

Customer Refund (Custom): CR#10891

Primary Information

ID CR#10891 Client 1214029 Michael Wright For Council Date 11/27/2019 Status Rejected Created Customer Refund Transaction	Refund Method VISA A/P Account 200006 REFUNDS PAYABLE A/R Account 110000 ACCOUNTS RECEIVABLE Memo Credit Back - Michael Wright for Council	Refund Justification Client paid for inventory that was not actually available. Had to re-adjust for inventory that was available which resulted in a lower buy. The client will need to be refunded a total of \$524.45. Payment number # 1353064. There is only \$24.00 avail on the account-CLDep #176826. refund issued via CR# 310743 \$436.30 11/25 Address 110 IDAHO CT LA PLACE, Louisiana 70068-5955 United States
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Classification

Subsidiary Parent Company : iHeartMedia Business Unit 01010 Supporting Document preview CR#10891.msg download Folder Id 7,924,650	Sales Channel *Not Applicable Dept 000 Selected Lines 28633413 24, Assigned To 1121094 Debi Frazier	New Business No Approve Black List 1121094 Debi Frazier, 1122852 David McCall
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Apply

Total Refund Amount 24.00

Type	Transaction Number	Amount Refunded	Transaction Date	Applied Transaction	Currency	Amount Remaining	Original Amount
Client Deposit	176826	24.00	11/14/2019	Client Deposit #176826	USD	24.00	96.00

Payable

Pay To Michael Wright Pay Group P3 - Priority Direct to Vendor Description Client paid for inventory that was not actually available. Had to re-adjust for inventory that was available which resulted in a lower buy. The client will need to be refunded a total of \$524.45. Payment number # 1353064.	Account Message Client paid for inventory that was not actually available. Had to re-adjust for inventory that was available which resulted in a lower buy. The client will need to be refunded a total of \$524.45. Payment number # 1353064. Requested By 1122852 David McCall GL Refund Account 200006 REFUNDS PAYABLE Market ID 640
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Notes

Date	Author	Title	Memo	Direction	Type
12/5/2019 9:14 am	1121094 Debi Frazier		From: Frazier, Debi Sent: Thursday, December 5, 2019 9:07 AM To: McCall, David (more...)		

Date	Set by	Context	Type	Field	Old Value	New Value
12/5/2019 9:13 am	1121094 Debi Frazier	UI	Change	Status	Pending Level 2 Approval	Rejected
12/5/2019 9:13 am	1121094 Debi Frazier	Script (Suitelet)	Change	Approve Black List	1122852	1121094, 1122852
12/5/2019 9:13 am	1121094 Debi Frazier	Script (Suitelet)	Change	Status	Pending Level 1 Approval	Pending Level 2 Approval
12/5/2019 9:13 am	1121094 Debi Frazier	Script (Suitelet)	Set	Level 1 Approver		1121094
12/5/2019 9:13 am	1121094 Debi Frazier	Script (Suitelet)	Set	Level 1 Approval Date		12/5/2019
12/5/2019 9:13 am	1121094 Debi Frazier	Script (Suitelet)	Change	Folder Id	7787350	7924650

