner, many are now feeling even more pressure to prepare.

At a Santa Clara Valley Water District facility, community members on Wednesday dropped by to pick up their supply of sandbags. "People can go and fill their own sandbags, we've got available bags and loose sand for them to prepare that," said Gina Adriano with the Santa Clara Valley Water District. With El Nino expected to get stronger in the next few months, water district officials say now isn't the time to take any chances. "These things can obstruct the flow of water," said Adriano. "So throughout the summer, even before the rains, our crews have been out there making sure that we're ready for this El Nino."

In Sacramento, the Federal Emergency Management Agency laid out a response plan for local and state officials to follow if El Nino leads to major problems, including the creation of a central hub for crisis management and guidelines for coordinating search, rescue and evacuation orders. "Flooding is still the number one natural disaster that causes the most damage across the United States and the most deaths each year with 30 percent of that damage coming in areas not anticipated," said Robert Fenton with FEMA. In fact, state officials say \$75 billion dollars' worth of buildings and other structures are at risk of flood damage in California. "We see this coming," said Mark Ghilarducci with the Governor's Office of Emergency Services. "There should be no reason why we don't do everything we can to ensure that our local governments are prepared, the public is informed, our state and federal partners collaborate together so that we are as ready possible when it starts to rain. A proactive approach as we all brace for wet conditions this winter."

*(El Nino Cont.)*

**12/27/15 - 4:30-5:00PM**

**BEYOND THE HEADLINES WITH CHERYL JENNINGS**

This week's episode helps us better understand El Nino and how it may impact us in Northern California. Communities across the Bay Area are bracing for potential downpours, flooding, mudslides and more as a result of the strong El Nino impact we are experiencing this winter.

ABC7 Meteorologist Mike Nicco joins Cheryl to answer questions about this fascinating weather. 7 On Your Side's Michael Finney will also join Cheryl to discuss how each of us should prepare ourselves, our homes, and our belongings for the strong weather. And he'll point out how best to avoid getting caught in scams by opportunists.

*(El Nino Cont.)*

**ABC 7 NEWS 4PM - THU, 12/15 (2:00)  
BILLBOARDS WARN US 101 COULD BE UNDERWATER IN NEXT  
SEVERE STORM**

Drivers are seeing Billboards warning commuters of imminent flooding on Highway 101 ahead of El Nino. The billboards read: "In the next severe storm this freeway will be underwater." If that is true, a lot of Silicon Valley companies are in the flood plain. As our most recent storm showed us, the time to prepare for El Nino is now.

But as we get ready for record-breaking rain, are major tech companies like Facebook and Google prepared? "Many Silicon Valley companies are located right on the edge of the bay, companies like Facebook and Google," said SKP Ninotech spokesperson Amy Hutzel, with the California State Coastal Conservancy. Nearly 200 square miles of land could be at risk of flooding. A map shows the area that could be impacted by flooding is concentrated along the shoreline of major technology companies like NASA and Intel. "These communities and companies are going to need to address these flood risks," Hutzel said.

Mike Mielke with the Silicon Valley Leadership Group said some estimates put the potential damage in the billions and that's just for infrastructure. He said our drought-stricken state is overdue for an intense storm and local tech giants are well-aware. "If you look at a company like Google, major parts of their headquarters are up on a pad out of harms way, but that doesn't necessarily mean that they're safe from this because their employees may be in the flood prone area," he said.

On a small scale, two things that may help is to make sure your storm drains are clear and you have emergency supplies at home.

However, experts warn we should look at the long term because El Nino could give us a taste of what the future holds in terms of rising sea levels. Right now, the Silicon Valley Leadership Group is pushing for a \$12 a year tax and it would go to projects to reduce the risk of flooding, like wetland and levy restoration. That is expected to go up for a vote in June.

*(El Nino Cont.)*

**ABC 7 NEWS 4PM - TUE, 11/3 (1:35)  
PG&E PREPARING FOR POWERFUL EL NINO**

Forecasters expect a strong El Nino through the winter, which could fuel powerful storms here in the Bay Area. On Tuesday, PG&E shared its plan for dealing with winter storms.

PG&E has been preparing for El Nino for years, since pretty much the last major El Nino season back in 1997 and 1998. Remember the last one when rain and wind hit, leading to mudslides and falling trees?

