

Commonwealth Utilities Corporation

An Equal Opportunity Provider and Employer

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For Immediate Release

PRESS RELEASE CUC to Replace Cashpower Meters

(SAIPAN, Monday, October 4, 2021) - On Friday, October 1, 2021, the Commonwealth Utilities Corporation's (CUC) Cashpower metering system's token generation equipment at the Dandan office failed, leaving many customers without the ability to purchase tokens for their pre-pay Cashpower meters. Without these tokens, the meters will not function; therefore, CUC's meter inspectors will replace the meters with a new Nighthawk web-based Smart meter. Working late into the night on Friday, CUC energized many of the meters affected by this problem and will continue until all meters are addressed.

As part of the Smart-Grid technology, CUC has been preparing to migrate from token meters to web-based Smart meters over the last year. The Nighthawk Smart meters have a number of advanced features including being capable of being read remotely, reducing the need for meter reading. In addition, the meters are considered an essential part of a modern Smart-grid by providing voltage monitoring and alarms, prepay capability, outage notification and restoration alerts to the CUC office and remote disconnect and disconnect capability. Customers may also connect to the meter with their home computer, laptop or cell phone anywhere around the world, connected to WI-FI, to monitor usage and control their monthly bill.

CUC continues to work diligently to minimize any inconvenience to its customers. For more information, contact the CUC Hotline at 236-4333 or monitor our Facebook page for the latest updates (https://www.facebook.com/CommonwealthUtilitiesCorporation/).