

[REDACTED]

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**From:** [REDACTED]  
**Sent:** Monday, May 17, 2021 2:00 PM  
**To:** [REDACTED]  
**Subject:** Serve ticket#: 4737638 Last Name: Warfel

**Importance:** High

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== Please type your reply above this line ==

**Due Date:** 05/27/2021

Serve Date: 04/27/2021

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Link to Ticket: <https://fcctest.zendesk.com/agent/tickets/4737638>

Subject: Sports Blacout of Phillies Games

Tags: billing\_tv cable\_tv carrier\_response\_pending current\_customer no\_filing\_on\_behalf other pennsylvania yes\_contacted\_company

Email: [REDACTED]

Method: - Cable

Issue:- Billing

Number subject to complaint:

Company Name:

Other Company Name: Blue Ridge Cable

Account #:

First: [REDACTED]

Last: Warfel

Address: [REDACTED]

Address 2:

City: [REDACTED]

State: pennsylvania

Zip: [REDACTED]

Phone where to be contacted: [REDACTED]

Filing on Behalf of Someone: No

Relationship:

First Name:

Last Name:

Serve Status: carrier\_response\_pending

Ticket Information:

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**Lois Jones (FCC Complaints)**

Apr 27, 2021, 1:45 PM EDT

**Private note**

Please use the Macro called "Closure Response to FCC" when you are ready to respond. To view instructions on how to respond see <https://us-fcc.box.com/how-to-respond>.

This constitutes a notice of informal complaint filed with the FCC against your company. Your response to the consumer (with a copy to the FCC) is due no later than 30 days from the date of this notice.

For more information on your legal responsibilities, see <https://us-fcc.app.box.com/complaintnotice>.



If you have any questions regarding this notice, please contact the FCC at [carriersupport@fcc.gov](mailto:carriersupport@fcc.gov).

  
Apr 26, 2021, 1:05 PM EDT

 was not signed in when this comment was submitted. [Learn more](#)

He has Blue Ridge Cable for cable service.. His cable company blacks out the Phillies in his area. They said if he pays another \$100.00 and gets the Sports Package, he would get all the Phillies games. His wife is chair bound and she likes to watch Phillies baseball. He wants to be able to watch the games without having to buy an expensive sports package. \*\*\*CTR-381\*\*\*

You are an agent, Add a comment by replying to this email or [view ticket in Zendesk Support](#)

**Ticket #** 4737638  
**Status** Open  
**Requester**   
**CCs** =  
**Group** Blue Ridge Communications  
**Assignee**   
**Priority** -  
**Type** Ticket  
**Channel** Web Form

This email is a service from FCC Complaints.