On Monday, the Bay Area got some wet weather. But the heaviest is expected in mid to late winter. "Today's nice, but yesterday we had a dose of weather," said Barry Anderson with PG&E. "There could be more to come from this. So I think everyone just needs to be on a high alert." At a roundtable, emergency officials discussed the best way to be prepared. "Take 10 minutes and look at your house," said Cynthia Shaw with the American Red Cross.

"What are the medicines you need? Grab some water bottles, have a container that you can put this all in and it's easily accessible." At Tuesday's event, PG&E walked a woman through a demonstration, as if she was a driver who encountered downed power lines.

"A person should not get out of their vehicle should they find themselves with an electrical line," said Dane Lobb with PG&E. "They should remain in place." Tonight - Do you know what to do if you find downed power lines? I'll show you how to safely exit your car.

*(El Nino Cont.)*

## **ABC7 STORM IMPACT SCALE**

Monday, December 07, 2015

The ABC7 weather team is ready to help you prepare for every storm with our Storm Impact Scale.

We will give each storm a number with 1 being the lightest type of storm and 5 being the most severe. This way you'll know what to expect:

**Number 1** means a light storm with an inch of rain or less and likely lasting a few hours or less.

**Number 2** is a moderate storm with an inch to one inch of rain forecast and could include scattered power outages.

**Number 3** is a strong storm with one to two inches of rain and could include widespread hazardous roads, minor flooding, and numerous power outages.

**Number 4** is a major storm with two to three inches of rain, moderate flooding, widespread mudslides, and widespread power outages all likely.

**Number 5** is a severe storm. That means three inches or more of rain and could include extreme flooding, roads impassable, and power outages for several days.

## ***7 ON YOUR SIDE CONSUMERISM***

**ABC 7 NEWS 6PM - WED, 12/16 (2:15)**

***7 ON YOUR SIDE HELPS CUSTOMER GET PG&E REFUND***

A power outage that lasted more than half a day left a San Jose woman with a refrigerator filled with spoiled food and dairy products.

A lot of people don't know state regulations allow homeowners to file claims against PG&E, or any other utility, for food spoiled as result of a power outage. However, in this case, the utility was slow to admit fault. "The cheese is all melted together because it got so warm," explained Cory Laubscher.

A lot of her food was spoiled after an outage that left her without power for 14 hours back on September 11. "Cottage cheese that got gross. Milk. Some bad lettuce," said Laubscher. "Everything smelled bad. Everything was warm and moldy." Under PG&E rules and tariff, customers can file claims for food spoilage caused by any outage of more than two hours. But the utility denied the claim.

In its rejection letter, PG&E wrote, "The cause of this electrical problem was due to the cable company digging into our lines and damaging our facilities." That company is CableCom, which doesn't provide cable service, but lays down the underground lines needed for telecommunications. It too denied the claim saying PG&E didn't label its lines properly. It wrote: "PG&E has failed to accurately provide markings for their systems that's resulted in the system incurring damage." "It felt kind of childish. It was really back and forth. I couldn't believe that a major company was operating in such a childish way," said Laubscher.

PG&E eventually sent Laubscher a check \$80, which was the amount for half the claim, on the condition she end the whole matter with the utility.

But she refused to accept the settlement. Instead, she turned to 7 On Your Side, who called PG&E and it agreed to pay the entire claim. PG&E told 7 On Your Side, "When we learned of Ms. Laubscher's dissatisfaction, we provided a full reimbursement. We apologize." CableCom refused to comment for this story.

**ABC 7 NEWS 6PM - MON. 11/30 (2:50)**

***HOW TO FILE CLAIMS WITH THE US POSTAL SERVICE***

The holidays are here and soon many will be shipping gifts to family and friends, but what happens when that package arrives damaged. 7 On Your Side looks at how to file an insurance claim with the U.S. Postal Service. A Brentwood couple knows how to file this type of claim all too well. Unfortunately for them, the process was not a smooth one. Bob Morris loves his trains. The Brentwood man has been fascinated with trains since he was a little boy. Now retired, he has built a second career of buying and selling trains on consignment. Unfortunately, one train he sold arrived to the buyer damaged. "It was damaged pretty bad," Bob said.

Bob's wife, Sandy, says not only was there physical damage, there was also damage to the train's engine. She said, "It was inoperable. There was no way that you could run the engine or get the parts to fix it even." Sandy filed an insurance claim with the postal service. When filing a claim, you need to include a photo of the package, the tracking number, proof of insurance and physical evidence of the damage. The claim should be filed at the post office where the package was mailed from or online. You must also submit it within 60 days of the damage.

