WNAW-1230AM North Adams, Massachusetts

ISSUES AND NEEDS REPORT

OCTOBER – NOVEMBER – DECEMBER 2020

Compiled by Tom Conklin News Director

Townsquare Media Berkshire 2020

WNAW-1230AM

North Adams, Massachusetts

Quarterly Issues Programs List

October 1st - December 31st, 2020

Section I. Issues

This station has identified the following issues as significant ones that are facing our community in this quarter:

- A. Smoking/Quitting: The number of smokers in the United States is booming, and the COVID-19 pandemic could have something to do with that fact. 70 percent of smokers want to quit, but only 4 to 7 percent will be successful. These numbers are as relevant here in Berkshire County as they are across Massachusetts and the United States. InfoTrak (Oct. 11) discusses why it's hard to quit, potential risks associated with smoking, and resources to help smokers quit for good.
- **B.** Homelessness/COVID-19: The number of elderly homeless people are increasing dramatically in the United States, while younger members of the boomer generation have remained the dominant homeless population. These numbers are very-relevant here in the Berkshires as well. This is also exacerbated by COVID-19 as the homeless situation now has COVID factors to consider in housing those who need help. InfoTrak (Oct. 18) discusses what steps can be taken to address the problem.
- **C. Lack of Broadband Internet:** Many communities in the Berkshires are still without broadband internet access, even though an effort has been underway for years to make it available for the outlying communities that don't have it. In fact, nearly 40 million households in the United States are without broadband service. InfoTrak (Oct. 18) discusses how the same efforts that set up electricity and telephone service should be used to set up broadband service.
- **D.** Alcohol Consumption amid COVID-19: Studies have shown that alcohol consumption has increased dramatically since COVID-19 shutdowns started going into effect. In fact, consumption of alcohol among women has increased 41 percent. These numbers are nationwide, and the Berkshire have surely felt some effects of this, although no local studies have been done that we know of. InfoTrak (Oct. 18) doesn't offer solutions but discusses who is at risk for binge-drinking, and why it's a serious and ongoing problem.
- **E.** Suicide and U.S. Veterans: Suicide among U.S. Veterans is on the rise and COVID-19 has been a major factor into this increase. A study shows that mental illness is among the reasons for the high suicide rates. The Berkshires has a fairly large veteran population that has no doubt been affected by the pandemic. InfoTrack (Oct. 25) discusses the recent study.

- F. Youth Sports Programs/COVID-19: COVID-19 has had a dramatic affect on youth sports programs throughout the Berkshires, Massachusetts, and the country as a whole. This has hurt student's health via lack of exercise and a decrease in development of socialization skills. InfoTrak (Oct. 25) discusses what students can do to help decrease the risk of contracting the virus while playing sports, so that youth sports can resume.
- G. Scammers Targeting Seniors: Scammers have taken advantage of the COVID-19 pandemic, which has made it easier for them to scam our most vulnerable citizens. This is true in Berkshire County as it is across the country. InfoTrak (Nov. 8) discusses how scammers are using the COVID-19 pandemic to rip off the elderly especially.
- H. Lockdowns/Tax Revenue Collapse: COVID-19 lockdowns have caused tax revenue collapses in states all over the country, including in Massachusetts and our local cities and towns. InfoTrak (Nov. 15) discusses the possibility of state tax increases or bailouts from Federal taxpayers as a potential solution.
- I. COVID-19 and Flu Season: Flu season has presented a unique challenge to dealing with COVID-19 as many of the symptoms are the same. The Berkshires has had more than 3,000 confirmed cases of COVID-19 and now that people are getting seasonal flu, it can be tough to tell them apart. InfoTrak (Nov. 22) discusses how this can cause doctor's to make the wrong diagnosis and suggested tips to stop the spread of COVID-19.

Section II. Responsive Programs

This station airs INFO TRAK every Sunday at 6:30 AM. The programs listed below are in direct response to the issues listed in Section I above:

Show # 2020-40

Date aired: 10/04/20 Time Aired: 6:30 AM

Stuart N. Brotman, executive policy adviser, legal analyst, author of "*Privacy's Perfect Storm: Digital Policy for Post-Pandemic Times*"

The COVID-19 lockdowns have expanded the online world of work and school at home to unprecedented levels. Mr. Brotman outlined the rapid increase in digital privacy issues related to this new trend, and what is necessary to address the problem. He also talked about privacy issues related to terms of agreement that consumers typically ignore when installing apps or other software.

