

**From:** [Eise M. Subito](#)  
**To:** ["CLOSED CAPTIONING\\_POC@fcc.gov"](#)  
**Cc:** ["Colleen Hall"](#)  
**Subject:** WCVI-TV  
**Date:** Wednesday, August 20, 2014 10:13:11 AM  
**Attachments:** [mac001.png](#)  
[mac002.png](#)  
[mac003.png](#)

Dear Sir/Madam,

We are having an issue with the closed captioning information that has been entered for WCVI-TV not appearing on the online public file record. I have attempted to work this problem with the online public file helpdesk, but there has been no progress and I thought I would reach out to you for assistance.

The VPD record for WCVI was updated on 7/31:

**FCC** Federal Communications Commission  
**FCC SUPPORT CENTER**  
**Video Programming Distributors (VPD) Data Entry** 0023559844, Logout  
[VPDs](#) | [New VPD](#) | [Support](#)

**SUMMARY VIEW:**  
 Below is a listing of all VPD records entered for your FRN.

**VIEWING VPD RECORDS:**  
 To view a previously entered record, click on the VPD Reference Number.

**EDITING VPD RECORDS:**

- Editing Your VPD Contact Information**  
 Using the list of VPD records below, you can make changes to your contact information in two ways:
  - Click on "Edit" for that VPD record, or
  - Click on the VPD Reference Number to open the record, then click on "Edit" in the upper right corner.
 After you make the necessary changes, be sure to save your changes by clicking on "Save" at the bottom of the page.
- Changing Your VPD "Type"**  
 There is no edit feature for changing your VPD "Type." Should you need to change your VPD "Type," the only option is to delete the record, by clicking on the "Delete" button, and submit a new record. NOTE: If your VPD record contains a coverage area spreadsheet, you may want to save the information to your VPD's computer system before deleting the record.
- Editing Your Coverage Area(s) (only for Cable, LEC, and Other VPDs)**  
 There are two methods for editing your coverage area(s). NOTE: Any edits -- even a single line edit -- require you to upload the entire file.
  - If the original spreadsheet was saved and is available to you, edit it as needed and save the changes to your VPD's computer system. You must upload the modified spreadsheet to overwrite the previous version by clicking on "Edit" for that VPD record in the list and "Upload."
  - If you do not have the original spreadsheet, you can copy and paste the information that is currently in the VPD database into a new spreadsheet template. Then, from the open VPD record, click "View Locations" to access the coverage area information. You can either copy and paste the entire spreadsheet into a new open template or click on "Save to Excel." For either method, you will need to save the modified spreadsheet to your VPD's computer system and use the "Upload" feature to overwrite the previously uploaded file.

**NOTE: IN ORDER TO SAVE YOUR CHANGES, YOU MUST CLICK THE "SAVE" BUTTON AT THE BOTTOM OF THE SCREEN BEFORE EXITING.**

**DELETING RECORDS:**  
 Should you need to remove a VPD record, click on the "Delete" button for that VPD Reference Number. NOTE: If your VPD record contains a coverage area spreadsheet, you may want to save the information to your VPD's computer system before deleting the record.

**ENTERING NEW VPD RECORDS:**  
 To enter a new record, click on the "New VPD" tab, above.

VPD Reference #	VPD Name	Type	Contact Phone	Contact Fax	Contact Email	Submitted Date	Status	Edit	Delete
V14-004823	LESEA BROADCASTING OF ST. CROIX, IIC.	Broadcaster	856-223-4584	574-291-9043	chall@lesea.com	07/31/2014	Accepted	Edit	Delete

However, the online public file still shows this:

## STATION PROFILE

**WCVI-TV** CHRISTIANSTED, VI

Virtual Channel 39 RF Channel 23 Facility ID 83304

NO IMAGE



## FCC AUTHORIZATIONS

Status: **LICENSED**  
[View License Authorization](#) [View Renewal Authorization](#)  
 License Expires: 02/01/2021  
 Status Date: 06/16/2009

Facility Id: 83304  
 Community of License: CHRISTIANSTED, VI  
 Service: Digital TV  
 Facility Type: Commercial Television Station (CDT)

Licensee: LESEA BROADCASTING OF ST. CROIX, INC.  
 Licensee Address: 61300 IRONWOOD RD  
 SOUTH BEND, IN 46616  
 5742918200 (phone)

Main Studio Address: 1-K Little Princess e  
 Christiansted, VI 00820  
 340-718-9927  
[Contact via Email](#)  
[Station Website](#)

Closed Captioning: N/A  
 Contact:

We did receive an email confirming the VPD submission:

From: [noreply@fcc.gov](mailto:noreply@fcc.gov) [mailto:noreply@fcc.gov]  
 Sent: Thursday, August 07, 2014 11:20 AM  
 To: Colleen Halt  
 Subject: Confirmation of your changes to the VPD Contact Information

VPD Number: V14-004623

VPD Name: LESEA BROADCASTING OF ST. CROIX, INC.

Thank you for your submission. If you have questions about this email, please contact [CLOSEDCAPTURING\\_POC@fcc.gov](mailto:CLOSEDCAPTURING_POC@fcc.gov). Do not reply to this email.

We are aware of how important it is for this information to appear on the station's online public file and want to get it resolved as soon as possible. If you have any questions, you can reach me at the contact information below.

Sincerely,

Elise M. Stubbe, Esq.

**HARDY, CAREY, CHAUTIN & BALKIN, LLP**  
 Attorneys At Law

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**VPD DETAILS**[" Back to Results](#)**VPD INFORMATION**

Type: Broadcaster  
 VPD Name: LESEA BROADCASTING OF ST. CROIX, INC  
 Call Sign: WCVL-TV

**IMMEDIATE CONTACT INFORMATION**

Phone: 866-223-4584 Ext. 521 Telephone number for purposes of receiving and responding immediately to any closed captioning concerns  
 Fax: 574-291-5043 Fax number for purposes of receiving and responding immediately to any closed captioning concerns  
 Email: chat@lesea.com Email address for purposes of receiving and responding immediately to any closed captioning concerns

**WRITTEN COMPLAINT CONTACT INFORMATION**

Name: Colleen Holt Name of person with primary responsibility for captioning issues who can ensure compliance with rules  
 Title: Program/Sales Coordinator Title of person or office with primary responsibility for captioning issues who can ensure compliance with rules  
 Address 1: 61300 S Ironwood Rd Postal mailing address of person or office with primary responsibility for captioning issues who can ensure compliance with the rules  
 Address 2: City: South Bend  
 State: IN Zip Code: 46614  
 Phone: 866-223-4584 Ext. 521 Telephone number of person or office with primary responsibility for captioning issues who can ensure compliance with the rules  
 Fax: 574-291-5043 Fax number of person or office with primary responsibility for captioning issues who can ensure compliance with the rules  
 Email: chat@lesea.com E-mail address of person with primary responsibility for captioning issues who can ensure compliance with the rules