"We complied within literally minutes or within an hour of everything they asked us to do," Sandy said. Six weeks later, the claim was denied. The post office said the Morris' had filed their claim too late. Bob and Sandy knew that wasn't true, but couldn't get anyone to listen so they contacted 7 On Your Side. "We were so frustrated because we were getting nowhere," Sandy said. We contacted the post office which admitted to us it made a mistake. "It got a little derailed between us and us getting it to accounting services," Post Office spokesperson Augustine Ruiz said. Insurance claims are handled at the local level then forwarded to accounting in Minnesota. The post office admits it filed the claim too late. "We took full responsibility for that in the delay. So she did everything right," Ruiz said. The Morris received a check for \$600 for the damaged train. "Thank you, you guys really came through," Sandy said.

*(Consumerism Cont.)*

**ABC 7 NEWS 6PM - MON. 11/16 (2:50)**  
***7 ON YOUR SIDE HELPS MOM GETS BIRTHDAY SURPRISE***

A 60th birthday surprise a San Francisco woman had planned for her mom didn't work out as planned, so she reached out to 7 On Your Side. Two children had hoped to present their mom with a photo book chock-full of memories for her birthday. But after mom blew out the candles, there was nothing to give her. Jenny Lesser enjoyed some of the photos she and her brother Jory had compiled for their mom's photo book. "We wanted to do something that showed her how much we loved her and also had that extra meaning," she said. The book included the time Jenny snuck into her brother Jory's crib, pictures of their parents before they had kids and some of the family's favorite vacations. My Publisher missed the promised delivery date, but assured the family the book would come on time.

Despite several promises, it didn't happen. "I was really disappointed. I was really bummed. We put a lot of time into this," Jenny said.

Jenny and brother Jory both flew into Southern California for their mom's birthday without the surprise. Mom was able to enjoy the photos online, but Jenny and Jory still wanted to present her with a book. So, that's when Jenny contacted 7 On Your Side who reached out to My Publisher. The company was able to print the book and overnight it to Jenny's mother Diane. My Publisher released a statement saying: "Our manufacturing facility did have a few issues with her order, but have since corrected the problem. However, for the delay in production and inconvenience Jenny experienced, we have gone ahead and issued her a full refund."

Jenny connected with her mom with Facetime, and allowed us to listen in. "I just thought it was the best gift they could have given me because what else could you possibly need," Diane said. Her husband David joined in talking about how he was able to grab photos from the family albums while keeping the book a surprise. "For me it was very easy," David said. Jenny told us the best part was watching her mom's reaction as she flipped through the book.

*(Consumerism Cont.)*

**ABC 7 NEWS 6PM - WED. 11/18 (3:15)  
PAYCHECKS GARNISHED FOR DEBTS NOT OWED**

People's paychecks are being garnished for debts that do not belong to them and here's the kicker -- it's perfectly legal. A woman from the East Bay is the sole breadwinner in her family; so imagine how hard it was when a collection agency started taking hundreds of dollars out of her paycheck to pay a bill that wasn't even hers. Kristy Piper lives in Oakland and works for the Alameda County Social Service Agency. She helps people every day, but she needed help herself after getting a shocking call last year. "We're calling regarding a debt and there has been a judgment placed on you and we want to resolve the debt,' and I was like, 'What are you talking about?" Piper said. It turns out, in 2006 All Cal Collection Services bought a \$2,600 credit card debt from Chase that it believed belonged to Piper. All Cal served the lawsuit at Piper's old address and someone there signed the papers.

"I honestly can tell you I never knew about the judgment," Piper said. Piper believes someone stole her identity and opened the card. Ted Mermin is an attorney for the Public Law Group. He says companies buy debt for pennies and then hire collection agencies in hopes they'll be able to collect something. "Right now under existing law, if a debt buyer has gone into court, filed a lawsuit, gotten a judgment against you without your knowing about that case at all, if they wait more than two years, you're out of luck. You can't go into court and tell the judge this isn't my debt," Mermin said.

That happened to Piper nine years ago, but she had no idea. She first got a call from a collection agency this year threatening to garnish her paycheck. "She said, 'How about if you give us a \$100 a paycheck and leave my debit card information on my message,'" Piper said. "What legitimate company would ask you to leave your debit card information on a voicemail? So, I let it go, I was like, 'Oh no, this is a scam.'" But it wasn't. Soon after, the courts allowed the collection agency to take out \$250 from her paycheck. The original \$2,600 debt had since grown to \$8,000.