Issues covered: Length: 8:43

Privacy, Government Regulation, Consumer Matters

Ajit Mathew George, founder of Second Chances Farms, LLC in Wilmington, DE

Mr. George founded an organization that employs only convicted felons, training them in entrepreneurship through mentorship programs and green collar jobs at hydroponic, indoor vertical farms in economically distressed communities. He explained how the farms replace recidivism with compassionate capitalism and turn entrepreneurs-in-residence into "Agri-preneurs." He also explained how the farms were forced to rapidly adapt to serving consumers directly, when the coronavirus lockdowns closed restaurants.

Issues covered: Length: 8:33

Criminal Reform, Entrepreneurship, Environment, Poverty

Stephanie L. Bonne, MD, Assistant Professor of Surgery, Director of the Hospital Violence Intervention Program at Rutgers New Jersey Medical School

Dr. Bonne led a study of injuries caused by glass-topped tables. She said the furniture causes thousands of injuries each year, many requiring significant surgeries and long hospital stays. She said the U.S. Consumer Product Safety Commission requires tempered glass for products like doors and car windshields but it is voluntary for horizontal surfaces.

Issues covered: Length: 5:02

Home Safety, Government Regulation, Consumer Matters

Show # 2020-41

Date aired: 10/11/20 Time Aired: 6:30 AM

Carol L. Rickard, Tobacco Treatment Specialist, author of "*The Benefits of Smoking: Why It's So Hard to Quit Smoking and What You Can Do about It*"

70% of smokers would like to quit, but only 4 to 7% will be successful. Ms. Rickard explained what smokers perceive as the benefits and why it's so hard for people to kick the habit once they've started. She also discussed the potential risks associated with e-cigarettes and vaping. She suggested resources that smokers can use to quit for good.

Issues covered: Length: 8:44

Women's Issues, Consumer Matters, Parenting, Media

Mathew Freeman, Co-Founder and Senior Executive Consultant at TMI Consulting, a diversity and inclusion management consulting firm, co-author of "*Overcoming Bias: Building Authentic Relationships across Differences*""

Mr. Freeman said every human is biased in one way or another, and it's a constant process to recognize and reduce it. He explained why bias has such an impact in every aspect of life, and how companies should address it in the workplace. He said the secret to dealing with bias is by intentionally cultivating meaningful relationships with those who are different.

Issues covered: Length: 8:33

Diversity, Minority Concerns, Workplace Matters

Gloria Lopez-Cordle, nationally-recognized patient advocate, creator of "*the Personal Medical Journal*", a patient organizational tool

A recent study found that American hospitals are making preventable medical errors that kill thousands of Americans each year. Ms. Lopez-Cordle believes that patients and their families need to take charge of their medical information to prevent mistakes by doctors. She offered advice on what kinds of medical data is important and how to organize it.

Issues covered: Length: 4:48

Personal Health

Show # 2020-42

Date aired: 10/18/20 Time Aired: 6:30 AM

Dennis Culhane, PhD, Dana and Andrew Stone Professor of Social Policy at the University of Pennsylvania School of Social Policy and Practice, co-founder and Co-Director of the Actionable Intelligence for Social Policy initiative

Over the next decade, the number of elderly homeless Americans is projected to triple — and that was before COVID-19 hit. Prof. Culhane explained why younger members of the boomer generation have remained the dominant homeless population in the United States, and what can be done to address the problem. He noted that people who experience homelessness have a life expectancy of 64-65 years. 3

Issues covered: Length: 7:38

Homelessness, Senior Citizens, Drug Abuse

Christopher Ali, PhD, Associate Professor, Department of Media Studies, University of Virginia

Nearly 40 million households lack a quality internet connection, cutting them off from work, schools and more. Prof. Ali said the same huge government efforts that brought electricity and telephone service to rural areas in the 1930s and 40s should be applied in a similar way to broadband service today. He said lower income and minority Americans are most likely to be affected by the digital divide.

