

Diana Sadaniantz

From: FCC <consumercomplaints@fcc.gov>
Sent: Thursday, October 04, 2018 4:19 PM
To: Susan Domozych
Subject: Serve ticket#: 2781684 Last Name: Campbell

- Please type your reply above this line -

Due Date: 11/03/2018
Serve Date: 10/04/2018

Link to Ticket: <https://fcctest.zendesk.com/agent/tickets/2781684>

Subject: Captioning

Tags: carrier_response_pending closed_captioning_internet dro_serve_done email_preferred_method hurricane_related no_filing_on_behalf rhode_island_complaining_about rhode_island_viewed_heard texas

Email: virginiahc@sbcglobal.net

Method: - -

Issue: - -

Number subject to complaint:

Company Name:

Other Company Name:

Account #:

First: Virginia

Last: Campbell

Address: 4830 Swiss Ave

Address 2:

City: Dallas

State: texas

Zip: 75204

Phone where to be contacted: 214-828-9434

Filing on Behalf of Someone: No

Relationship:

First Name:

Last Name:

Serve Status: carrier_response_pending

Ticket Information:

Shavonne Morris (FCC Complaints)

Sep 19, 9:44 AM EDT

Private note

Request [#2781663](#) "Captioning" was closed and merged into this request. Last comment in request [#2781663](#):

WJAR news station. The September 16, 2018, 6p coverage of Hurricane Florence was very "jumpy" and hard to follow. This is important information that the deaf and hard of hearing community need to know! Please encourage them to use quality captioners!!

Virginiahc

Sep 18, 6:41 PM EDT

Virginiahc was not signed in when this comment was submitted. [Learn more](#)

WJAR news station. Sept. 16, 2018, 6pm newscast. Segment on Hurricane Florence was "jumpy" and very hard to read, if at all. Please, the deaf and hard of hearing community deserve quality captioning!

You are an agent. Add a comment by replying to this email or [view ticket in Zendesk Support](#).

Ticket # 2781684

Status Open

Requester Virginiahc

CCs -

Group Sinclair Broadcast Group, Inc. (DRO)

Assignee Susan E. Domozych

Priority -

Type Ticket

Channel Web Form

This email is a service from FCC Complaints.