"There are fees that get put on it, there's attorney's fees, court costs for all their filing and then that's the total judgment, then that increases by 10 percent per year until the time it gets entered," said Sharon Djemal. Djemal works for the East Bay Community Law Center and is helping Piper in her fight. Piper is barely able to make ends meet, but she said, "I've had to cut some things off, let some things go. I'm OK with that, as long as I have a roof over my head. I'm OK."

Just last month, Gov. Jerry Brown signed a bill to help consumers fight judgments and stop wage garnishments for debt that is not theirs. The bill becomes law in January. "A consumer will have that opportunity to go into court and tell the judge, 'Your honor, this isn't my debt' and to be able to defend their selves," Mermin said. We were with Kristy when she went to court to file counter lawsuits against the collection agencies. After that and numerous calls from a 7 On Your Side producer, the collection agency now says it will stop garnishing her wages and return all the money. "I feel very relieved," Piper said. "I feel like I can breathe again." Experts believe tens of thousands of Californians are in the same boat.

**ABC 7 NEWS 6PM - THU 10/8 (2:30)**

**7 ON YOUR SIDE HELPS MAN WITH LEAKING LG WASHER**

Appliances are more and more sophisticated these days. Computer controlled features are great, until they break and they can also be harder to repair. A San Francisco family had a frustrating experience, so they called 7 On Your Side. The family bought a high tech washer with an old fashioned problem -- leaks. When the warranty ran out, it was still leaking. So does that mean they are stuck with the problem forever? John Smith's front load LG washer does more than wash. It senses things. It did a good job of computing and scrubbing, at least for a while. "After about six months, it started leaking," Smith said. It was still relatively new when Smith noticed water flowing from beneath the washer. An LG technician couldn't find the problem and after he left, it leaked again. "We had a rug in front of it and we noticed it was all wet," Smith said.

LG came out again, cleaned a little valve and the leaks stopped, but not for long. It became an intermittent problem. LG told John to use less soap. He did. Still every few weeks, it leaked. "It was upsetting to me because it's not a cheap machine either," Smith said. The manufacturer's warranty was about to expire, so Smith bought this extended service plan. Sure enough the leaks started up again so he had had enough. He told LG, "I think this is a lemon and I think you should replace it." The extended warranty promises to replace the machine after "four repairs" for the same problem. However, it doesn't include repairs done during the manufacturer's warranty period, so all those previous leaks didn't count. Smith thought, "How is that possible?" and he contacted 7 On Your Side. We told LG what happened and they sent out a new technician with a new solution.

"He replaced that same little valve, but told me it was re-designed," he said. LG acknowledges it did modify that valve, saying: "LG is constantly changing our product designs to make customers' experience better and we are proud of our innovative products year after year." So far, water is staying inside Smith's washer. "Until it happens again, I will continue washing my clothes," he said. In spite of the redesign, LG says the main cause of leaks is using too much detergent. Customers should use only amounts listed in the manual.

*(Consumerism Cont.)*

**ABC 7 NEWS 6PM - WED. 11/11 (3:15)**

**7 ON YOUR SIDE: AVOID TICKETS BY FIGHTING SPEED TRAPS**

Getting a speeding ticket is no small thing these days. They can add up to hundreds of dollars in fines, followed by years of increased insurance premiums. 7 On Your Side's Michael Finney has some tips on how to avoid getting caught in a speed trap. Some may think of a speed trap as a police lying in wait, or, there is the example of getting pulled over in one state, like Arizona, but with California plates. That happened to Gretchen Elliott of San Francisco. "I got caught in a speed trap on the freeway," said Elliot. "They wouldn't let me leave town. I had to follow the guy to the police station and I had to pay the fine." But neither of those scenarios are officially speed traps. Francisco Rodriguez is an Oakland-based traffic law attorney. "There is a misconception as to what a speed trap really is," said Rodriguez. Rodriguez says every five years, roads must be studied and the speed limit set, in part, by how fast drivers are actually going.

"So, if you have Geary set at 35 miles per hour, but 85 percent of the people measured were traveling at 45, then yes, you have a speed trap. That is the classic definition of a speed trap," said Rodriguez. There are exceptions for highways, bridges, tunnels and school zones, but generally if a road hasn't been studied or the limit is set too low, that's a speed trap. If you can prove a road hasn't been studied in five years, you could have a winning defense against a traffic ticket. John Bowman is the vice president of the National Motorists Association. "Most people don't bother to fight speeding tickets at all. We estimate that fewer than five percent of people who get tickets actually plead not guilty and go to trial," said Bowman. The association has a Website that tracks speed traps and what drivers believe are speed traps. The Website lists the exit from 280 onto San Jose Avenue in San Francisco as one. And sure enough, we found officers there pulling over cars and writing tickets. The San Francisco Police Department said officers were most likely there because people complained about traffic problems. There are hundreds of potential speed traps listed on the site including Guerneville Road west of Dutton in Santa Rosa. In Fremont, a slice of South Paseo Padre comes up.

