

Due Date: 05/12/2024
Serve Date: 04/12/2024

Link to Ticket: <https://fcctest.zendesk.com/agent/tickets/6958982>

Subject: Blue Ridge missing broadband consumer labels

Tags: bblabel billing_internet cable_internet carrier_response_pending current_customer internet_billing_advertised_rates new_york no_contacted_company no_filing_on_behalf other

Email: [REDACTED]

Method: - -

Issue: - -

Number subject to complaint:

Company Name:

Other Company Name: Blue Ridge Communications

Account #:

First: [REDACTED]

Last: [REDACTED]

Address: [REDACTED]

Address 2: [REDACTED]

City: [REDACTED]

State: [REDACTED]

Zip: [REDACTED]

Phone where to be contacted: [REDACTED]

Filing on Behalf of Someone: No

Relationship:

First Name:

Last Name:

Serve Status: carrier_response_pending

Ticket Information:

James Brown (FCC Consumer Inquires and Complaints)

Apr 12, 2024, 7:57 AM EDT

Private note

Please use the Macro called "Closure Response to FCC" when you are ready to respond. To view instructions on how to view a video on how to respond see: <https://us-fcc.box.com/v/how-to-respond-video>.

You can also watch a video on how to access the consumer complaint center. See: <https://us-fcc.box.com/v/how-to>

This constitutes a notice of informal complaint filed with the FCC against your company. Your response to the FCC (the date of this notice.

For more information on your legal responsibilities, see <https://us-fcc.app.box.com/complaintnotice>.

If you have any questions regarding this notice, please contact the FCC at carriersupport@fcc.gov.

[REDACTED]

Apr 11, 2024, 10:36 AM EDT

[REDACTED] was not signed in when this comment was submitted. [Learn more](#)

Blue Ridge Communications is missing the now required broadband consumer labels on their website: www.brctv.com

You are an agent. Add a comment by replying to this email or [view ticket in Zendesk Support](#).

Ticket #	6958982
Status	Open
Requester	[REDACTED]
CCs	-
Group	Blue Ridge Communications
Assignee	Jeff Crandall
Priority	-
Type	Ticket
Channel	Web Form

This email is a service from FCC Consumer Inquires and Complaints.
[RJ15YP-XP1XV]Ticket-Id:6958982Account-Subdomain:fcctest

Message composer