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September 17, 2018

Ms. Sherita Kennedy
Federal Communications Commission
Disability Rights Office
445 12th Street S.W.
Washington, D.C. 20554

**Re: Notice of Informal Complaint – JR Courtright
Ticket No. 2728336**

Dear Ms. Kennedy:

At the direction of KATV in Little Rock, Arkansas, Facility ID 33543 (the "Station"), this letter responds to the above-referenced Notice of Informal Complaint (the "Notice"), issued on August 27, 2018, relating to closed captioning.

Unfortunately, the Station failed to closed caption the weather cut-in at 7:08 p.m. on August 19, 2018. Based on its investigation, contrary to standard protocol, Station personnel did not call the third-party closed captioning service to arrange for closed captioning during the severe weather cut-in. The Station did, however, run a severe thunderstorm warning crawl for two minutes prior to the weather cut-in.

The Station has reviewed this matter with its news and master control personnel, and taken corrective action, which includes the posting signage in the newsroom, and reviewing the protocol for closed captioning severe weather cut-ins. The Station is committed to providing closed captioning to its deaf and hard of hearing viewers in compliance with the Commission's closed captioning rules.

Please contact me if you have any questions or need any further information.

Sincerely yours,



Susan E. Domozych
Senior Paralegal

cc: KATV
JR Courtright