The Website also lists 11th Street in San Jose as another speed trap. Another way to keep track of potential speed traps is with the Waze app. The app verbally tells drivers and visually shows where other drivers spotted police. When driving outside the state, you should be especially careful. "It is fairly common knowledge that police will target out of state drivers for speeding tickets because they know that it's difficult for that driver to return to that state and go to trial or defend themselves," said Bowman.

*(Consumerism Cont.)*

**ABC 7 NEWS 6PM - FRI. 11/20 (1:58)**

***AIRLINES ALLOWED TRAVELERS TO CANCEL DUE TO FEARS***

Travel from the Bay Area to Europe has been disrupted by the terrorist attacks in Paris. If you're headed to the airport, and concerned about the safety of your flight, what are your rights? 7 On Your Side takes a look at what you need to know before you leave your home. The travel industry has really stepped up to the plate following the attacks. European travelers are finding they have some real options. Airports are packed with nervous travelers, some visiting here and heading back home, others are locals traveling to Europe for vacations. David and Lilylu Gan are from Discovery Bay. They admitted they were very concerned about their safety traveling. They are heading out for a river cruise through five European nations. France isn't one of them, but they were still offered the opportunity to cancel their trip.

"We didn't buy the insurance, but they say, 'We can give you... you can it and take the cruise later or whatever,'" David said. Mimi Cassidy is with Moraga Travel. She says airlines have been generous in allowing cancellations and rescheduling. She told 7 On Your Side, "The airlines are doing great things give people the option to do voluntary changes. They are pretty long lasting at this point they are spanning into next week, into the Thanksgiving week." Cassidy says those with travel insurance are in good shape and so far she has seen no problem with those who decide not to travel getting their money back. "It is definitely an act of terror, so travel insurance companies are doing full reimbursements if people do have travel insurance and want to cancel their trip, even preemptively," Cassidy said. It is an individual choice, but many, like the Gans, have decided to travel, even if somewhat nervously. This is a very fluid situation, so keep in close contact with your travel providers so you know what is being offered and when your decision must be made.

*(Consumerism Cont.)*

**ABC 7 NEWS 6PM - MON. 12/14 (2:00)  
7 ON YOUR SIDE ADVICE FOR WORKING THE GIFT CARD  
SYSTEM**

More than 60 percent of us hope to receive a gift card as a present this holiday season. 7 On Your Side says there is a good chance that wish will come true. We will be getting and giving more than \$30 billion worth of gift cards this holiday season. Nearly half of us plan to give them, so how do you best work the gift card system? Shelley Hunter, the Gift Card Girlfriend, works with the website [Giftcards.com](http://Giftcards.com) and says this is an especially good year to be giving gift cards. "Many stores and restaurants are going to be offering free gift cards when you purchase a gift card," she says. "And if you are planning on buying a gift card, ask, if it doesn't say so, but most often there will be some sort of deal available."

That's the good news, but there are catches. First, the free gift cards don't work the same way as the ones you buy. "What people need to remember about these free gift cards is that those can have an expiration date on them, so be sure the deal works for you and then read the small print on the card so you make sure you get to use it," Hunter says. Second, some of the cards can't even be used until next year. "A lot of these promotional gift cards are strategically not usable until January. It is a way for the merchants to bring people back into their store," she says. Finally, even though the majority of us want gift cards, that doesn't mean we all do. Rachel Banks was out shopping when 7 On Your Side spoke to her. "Giving him a gift of shopping is not giving him a gift at all," she says. You can also buy gift cards second hand at a discount on websites like [Giftcards.com](http://Giftcards.com) and Gift Card Granny.

