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##- Please type your reply above this line -##

Due Date: 06/03/2022

Serve Date: 05/04/2022

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Link to Ticket: <https://fcctest.zendesk.com/agent/tickets/5456566>

Subject: Blue Ridge Cable Monopoly Northeastern PA

Tags: billing\_internet blue\_ridge\_communications cable\_internet carrier\_response\_pending current\_customer internet\_billing\_other no\_filing\_on\_behalf pennsylvania yes\_contacted\_company

Email: [REDACTED]

Method: - -

Issue: - -

Number subject to complaint:

Company Name:

Other Company Name:

Account #:

First: [REDACTED]

Last: [REDACTED]

Address: [REDACTED]

Address 2: [REDACTED]

City: East [REDACTED]

State: pennsylvania

Zip: [REDACTED]

Phone where to be contacted: [REDACTED]

Filing on Behalf of Someone: No

Relationship:

First Name:

Last Name:

Serve Status: carrier\_response\_pending

Ticket Information:

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**Mary Izzard (FCC Consumer Inquires and Complaints)**

May 4, 2022, 12:08 PM EDT

**Private note**

Please use the Macro called "Closure Response to FCC" when you are ready to respond. To view instructions on how to respond see <https://us-fcc.box.com/how-to-respond>.

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This constitutes a notice of informal complaint filed with the FCC against your company. Your response to the consumer (with a copy to the FCC) is due no later than 30 days from the date of this notice.

For more information on your legal responsibilities, see <https://us-fcc.app.box.com/complaintnotice>.

If you have any questions regarding this notice, please contact the FCC at [carriersupport@fcc.gov](mailto:carriersupport@fcc.gov).

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[REDACTED]

May 3, 2022, 12:23 PM EDT

[REDACTED] was not signed in when this comment was submitted. [Learn more](#)

Blue Ridge Cable has a monopoly in my area. They are not signing new contracts with the various counties to prevent other providers from coming in. They charge \$120 a month for 1GB service when that same service is offered in surrounding areas for \$50 from other providers. They charge these fees because they are the only game in town by their own design.

You are an agent. Add a comment by replying to this email or [view ticket in Zendesk Support](#).

**Ticket #** 5456566  
**Status** Open  
**Requester** [REDACTED]  
**CCs** -  
**Group** Blue Ridge Communications  
**Assignee** Jeff Crandall  
**Priority** -  
**Type** Ticket  
**Channel** Web Form

This email is a service from FCC Consumer Inquires and Complaints.