Issues covered: Length: 9:36

Broadband Internet, Rural Concerns, Education, Poverty

Michael S. Pollard, PhD, Senior Sociologist at the RAND Corporation, Professor at the Pardee RAND Graduate School

Across America, alcohol consumption has risen sharply during the pandemic shutdowns. Dr. Pollard led a study that found that heavy drinking by women rose 41%. He explained who was most at risk of binge drinking and why this is a serious and ongoing problem.

Issues covered: Length: 5:09

Alcoholism, Mental Health, Coronavirus Lockdowns

Show # 2020-43

Date aired: 10/25/20 Time Aired: 6:30 AM

Farrokh Alemi, PhD, Professor of Health Informatics, George Mason University College of Health and Human Services

Suicide among US veterans is on the rise. Prof. Alemi led a study that examined the reasons that vets take their own lives. He found that while social factors like family problems and homelessness can predict suicide, they are not the cause of it -- mental illness is. He said the results of the study were a surprise. He added that the social isolation that accompanies COVID-19 has been a major factor in increasing suicide rates overall.

Issues covered: Length: 8:31

Suicide, Veterans Issues, Mental Health

Joseph Dieleman, PhD, Associate Professor in the Department of Health Metric Sciences at the University of Washington, faculty lead of the Resource Tracking team at the Institute for Health Metrics and Evaluation

Prof. Dieleman said five major health risks, things such as obesity, high blood pressure, and smoking, were linked to over \$730 billion in preventable health care spending in the US in 2016. He talked about policy changes and public awareness programs that may influence people to take steps to avoid costly health problems.

Issues covered: Length: 8:41

Healthcare, Costs Personal, Health

David B. Soma, MD, Pediatric Sports Medicine Specialist, Mayo Clinic

Youth sports can help kids via exercise and the development of socialization skills, but the COVID-19 pandemic has had a dramatic effect on sports programs nationwide. Dr. Soma explained how the risks vary from one sport to another, and what parents and student athletes can do to reduce their chances of contracting the virus during sports activities.

Issues covered: Length: 4:53

Youth Sports, Parenting, Coronavirus

Show # 2020-44

Date aired: 11/01/20 Time Aired: 6:30 AM

Kellie Gerardi, commercial spaceflight industry professional, science communicator, leader of Special Projects for the Commercial Spaceflight Federation, Director of The Explorers Club, author of "*Not Necessarily Rocket Science: A Beginner's Guide to Life in the Space Age*"

Ms. Gerardi shared some of her experiences as a human test subject for space suits in microgravity flights. She talked about the importance of inspiring girls to pursue STEM subjects in school. She also suggested ways that young women can find mentors to help them attain jobs in the commercial space industry, and why it's so important for women to be included in future space exploration.

Issues covered: Length: 9:09

Science, Women's Issues, Education

Tom Corley, Certified Financial Planner, author of "*Effort-Less Wealth: Smart Money Habits at Every Stage of Your Life*"

Life is a series of stages, and Mr. Corley said money mistakes made in one stage can have a ripple effect, impacting one or more subsequent stages. He explained how those who develop smart money habits early will position themselves up for lifelong financial success. He outlined the four ways that any American can become wealthy.

Issues covered: Length: 8:09

Personal Finance, Retirement Planning

Lois E. Krahn, MD, psychiatrist and sleep medicine specialist, Mayo Clinic in Phoenix

As most of the nation switches from daylight saving to standard time, many people welcome the extra hour of sleep. Dr. Krahn explained how time changes affect the body and sleep patterns, such as increased traffic accidents in subsequent weeks. She also offered tips to adapt to the schedule change. 5

Issues covered: Length: 5:06

Personal Health

Show # 2020-45

Date aired: 11/08/20 Time Aired: 6:30 AM

Patricia Boyle, PhD, neuropsychologist, Professor of Behavioral Sciences at the Rush Alzheimer's Disease Center, part of Rush University in Chicago

Scammers are using the COVID-19 pandemic as a new weapon to target senior citizens. Dr. Boyle outlined the latest battery of financial scams, including telemarketer offers for contact tracing – for a fee – or to reserve a slot for a future vaccine. She said many older adults don't realize that they are more frequent targets of scams. She added that changes in financial decision-making may be an early warning sign of impending dementia or cognitive decline.