## **I TEAM / SPECIAL NEWS REPORTS**

### **ABC 7 NEWS 4PM - WED, 11/25 (2:25) CHP CONDUCTS SURPRISE INSPECTION OF TOUR BUS COMPANY INVOLVED IN UNION SQUARE CRASH**

More information is being released on the bus company involved in a crash in Union Square. ABC7 News obtained inspection reports from the California High Patrol and learned that City Sightseeing of San Francisco is under increased scrutiny. At the terminal of City Sightseeing San Francisco Wednesday it was almost business as usual. A mechanic confirmed the company has received a surprise inspection by the California Highway Patrol, which is looking at machines and paperwork. The CHP declined to comment on the investigation Wednesday. "I cannot confirm that yet. Once we have information I will be happy to share with you. At this point we don't have any information to share with you," said Daniel Hill of the California Highway Patrol.

The Nov. 13 tour bus crash in Union Square prompted the scrutiny. The driver says his brakes failed before the bus careened into a construction scaffold, injuring 20 people. Three of them remain hospitalized. "Anytime we go in for an inspection we always do a random sampling, Hill said. ABC7 News reviewed CHP reports of 29 bus inspections since April 2013. All of those busses passed with satisfactory ratings, despite minor problems, which included: a loose part on a driver's seat; a cracked windshield; missing instructions for an emergency exit; brakes that pulled or had minor loose or worn parts; and an inoperative clearance lamp.

But the CHP never examined the bus involved in the Union Square accident, and for one simple reason: the tour company never reported it to the California Public Utilities Commission. Put simply, that bus never existed on paper, a violation of state law. "This company did have satisfactory ratings, but doesn't necessarily mean that every vehicle single vehicle was properly maintained. We can't say that because we can't look at every vehicle. That is the responsibility of the company," Hill added. In the meantime, the wait is on for the results of that unscheduled inspection.

**ABC 7 NEWS 6PM - THU, 11/12 (3:33)**

***13 LAWSUITS FILED IN DEADLY BERKELEY BALCONY  
COLLAPSE REVEAL STARTLING NEW DETAILS***

New developments have emerged in the deadly Berkeley balcony collapse in June. Thirteen lawsuits were filed late Thursday afternoon, in connection with the collapse that killed six college students from Ireland. The lawsuits make disturbing allegations that the balcony was poorly constructed, sustained dry rot to the point of growing mushrooms and officials at the apartment complex knew about the dangers, but failed to fix them. Just hours after the balcony collapsed at Berkeley's Library Gardens complex, killing six college students from Ireland and badly injuring seven more, experts told the I-Team water damage was clearly the cause. The support beams could be seen flaking away in a worker's hand, because of dry rot. "That indicates the extent of that rot, which is pretty severe," Don Danmeier, a forensic architect said. That's the focus of the lawsuits filed against 39 defendants, including: Segue Construction, which built the complex and its sub-contractors; Blackrock Investment, the current owner of the property; and Greystar, the property management firm for Library Gardens.

The lawsuits allege the builders cut corners to save money, that a subcontractor did not use plywood called for in the plans, but cheaper oriented strand board that is more susceptible to water damage and dry rot. The lawsuits say the builder framed the balcony in Oct. 2005, but did not waterproof it right away. The next two months, the bare wood was exposed to more than 13 inches of rainfall. It was a wet winter. The lawsuits say, that January, "These defendants consciously chose to waterproof and complete construction of the balcony for apartment 405, without correcting the water saturated wood components." And that the waterproofing locked in the moisture, creating "a concealed and hidden trap." Between Oct. 2008 and summer of 2010, the lawsuits allege, "Tenants observed large mushrooms growing from multiple locations on the surface of the apartment's balcony, an unambiguous red flag warning that the wooden joists were rotting and that the balcony was at great risk for collapse."

The lawsuits say at least one tenant's complaint about the mushrooms is contained in a written document. Dan Noyes: How important is that document? ABC7 News legal analyst Gill Soffer: It's very important. If the plaintiffs can demonstrate that there were red flags, that they failed to pay attention to that they ignore complaints just like the ones we were talking about, that puts those defendants at serious risk. The lawsuits do not contain a dollar amount for damages, but Soffer says, it could be huge. "You're talking about millions upon millions of dollars certainly because they're young people who at least from the face of the complaint appear to have serious and perhaps lifelong injuries. That's the sort of case that generates a very big damages figure," Soffer said. Through their attorneys, the surviving victims and the families of those who died declined to be interviewed for this report. The law firm issued a statement that reads in part, "Our clients... hope that this litigation will bring to light the negligence and carelessness that caused this entirely avoidable tragedy that has produced so much pain and loss, both here and in Ireland.

