

May 21, 2013

Scott Weber
Executive Vice President Network Operations
Charter Communications
12405 Powerscourt Drive
St. Louis, MO 63131

Dear Mr. Weber:

As you may know, we are New Hampshire's public television network. Recently, we have made changes to our program streams. Under an agreement with WGBH in Boston and working with Comcast, we changed the program distribution channels whereby our respective cable signals are cut at the Massachusetts/New Hampshire border. This agreement only applies to the Boston DMA and not any other market where our signal is carried.

Specifically, New Hampshire Public Television now carries two program streams: "NHPTV Prime" that carries the PBS National Program Service, other acquisitions and local programs (the same programming seen on WGBH) and "NHPTV Explore" that carries PBS repeats, special acquisitions and local programs. Both services are jointly programmed by WGBH and us. We believe that this arrangement will help build brand identity in our respective states and may free up some brand width for the cable operator. In addition we are carrying jointly branded "World" and "Create".

According to our records, the following NHPTV program streams are being carried by Charter Communications in the communities you serve in New Hampshire:

NHPTV Prime: Channel 11

We believe by making this change both NHPTV and WGBH will benefit by eliminating viewer confusion and help us build brand identity. Reaction from our viewers has been positive. In those communities you serve in Southern New Hampshire (Brookline and Hollis) where WGBH is carried on your system; we ask that you drop WGBH and substitute "NHPTV Prime" on Channel 2 and "NHPTV Explore" on Channel



11 as well as "World" and "Create". I am enclosing a copy of a letter to you from Jon Abbott, President and CEO of WGBH agreeing with our request.

Irrespective of our request regarding dropping carriage of WGBH on your system(s), as a signatory and under the provisions of the NCTA agreement, I ask that you make the necessary carriage changes for our primary HD streams and carriage of "NHPTV Prime, "NHPTV Explore", "World" and "Create by July 1, 2013.

In closing, thank you for your consideration of this matter. I would appreciate your reply to my request. Should you have any questions, please don't hesitate to contact me or Steve Chao at 603 868-4389.

Sincerely,

Peter A. Frid

President and CEO

cc. Dawn DeAngelis, Chief Content Officer, NHPTV
Shawn Dam, Regional System Manager, Charter Communications
Richard R. Dykhouse, Senior Vice President and General Counsel, Charter Communications
Paul Hunter, Senior Director of Engineering
Steve Chao, Director of Studio Technology
Lawrence Miller, Schwartz, Woods and Miller
Jon Abbott, President and CEO, WGBH
NHPTV Public File

(Attachment)

P: File Exchange: Cable Carriage Call Project: Charter Carriage Ltr.docx