Issues covered: Length: 9:03

Crime, Senior Citizens, Alzheimer's disease

Steve Webb, PhD, Certified Social Media Intelligence Expert, Certified A.L.I.C.E. Active Threat Training Instructor, R.A.I.D.E.R. Solo Engagement Tactics Level II Instructor for law enforcement, Associate Professor in Educational Administration at Southern Illinois University and McKendree University, the author of "*Education in a Violent World*"

Online school instruction has caused children to spend more time in front of computers than ever. Dr. Webb said American parents would be shocked at how much data about a child is collected when he or she is online. He also talked about cyberbullying and its effect on the suicide rates of children.

Issues covered: Length: 8:11

Online Security, Youth at Risk, Parenting, Privacy

Denisa Gándara, PhD, Assistant Professor of Higher Education at Southern Methodist University in Dallas

Prof. Gándara led a study of college promise programs at 33 community colleges, and found that free tuition boosted enrollment rates for black and Hispanic students. She explained how the programs work and how they are funded. She expressed concerns about the sustainability of the programs, as state budgets struggle in the wake of pandemic lockdowns.

Issues covered: Length: 5:08

Education, Minority Concerns

Show # 2020-46

Date aired: 11/15/20 Time Aired: 6:30 AM

Nicholas Bloom, PhD, Professor in the Department of Economics at Stanford University, Co-Director of the Productivity, Innovation and Entrepreneurship program at the National Bureau of Economic Research

Around 32% of American adults are now working from home fulltime, compared to just 2% prior to the pandemic. Prof. Bloom talked about the technical handicaps faced by large numbers of workers, and why working from home produces less innovation. He also explained the inequality effect, as more educated, higher-earning employees are far more likely to work from home and continue to get paid, develop their skills and advance their careers.

Issues covered: Length: 9:43

Employment, Minority Concerns, Technology

Shelby Kerns, Executive Director, National Association of State Budget Officers

US states are facing the biggest cash crisis since the Great Depression, as varying levels of lockdowns for months have caused tax revenues to collapse. Ms. Kerns said states have responded with different approaches, including spending reductions ranging from 0 to 20%. She discussed the likelihood of state tax increases or bailouts from federal taxpayers for states in the deepest trouble.

Issues covered: Length: 7:22

Government Spending. Taxes

Linda Pagani, PhD, Senior Researcher, CHU Sainte-Justine Pediatric Hospital in Montreal

Prof. Pagani was the senior author of a study that examined the readiness of children for kindergarten and how it affects academic performance through age 17. She said when children establish a good basis in kindergarten for subjects like vocabulary, they tend to also have less anxiety at age 17. She offered advice for parents.

Issues covered: Length: 5:00

Early Childhood Education, Parenting

Show # 2020-47

Date aired: 11/22/20 Time Aired: 6:30 AM

William Schaffner, MD, Professor of Preventive Medicine, Department of Health Policy, Professor of Medicine, Division of Infectious Diseases at Vanderbilt University

This year's flu season presents a unique challenge as COVID-19 positive tests continue to rise. Dr. Schaffner outlined the similarities and differences between the flu and COVID-19, and discussed the chances that the similar symptoms may cause doctors to make wrong diagnoses. He also addressed reports that cases of influenza appear to have plummeted by 98% across the globe. He recommended that patients contact their doctor via email or phone if they suspect they have the coronavirus, to avoid spreading it in waiting rooms or emergency rooms. 7

Issues covered: Length: 8:45

Coronavirus, Public Health

Justin Reich, PhD, Assistant Professor in the Comparative Media Studies/Writing Department at the Massachusetts Institute of Technology, Director of the MIT Teaching Systems Lab, author of "*Failure to Disrupt: Why Technology Alone Can't Transform Education*"

Dr. Reich delivered a report card on the latest supposedly transformative educational technologies. He said assessment technology does a poor job of measuring whether a child is truly learning. He said most teachers were ill-prepared to make such a rapid transition to online learning this year, and explained how that problem can be addressed.

Issues covered: Length: 8:15

Education, Technology

Nick Rizzo, Fitness Research Director, RunRepeat.com

As businesses of all types struggle to stay afloat during COVID-19, a new poll has some bad news for gyms around the globe. Mr. Rizzo said only 31 percent of gym members have returned to their fitness clubs thus far, a more dismal result than gym owners expected. He said new lockdowns this winter could potentially cause a majority of gyms to never reopen.