Ashley Donohoe is the only Bay Area victim. She died, as did her cousin and four other students from Ireland. The Donohoe family attorney sent the I-Team a statement Thursday evening, saying they want "to make sure that those who were responsible for this tragedy will be held accountable. While the civil litigation is proceeding, our office will do everything it can to assist the DA in its criminal investigation." There was no comment from the major companies. One engineering firm said they expect to be dismissed from the case, because their work played no role in what happened.

**ABC 7 NEWS 6PM - TUE, 10/6 (2:55)**

***MAJOR POT OPERATION UNCOVERED AT SAN RAFAEL HOME***

Neighbors in a quiet North Bay neighborhood are looking for answers after the Marin County Major Crimes Task Force raided a home and reportedly found a major marijuana operation. The ABC7 News I-Team has an exclusive look at what happened. Sources tell the I-Team the call came to San Rafael police as a child in danger due to drug activity. Investigators found those plants growing in the backyard, and 17-pounds of packaged pot in a 7-year-old girl's playroom. Loch Lomond is an exclusive neighborhood in San Rafael with million-dollar views and a yacht club. The people living there were stunned when the task force found a marijuana operation in the home's backyard, late Thursday night. Dan Noyes spoke with neighbors on Tuesday. "Appalled," said neighbor Jeannette Bernhard. "Because we've never had a thing like that in this neighborhood. This is a family neighborhood. We don't have pot in the backyard." Fellow neighbor Mary Schmidt added, "I thought it couldn't be in this neighborhood, I was really surprised."

The I-Team also caught up to the home's owner, 41-year-old John Prescott White. Noyes: "John, I'd like to talk to you, I'm doing a story on the news at six." White: "Huh? I have nothing to say." Noyes: "I'm sorry?" White: "I have nothing to say." The I-Team obtained photos taken just before the raid of just a small section of the backyard. Sources tell us there were more than 100 plants. The assistant commander on the task force, Sgt. Brian Fay, told us by phone that White was also manufacturing hash oil, a process that can be very dangerous. "The process is very volatile," he said. "The chemicals that are used to heat, you can cause and have caused very serious fires and explosions in residential areas."

White is scheduled to be arraigned in two weeks on two felonies including cultivation of marijuana and processing of concentrated cannabis for sale. Noyes: "So, tell me about the number of plants you had, John?" White: "The lawyers told me not to talk to anybody." Noyes: "Okay, who is your lawyer?" White wouldn't say. He and his wife, Dr. Rebecca White, a Kaiser Permanente pediatrician, were also cited for misdemeanor willful cruelty to a child.

The District Attorney's Office is deciding whether to prosecute Dr. White. Noyes left a message for her at the San Rafael hospital where she was seeing patients Tuesday, and did not hear back. Their neighbors tell the I-Team they are glad this secret operation has been busted. "I just worry about kids running into that," said Mary Joe McBride. "Who knows when they're selling it, to whom and if you're coming to their house, what kind of people are coming into neighborhood, so that worries me." On that point, the task force also arrested a man from Ohio who was apparently there to make a major buy. White had a similar case in 2009, a grow operation in a Greenbrae house. He pleaded the felonies down to a misdemeanor, and was allowed to enter a diversion program.

**ABC 7 NEWS 5PM - MON, 11/16 (2:15)**

***LIVERMORE FAMILY UPSET THEY WERE FLOWN TO PARIS AFTER ATTACKS***

From Livermore to Paris and back in 36 hours - if it isn't a World Record, it was certainly an ordeal with some very strange mitigating circumstances for the family of a young rock star.

United Airlines is defending itself after criticism from a Livermore family upset that the airline delivered a planeload of people to Paris after the terrorist attacks. In a story you'll see only on ABC7 News, the family flew thousands of miles only to return home in shock. It's one of the shorter trips that Jessica Garcia, her husband Alfredo and their son Jacob have taken in the past few days.

What we can only describe as an odyssey began last May, when they went to see their favorite band, U2, perform in San Jose.

Before the concert, lead singer Bono singled out Jacob from the crowd. "Where are you? I am finding you in city of blinding lights, OK?" he said to the boy. Jacob was on stage with Bono in front of thousands of people at the SAP Center. The look on the faces of his parents was disbelief as Jacob did the Bono roar in a move that would send the video viral. "I saw a lot of people saying my name, Jacob, Jacob," Jacob said. Jacob's stage presence won the family an invite from the band to fly to Paris last weekend for a repeat performance. As the United flight left, it was bad timing, to say the least. And now a bad taste. "Other flights were grounded. They did not take off. Other contestant winners didn't take off. We did," Jessica said. The family landed in Paris 11 hours later. The concert had been cancelled and U2 arranged for the Garcias to return home immediately.

