

Due Date: 07/01/2022
Serve Date: 06/01/2022

Link to Ticket: <https://fcctest.zendesk.com/agent/tickets/5512577>

Subject: Billing Issues

Tags: billing_tv blue_ridge_communications cable_tv carrier_response_pending current_customer pennsylvania pennsylvania_behalf_of yes_contacted_company yes_filing_on_behalf

Email: [REDACTED]

Method: - Cable

Issue: - Billing

Number subject to complaint:

Company Name:

Other Company Name:

Account #: Account #: [REDACTED]

First: [REDACTED]

Last: [REDACTED]

Address: [REDACTED]

Address 2:

City: [REDACTED]

State: pennsylvania

Zip: [REDACTED]

Phone where to be contacted: [REDACTED]

Filing on Behalf of Someone: Yes

Relationship:

First Name: [REDACTED]

Last Name: [REDACTED]

Serve Status: carrier_response_pending

Ticket Information:

Mary Izzard (FCC Consumer Inquires and Complaints)

Jun 1, 2022, 1:15 PM EDT

Private note

Please use the Macro called "Closure Response to FCC" when you are ready to respond. To view instructions on how to respond see <https://us-fcc.box.com/how-to-respond>.

This constitutes a notice of informal complaint filed with the FCC against your company. Your response to the consumer (with a copy to the FCC) is due no later than 30 days from the date of this notice.

For more information on your legal responsibilities, see <https://us-fcc.app.box.com/complaintnotice>.

If you have any questions regarding this notice, please contact the FCC at carriersupport@fcc.gov.