Issues covered: Length: 5:00

Physical Fitness, Economy/Small Business

Show # 2020-48

Date aired: 11/29/20 Time Aired: 6:30 AM

Jan Edwards, President and CEO of Paving the Way, an organization that raises awareness about sex trafficking through public education

Ms. Edwards discussed the growing issue of sex trafficking. She said the problem is rampant in every corner of the U.S, and that the average victim drawn into the sex trade is age 14 to 16. She outlined other characteristics of those most at risk, and how predators target and groom their victims.

Issues covered: Length: 9:41

Sex Trafficking, Youth at Risk, Crime

Ted Frank, career consultant, author of "Get to the Heart"

Mr. Frank discussed the importance of learning how to effectively communicate in the workplace. He explained how it can increase efficiency and improve productivity. He believes presentations should focus on no more than three key points at a time, and that the use of examples and illustrations is crucial to improved communications.

Issues covered: Length: 7:31

Workplace Matters, Career

Steve Cicala, PhD, Assistant professor at the Harris School of Public Policy at the University of Chicago, Faculty Research Fellow at the National Bureau of Economic Research

Dr. Cicala led a study that determined that deregulated power markets on the wholesale level have significantly cut the cost of generating electricity, saving consumers \$3 billion a year. He discussed how this little-known market works and why it should matter to consumers. He also explained how smart meters will eventually give consumers even greater power in managing their energy costs.

Issues covered: Length: 5:06

Energy

Consumer Matters

Show # 2020-49

Date aired: 12/06/20 Time Aired: 6:30 AM

Valerie Burton, Certified Personal and Executive Coach, founder of The Coaching and Positive Psychology Institute, author of "*Successful Women Speak Differently: 9 Habits That Build Confidence, Courage, and Influence*"

Ms. Burton said the most successful women are often not the most talented, the most gifted, or even the most experienced. She believes the knack for communicating is what opens doors and gives women influence in the workplace. She outlined simple techniques women can utilize to be more clearly understood and respected.

Issues covered: Length: 8:48

Women's Issues, Employment

John Hagan, PhD, John D. Macarthur Professor of Sociology and Law, Northwestern University

Dr. Hagan led a study that uncovered a connection between increased unemployment rates and school shootings. He said the findings were consistent across the all regions of the U.S. and that shooters come from all backgrounds and income levels. He offered possible explanations behind this trend.

Issues covered: Length: 8:19

School Shootings, Unemployment

Jason Hanson, former CIA officer, security specialist, author of "Spy Secrets That Can Save Your Life: A Former CIA Officer Reveals Safety and Survival Techniques to Keep You and Your Family Protected"

Mr. Hanson discussed ways to prevent and react to home invasions or abductions. He explained simple steps the average homeowner can take to make a house criminal-proof. He also offered tips on how to stay safe while traveling.

Issues covered: Length: 5:02

Crime Prevention, Personal Safety

Show # 2020-50

Date aired: 12/13/20 Time Aired: 6:30 AM

William Chopik, PhD, Assistant Professor of Psychology, Michigan State University

Prof. Chopik recently completed two studies that examined age bias: one examining which countries around the world showed the greatest implicit bias against older adults, and the other looking at individual states across the U.S. He said states with higher age bias also tended to have higher Medicare costs, lower community engagement and less access to care.

Issues covered: Length: 8:59

Age Bias, Aging, Medicare

Shujing Sun, PhD, Assistant Professor of Information Systems in The Naveen Jindal School of Management, University of Texas at Dallas

Overcrowding in emergency rooms is a costly and concerning problem, compromising the quality of patient care. Prof. Sun investigated the potential of telemedicine as a generic solution to reduce ER congestion, and found that on-site nurse practitioners or physician assistants can effectively treat patients with minor conditions under the remote supervision of off-site physicians. She said even serious conditions such as a stroke can be better treated if emergency physicians can consult remote stroke specialists.

Issues covered: Length: 8:16

Emergency Medical Care, Public Health, Technology

Diana Enriquez, doctoral candidate in the Department of Sociology, Princeton University

Ms. Enriquez led a study that examined the impact of the COVID-19 lockdowns on black households. She found that low-income black households experienced greater job loss, more food and medicine insecurity, and higher indebtedness in the early months of the pandemic compared to white or latinx low-income households. She believes the outlook is still difficult for black households as the economy continues to struggle from government-ordered closings.