Passport stamps from the airport show a four-hour stay. "You don't know who has got what. It's just very scary, especially having our son there," Alfredo said. For Jessica, there was one looming question. Knowing the situation in Paris, why did United continue to fly them there at all? "They should have given us the option to get off the flight. They should have grounded us in the United States, in Canada, in London, any of that. I felt like we were being flown into a war zone," she said. To Paris and back in 36 hours, with an asterisk.

At least Jacob can say he's been there - sort of. United Airlines said Friday afternoon that they had not heard about the family's complaint. A spokesperson said, "We were fully aware of what was happening. Degualle Airport was open. Officials said it was safe to land and operate."

**ABC 7 NEWS 6PM - FRI, 11/13 (2:10)**

***HOMELESS VETERAN GETS HELP, THANKS TO THE I-TEAM***

A homeless veteran finally gets help because of an ABC7 News I-Team investigation. On Veterans Day, we showed you the red tape that is keeping so many veterans on the streets. This Navy vet didn't think he would last the winter on the streets because of the cold, and I saw his health decline in just the past two weeks. But tonight, he'll be sleeping in his own bed. I met 56-year-old Ramon Johnson as he got off the bus on Friday, heading to his new home. He told me, "This is huge, especially as cold as it's been." On Veterans Day, I introduced you to the U.S. Navy vet and his dog Navarro, sleeping on the streets of San Jose and sharing their food. I helped cut through the red tape, got his discharge papers sent quickly, to prove he served this nation, and deserved help and respect. A worker greeted Ramon saying, "There's your key. Welcome, happy to have you."

Ramon answered, "Awesome, thank you so much. Navarro, we have a key." Ramon moved into Stevens House, a transitional facility run by InnVision Shelter Network. He can stay there for six months, while he receives mental health counseling and finds a permanent home.

InnVision's vice president of programs and services Brian Greenberg tells us, "This facility provides the case management and the mental health services and the support services for people that need a little extra help in securing permanent housing." And the VA says it appears Ramon received some treatment for his schizophrenia while in the military, so he may be eligible for extra benefits. "That can mean monthly income for a veteran, as well as lifetime healthcare," says Palo Alto VA chief of homeless programs Kate Severin. She tells me they're fast-tracking Ramon's case, and he says his future is looking brighter. He told me, "A whole world has opened up that was closed to me before. What you and the I-Team have done, for me, it's changed my life." There are hundreds of veterans around the Bay Area who have housing vouchers, but can't use them because the real estate market is so hot right now. This is a tough issue, but a lot of good people are working hard to address it.

**ABC 7 NEWS 6PM - FRI, 11/27 (2:15)**

***BAY AREA PRODUCER REFLECTS ON 'A CHARLIE BROWN CHRISTMAS' 50TH ANNIVERSARY***

Americans will see the classic "A Charlie Brown Christmas" for the 50th time on Monday, with an extra bonus thrown in about the making of that legendary show. The man who produced both the original and the TV special lives here in the Bay Area. Lee Mendelson's house is not much different from a lot of other American homes. Look hard enough, you're likely to find some peanuts memorabilia. But in Mendelson's house, you needn't look hard at all because there is a lot of Charlie Brown stuff. Because there is also a lot of him in Peanuts. Mendelson is the man who worked with Charles Schulz to produce the TV specials and the movies. "Charles Schulz said that there will always be a market for innocence in this country," said Mendelson. Mendelson first met Schulz after producing a documentary about Willie Mays. "And I was thinking, we had done the best ballplayer. So, why not the worst, Charlie Brown?" "A Charlie Brown Christmas" first aired in 1965, and has become a classic American seasonal icon.

The sponsor and original network executives thought it was slow and might need a laugh track. Schulz disagreed. "He said absolutely not. No laugh track," said Mendelson. He must have been right, because that original showing had half the country watching, and it earned a national Emmy award. Jeannie Schulz says what resonates about her husband's work is that his characters never waver. "People have said, and I believe it is true, they teach you how to be human," said Schulz. Indeed, and that is why this year, as every year, Mendelson will sit down with his family to watch the Christmas special again. It's a tradition for the man who knows every line and every note. "It's Your 50th Christmas Charlie Brown" airs Monday night at 8pm on ABC7. The classic "A Charlie Brown Christmas" will follow at 9pm.