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**Subject:** Serve ticket#: 5285690 Last Name: Kube

##- Please type your reply above this line -##

Due Date: 03/09/2022

Serve Date: 02/07/2022

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Link to Ticket: <https://fcctest.zendesk.com/agent/tickets/5285690>

Subject: Blue ridge cable

Tags: availability\_internet carrier\_response\_pending former\_customer internet\_availability\_coverage no\_filing\_on\_behalf other pennsylvania wireless\_internet yes contacted\_company

Email: [REDACTED]

Method: - -

Issue: - -

Number subject to complaint:

Company Name:

Other Company Name: Blue ridge cable

Account #:

First: [REDACTED]

Last: Kube

Address: [REDACTED]

Address 2:

City: [REDACTED]

State: pennsylvania

Zip: [REDACTED]

Phone where to be contacted: [REDACTED]

Filing on Behalf of Someone: No

Relationship:

First Name:

Last Name:

Serve Status: carrier\_response\_pending

Ticket Information:

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**orlando ardon** (FCC Consumer Inquires and Complaints)

Feb 7, 2022, 3:11 PM EST

**Private note**

Please use the Macro called "Closure Response to FCC" when you are ready to respond. To view instructions on how to respond see <https://us-fcc.box.com/how-to-respond>.

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This constitutes a notice of informal complaint filed with the FCC against your company. Your response to the consumer (with a copy to the FCC) is due no later than 30 days from the date of this notice.

For more information on your legal responsibilities, see <https://us-fcc.app.box.com/complaintnotice>.

If you have any questions regarding this notice, please contact the FCC at [carriersupport@fcc.gov](mailto:carriersupport@fcc.gov).

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[REDACTED]

Feb 6, 2022, 6:04 PM EST

[REDACTED] was not signed in when this comment was submitted. [Learn more](#)

They r the worst and have a monopoly since they r the only one around they charge a lot and there service goes out more then it's on. I'm a disabled senior and work from home. I'm staying with a friend for a little while and they will not even allowed me to get just a internet account for me so I can hardwire my computer

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You are an agent. Add a comment by replying to this email or [view ticket in Zendesk Support](#).

**Ticket #** 5285690  
**Status** Open  
**Requester** [REDACTED]  
**CCs** -  
**Group** Blue Ridge Communications  
**Assignee** Jeff Crandall  
**Priority** -  
**Type** Ticket  
**Channel** Web Form

This email is a service from FCC Consumer Inquires and Complaints.