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March 4, 2021

Ms. Shavonne Morris Federal Communications Commission Disability Rights Office 45 L Street NE Washington, D.C. 20554

Re: Notice of Informal Complaint – Shelly McBride

Ticket No. 4509992

Dear Ms. Morris:

On behalf of KATV in Little Rock, Arkansas, Facility ID 33543 (the "Station"), this letter responds to the above-referenced Notice of Informal Complaint.

The complaint references the quality of closed captioning during a 1:00 p.m. newscast. However, as noted in my follow-up emails seeking confirmation of the date and time of the newscast at issue, the Station does not have a 1:00 p.m. CT newscast or a 12:00 p.m. CT/1:00 p.m. ET newscast. If the viewer intended to reference another KATV program, we welcome her to contact us to follow up so that we may review and respond to any concerns she may have.

Sincerely yours,

Susan E. Domozych

Luran E. Domes

Senior Manager/Senior Paralegal

Cc: KATV

Shelly McBride