

**Subject:** WION 1430 - Please Can You Help Me Live 365 - Ticket Raised - <https://help.live365.com/support/tickets/89631>

**From:** Jon B <jjb@btinternet.com>

**Date:** 7/20/2023, 3:04 PM

**To:** morning@i1430.com

Hi Jim. I sent the following to Live 365 and have confirmation of a ticket raised.  
I got what was in your pocket. From the Magnavox consul cabinet. Second shelf down to the right...Soon as you said Belair...Lovely little radio! Caught my eye on shango's video!

Dear Live 365

Firstly, thank you so much for the amazing service you provide!  
Because of you, I have the privilage of listening to WION 1430 who stream in the most amazing high quality AM stereo directly from a tuner in the studio.  
It's an incredible station! I cannot listen to any other now. Listen for a while yourselves and you will also become addict's!

On the J and J Midday show Jim and Justin have always done a roll call of online listeners, paying attention to new and distant listeners.

WION 1430 are in Ionia in Michigan USA and I am in a suburb of London UK, 4000 miles away.

To hear them call my location, also my colleagues, friends and family's locations is so amazingly cool! It brings us right into the WION 1430 listening family.

You have recently made some updates which no longer allow WION to 'easily' see a list of online listener locations as they could before.

If you could do anything to restore this back to them I would appreciate it so much! Please, please, please!!!

I 'was' Mr Jon from Surbiton...Now I'm just someone in the UK 😞

Many Thanks in advance for your assistance!

Jon. Surbiton - Greater London UK

(Currently listening to WION's outstanding coverage of the severe storms passing through Ionia County - Jim Carlyle is an absolute Legend!)