Issues covered: Length: 5:02

Minority Concerns, Poverty, Government Regulations

Show # 2020-51

Date aired: 12/20/20 Time Aired: 6:30 AM

Jamie E. Wright, attorney, partner in the Los Angeles-based Millennial Government Affairs group

African Americans make up fewer than five percent of the lawyers in the U.S., and minorities and women are underrepresented in many career categories. Ms. Wright shared her story as an African American woman who broke through the barriers to become a successful millennial attorney. She offered suggestions for women and people of color who want to reach for their dreams. 10

Issues covered: Length: 8:30

Minority Concerns, Women's Issues, Career

Laura Adams, Senior Insurance Analyst at insuranceQuotes.com

A study by Ms. Adams' organization found that more than half of U.S. drivers have not switched auto insurance companies in at least eight years and about 6% have stuck with the same provider for more than 30 years. She said most consumers don't price-compare frequently enough and she offered several money-saving strategies.

Issues covered: Length: 8:44

Consumer Matters, Personal Finance

Russ Martin, Senior Director of Policy and Government Relations at the Governors Highway Safety Association

Despite fewer drivers on the road this year due to the COVID-19 pandemic, Mr. Martin said states have tracked a disturbing uptick in many risky driving behaviors. He talked about the changing risks, including higher speeds on emptier roads, and an increasing trend of driving under the influence of a combination of alcohol and drugs like marijuana. He outlined efforts to increase drunk driving enforcement nationwide during the holiday season.

Issues covered: Length: 5:01

Drunk Driving, Traffic Safety, Government Policies

Show # 2020-52

Date aired: 12/27/20 Time Aired: 6:30 AM

Robert Meyer, PhD, Frederick H. Ecker/MetLife Insurance Professor of Marketing at the Wharton School of the University of Pennsylvania, Co-Director of the Wharton Risk Management and Decision Processes Center, co-author of "*The Ostrich Paradox: Why We Underprepare for Disasters*"

Our ability to predict certain types of natural catastrophes has never been greater. Yet, people consistently fail to heed warnings and protect themselves and their communities, with devastating consequences. Dr. Meyer discussed this contradiction, and what government authorities and individuals can do to improve disaster preparedness.

Issues covered: Length: 9:39

Disaster Preparedness, Government Policies

Daniel Karpowitz, PhD, Director of Policy and Academics for the Bard Prison Initiative, Lecturer in Law and the Humanities at Bard College in Annandale-on-Hudson, NY, Co-founder of the Consortium for the Liberal Arts in Prison, author of "*College in Prison: Reading in an Age of Mass Incarceration*"

Prof. Karpowitz explained how and why Bard College has provided hundreds of incarcerated men and women across the country access to a high-quality liberal arts education. He said inmate students are expected to meet the same requirements as students on a traditional campus. He added that, while education does reduce the rate at which convicts return to prison, higher education should never be measured in that manner. 11

Issues covered: Length: 7:37

Education, Criminal Rehabilitation

Kendrin Sonneville, ScD, RD, LDN, Research Scientist, Clinical Nutrition Specialist at Children's Hospital, Boston

Dr. Sonneville conducted a study that found that teenage girl athletes with the highest levels of vitamin D in their diets were half as likely to suffer a stress fracture. She said vitamin D deficiencies in teen girls are common. She explained which activities are most commonly associated with stress fractures and recommended ways to get enough vitamin D.

Issues covered: Length: 5:03

Personal Health, Women's Issues

Compiled by Tom Conklin

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NEWS

The Berkshire News Network strives to fairly provide news coverage for the entirety of the 30 plus communities that make up Berkshire County – A very large area which borders Vermont, New York, and Connecticut.

The news presented on our stations is procured through various sources that provide local news coverage in the region including but not limited to: The Berkshire Eagle, iBerkshires.com, The Berkshire Record, The Berkshire Edge, and The Bennington Banner. Other sources include The Associated Press, local television, and press releases sent directly to us by newsmakers, government offices, as well as local and state officials. News stories are shared between our stations on a routine basis.

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