
Subject:

Serve ticket#: 5308784 Last Name: Rodriguez

Due Date: 03/24/2022

Serve Date: 02/22/2022

Link to Ticket: <https://fcctest.zendesk.com/agent/tickets/5308784>

Subject: TV Interference

Tags: blue_ridge_communications cable_tv carrier_response_pending current_customer interference_tv no_filing_on_behalf pennsylvania tv_interference_other yes_contacted_company

Email: [REDACTED]

Method: - Cable

Issue: - Interference

Number subject to complaint:

Company Name:

Other Company Name:

Account #:

First: [REDACTED]

Last: Rodriguez

Address: [REDACTED]

Address 2:

City: [REDACTED]

State: pennsylvania

Zip: [REDACTED]

Phone where to be contacted: [REDACTED]

Filing on Behalf of Someone: No

Relationship:

First Name:

Last Name:

Serve Status: carrier_response_pending

Ticket Information:

Robin McCullough (FCC Consumer Inquires and Complaints)

Feb 22, 2022, 4:03 PM EST

Private note

Please use the Macro called "Closure Response to FCC" when you are ready to respond. To view instructions on how to respond see <https://us-fcc.box.com/how-to-respond>.

This constitutes a notice of informal complaint filed with the FCC against your company. Your response

to the consumer (with a copy to the FCC) is due no later than 30 days from the date of this notice.

For more information on your legal responsibilities, see <https://us-fcc.app.box.com/complaintnotice>.

If you have any questions regarding this notice, please contact the FCC at carriersupport@fcc.gov.

[REDACTED]

Feb 18, 2022, 12:13 PM EST

[REDACTED]

The consumer's carrier is Blue Ridge Cable
She feel Blue Ridge put HD on her TV
There's noise in the background of the pictures she's watching
The noise was not there before

You are an agent. Add a comment by replying to this email or [view ticket in Zendesk Support](#).

Ticket # 5308784
Status Open
Requester [REDACTED]

CCs -
Group Blue Ridge Communications
Assignee Jeff Crandall
Priority -
Type Ticket
Channel Web Form

This email is a service from FCC Consumer Inquires and Complaints.