Date	Set by	Context	Type	Field	Old Value	New Value
12/5/2019 9:10 am	1121094 Debi Frazier	UI	Change	Refund Justification	Client paid for inventory that was not actually available. Had to re-adjust for inventory that was available which resulted in a lower buy. The client will need to be refunded a total of \$524.45. Payment number # 1353064. There is only \$24.00 avail on the account.	Client paid for inventory that was not actually available. Had to re-adjust for inventory that was available which resulted in a lower buy. The client will need to be refunded a total of \$524.45. Payment number # 1353064. There is only \$24.00 avail on the account-CLDep #176826. refund issued v...
12/5/2019 9:10 am	1121094 Debi Frazier	UI	Change	Supporting Document	24340198	24902478
12/5/2019 9:04 am	1121094 Debi Frazier	UI	Change	Refund Justification	Client paid for inventory that was not actually available. Had to re-adjust for inventory that was available which resulted in a lower buy. The client will need to be refunded a total of \$524.45. Payment number # 1353064.	Client paid for inventory that was not actually available. Had to re-adjust for inventory that was available which resulted in a lower buy. The client will need to be refunded a total of \$524.45. Payment number # 1353064. There is only \$24.00 avail on the account.
12/4/2019 11:04 am	1101581 Stephanie Ahrens	UI	Change	Assigned To	1101581	1121094
11/27/2019 8:20 am	1125304 Alice Workman	UI	Set	Assigned To		1101581
11/27/2019 8:05 am	1122852 David McCall	Script (Suitelet)	Set	Is Email Send To AP		F
11/27/2019 8:05 am	1122852 David McCall	Script (Suitelet)	Set	Market ID		640
11/27/2019 8:05 am	1122852 David McCall	Script (Suitelet)	Set	Memo		Credit Back - Michael Wright for Council
11/27/2019 8:05 am	1122852 David McCall	Script (Suitelet)	Set	New Business		No
11/27/2019 8:05 am	1122852 David McCall	Script (Suitelet)	Set	Pay Group		P3 - Priority Direct to Vendor
11/27/2019 8:05 am	1122852 David McCall	Script (Suitelet)	Set	Pay To		Michael Wright
11/27/2019 8:05 am	1122852 David McCall	Script (Suitelet)	Set	Priority Refund		F
11/27/2019 8:05 am	1122852 David McCall	Script (Suitelet)	Set	Refund Justification		Client paid for inventory that was not actually available. Had to re-adjust for inventory that was available which resulted in a lower buy. The client will need to be refunded a total of \$524.45. Payment number # 1353064.
11/27/2019 8:05 am	1122852 David McCall	Script (Suitelet)	Set	Refund Method		VISA
11/27/2019 8:05 am	1122852 David McCall	Script (Suitelet)	Set	Request Date		11/27/2019
11/27/2019 8:05 am	1122852 David McCall	Script (Suitelet)	Set	Requested By		1122852
11/27/2019 8:05 am	1122852 David McCall	Script (Suitelet)	Set	Sales Channel		*Not Applicable
11/27/2019 8:05 am	1122852 David McCall	Script (Suitelet)	Set	Status		Pending Level 1 Approval
11/27/2019 8:05 am	1122852 David McCall	Script (Suitelet)	Set	Subsidiary		Parent Company : iHeartMedia
11/27/2019 8:05 am	1122852 David McCall	Script (Suitelet)	Set	Supporting Document		24340198
11/27/2019 8:05 am	1122852 David McCall	Script (Suitelet)	Set	Total Refund Amount		24

Date	Set by	Context	Type	Field	Old Value	New Value
11/27/2019 8:05 am	1122852 David McCall	Script (Suitelet)	Set	Date		11/27/2019
11/27/2019 8:05 am	1122852 David McCall	Script (Suitelet)	Set	Approve Black List		1122852
11/27/2019 8:05 am	1122852 David McCall	Script (Suitelet)	Set	GL Refund Account		200006 REFUNDS PAYABLE
11/27/2019 8:05 am	1122852 David McCall	Script (Suitelet)	Set	Folder Id		7787350
11/27/2019 8:05 am	1122852 David McCall	Script (Suitelet)	Set	Description		Client paid for inventory that was not actually available. Had to re-adjust for inventory that was available which resulted in a lower buy. The client will need to be refunded a total of \$524.45. Payment number # 1353064.
11/27/2019 8:05 am	1122852 David McCall	Script (Suitelet)	Set	Dept		000
11/27/2019 8:05 am	1122852 David McCall	Script (Suitelet)	Set	Created By		1122852
11/27/2019 8:05 am	1122852 David McCall	Script (Suitelet)	Set	Client		1214029 Michael Wright For Council
11/27/2019 8:05 am	1122852 David McCall	Script (Suitelet)	Set	Business Unit		01010
11/27/2019 8:05 am	1122852 David McCall	Script (Suitelet)	Set	Address		110 IDAHO CT LA PLACE, Louisiana 70068-5955 United States
11/27/2019 8:05 am	1122852 David McCall	Script (Suitelet)	Set	Account Message		Client paid for inventory that was not actually available. Had to re-adjust for inventory that was available which resulted in a lower buy. The client will need to be refunded a total of \$524.45. Payment number # 1353064.
11/27/2019 8:05 am	1122852 David McCall	Script (Suitelet)	Set	A/R Account		110000 ACCOUNTS RECEIVABLE
11/27/2019 8:05 am	1122852 David McCall	Script (Suitelet)	Set	A/P Account		200006 REFUNDS PAYABLE
11/27/2019 8:05 am	1122852 David McCall	Script (Suitelet)	Set	Name		CR#10891
11/27/2019 8:05 am	1122852 David McCall	Script (Suitelet)	Create	Record		10891

Audit Details

Requested By

Created By 1122852 David McCall Request Date 11/27/2019

Level 1 Approval

Level 1 Approver 1121094 Debi Frazier Level 1 Approval Date 12/5/2019

Level 2 Approval

Level 2 Approver Level 2 Approval Date

Rejection Details

Rejected By Rejection Reason Reject Date

Other

Refund Creation Status PDF Status
Is Email Send