



Corporate Office

613 Third St  
PO Box 215  
Palmerton, PA  
18071-0215

January 5, 2022

COPY

Mary Izzard  
Consumer Complaints  
Serve Ticket # 5188618  
Last Name: Velardi

Dear Mary Izzard,

Ms. Velardi states she wants to install internet service with Blue Ridge and was advised it would take 5 to 6 weeks for the installation because we needed signed permission from the home owner to do the install. Due to health issues, Ms. Velardi is requesting we speed up the installation process.

We were able to contact the property owner who signed the paperwork and internet service was installed for Ms. Velardi on December 29, 2021.

If you have any further questions, please contact us.

Sincerely,

Blue Ridge Communications

610.826.2551

[www.brctv.com](http://www.brctv.com)

[BRCCorpQATeam@brctv.com](mailto:BRCCorpQATeam@brctv.com)