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## **CARRIER RESPONSE COVER PAGE**

**COMPLAINT # :** 12-C00432530-1

**CARRIER :** ABC Channel 7

**CONSUMER NAME :** CARON



**Carrier Instructions:** To better assist the FCC in ensuring that carrier responses are attached to the correct complaint, this cover page has been provided to you for responding to the complaint referenced above. Please ensure that this page precedes your response to this complaint. If you have any questions, please contact your FCC POC.

**FCC Instructions:** When scanning the carrier's response, select file type "Carrier Response" and upload file to the complaint # noted above.



GLEN A. SMITH  
Assistant Chief Counsel  
Law & Regulation Dept.

January 11, 2013

VIA UPS OVERNIGHT & EMAIL

Susan L. Kimmel  
Deputy Chief, Disability Rights Office  
Consumer & Governmental Affairs Bureau  
Federal Communications Commission  
445 12<sup>TH</sup> Street, S.W.  
Washington, DC 20554

Re: FCC No. 12-C00432530-1 (Caron) (KABC-TV)

Dear Ms. Kimmel:

I write on behalf of ABC Holding Company, Inc., the license holder of KABC-TV, Channel 7, Los Angeles, California ("KABC" or the "Station") in response to a Notice of Informal Complaint of December 12, 2012 ("NOIC") regarding a complaint filed by Craya Coran of Twenty-Nine Palms, California with the Commission pursuant to 47 U.S.C. § 79.1 et.seq. of the Commission's Rules.

KABC is aware of its obligation to closed caption all non-exempt programming and is strongly committed to making its programming accessible to the hearing-impaired community. All non-exempt KABC programming is closed captioned, and live programs, such as newscasts and live sports, are also closed captioned in accordance with the Commission's rules. See 47 C.F.R. § 79.1.

Ms. Caron's complaint (the "Complaint") alleges as follows: "Since our over-the-air broadcasting conversion from analog to digital 3 months ago, we no longer have closed captioning except on channel 5, KTLA." The Complaint does not specify any particular program, date or time in which this problem was alleged to have occurred. In fact, it claims that all of the major television stations in Los Angeles, except one, have completely failed to provide closed captioning.

Susan L. Kimmel

January 11, 2013

Page 2

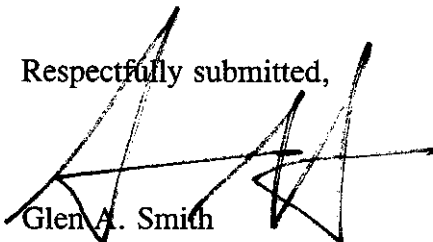
The Complaint does not make sense on several levels. First, it characterizes KABC as a MVPD or a carrier, which it is not. Secondly, Ms Caron lives in Twenty-Nine Palms, a community in San Bernardino County. It is more than 80 miles from KABC's transmitter, atop Mt. Wilson. The San Bernardino mountain range lies between Mt. Wilson and Twenty-Nine Palms. In short, the community is beyond the reach of KABC's digital broadcast signal.

The Complaint also states that the problem started after the "conversion from analog to digital 3 months ago..." but KABC shifted to digital broadcasting, in accordance with the Commission's mandate, in 2009. It is possible that the Complaint is referring to a translator that repeats broadcast signals, but KABC has no knowledge of any translators that serve Twenty-Nine Palms.

KABC has been checking its broadcast programming hourly each day for the past five years, including the date the Complaint was filed, October 16, 2012, and it has confirmed that there was no problem with the timing or duration of the closed captions that were provided for that broadcast day. In fact, the continuous monitoring has confirmed that the Station has been in compliance with the Commission's closed captioning requirements both before and after the date of the Complaint.

KABC has taken and will continue to take steps to ensure effective compliance with the Commission's closed captioning rules for the benefit of its viewers. Please contact the undersigned if you have any further questions or if you would like KABC to provide any additional information or materials.

Respectfully submitted,



Glen A. Smith  
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GAS/cm

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