



Corporate Office

613 Third St.

PO Box 215 May 26, 2022

Palmerton, PA

18071-0215

Mary Izzard

Consumer Complaints

Serve Ticket# 5461592

Last Name: Dickson

Dear Mary Izzard,

Ms. Dickson submitted an FCC complaint about issues with cell phone service. She stated that the phone was not approved by the manufacturer and it took too long in the store.

Ms. Dickson's contact information put her outside of the Blue Ridge service area. I could not locate an account with the information provided, so I reached out to Ms. Dickson to confirm that she is not a Blue Ridge customer. I also confirmed with her that she requests no further action on our behalf. If you have any further questions, please contact us.

Sincerely,

Blue Ridge Communications