

Customer Refund (Custom): CR#10978

Primary Information

ID CR#10978	Refund Method Create Peoplesoft Payable	Refund Justification Prepaid political order and spots did not air - Inv#5515094055 - Ord#1517348093
Client 212334 Enterprise Strategies	A/P Account 200006 REFUNDS PAYABLE	
Date 12/9/2019	A/R Account 110000 ACCOUNTS RECEIVABLE	
Status Approved	Memo Paper Refund-Enterprise Strategies LLC	(eCk#5753845964766415504054)
Created Customer Refund Transaction Customer Refund #6797		
		-Pymt#1391415-\$170.00
		Address P.O. Box 52693
		New Orleans, LA 70152

Classification

Subsidiary Parent Company : iHeartMedia	Sales Channel *Not Applicable	New Business No
Business Unit 01010	Dept 000	
Supporting Document preview	Selected Lines 29336036 170,	Approve Black List 1096801 Katrina Middleton,
CR#10978.msg download	Assigned To 1101581 Stephanie Ahrens	1101581 Stephanie Ahrens, 1118595 Chuck Caminita
Folder Id 7,973,212		

Apply

Total Refund Amount 170.00

Payable

Pay To Enterprise Strategies LLC
 Pay Group N1 - Mail Check Direct
 Description Political Missed Spots-CR#10978-Steph A.

Account Message WYLD 11/19 Wake Up & Geaux Vote Missed Spots-
 Inv#5515094055-Ord#1517348093-eCk
 Requested By 1118595 Chuck Caminita
 GL Refund Account 200006 REFUNDS PAYABLE
 Market ID 640

Notes

Date	Set by	Context	Type	Field	Old Value	New Value
12/9/2019 11:40 am	1096801 Katrina Middleton	Script (Suitelet)	Set	PDF Status		P
12/9/2019 11:40 am	1096801 Katrina Middleton	Script (Suitelet)	Set	Created Customer Refund Transaction		Customer Refund #6797
12/9/2019 11:40 am	1096801 Katrina Middleton	Script (Suitelet)	Set	Refund Creation Status		P
12/9/2019 11:40 am	1096801 Katrina Middleton	Script (Suitelet)	Set	Level 2 Approval Date		12/9/2019
12/9/2019 11:40 am	1096801 Katrina Middleton	Script (Suitelet)	Change	Folder Id	7961864	7973212
12/9/2019 11:40 am	1096801 Katrina Middleton	Script (Suitelet)	Set	Level 2 Approver		1096801
12/9/2019 11:40 am	1096801 Katrina Middleton	Script (Suitelet)	Change	Status	Pending Level 2 Approval	Approved
12/9/2019 11:40 am	1096801 Katrina Middleton	Script (Suitelet)	Change	Approve Black List	1101581, 1118595	1096801, 1101581, 1118595
12/9/2019 11:40 am	1096801 Katrina Middleton	Script (Suitelet)	Change	Date	12/3/2019	12/9/2019
12/7/2019 11:22 pm	1101581 Stephanie Ahrens	Script (Suitelet)	Change	Folder Id	7864565	7961864
12/7/2019 11:22 pm	1101581 Stephanie Ahrens	Script (Suitelet)	Change	Approve Black List	1118595	1101581, 1118595
12/7/2019 11:22 pm	1101581 Stephanie Ahrens	Script (Suitelet)	Set	Level 1 Approver		1101581

12/11/2019

Customer Refund (Custom)

Date	Set by	Context	Type	Field	Old Value	New Value
12/7/2019 11:22 pm	1101581 Stephanie Ahrens	Script (Suitelet)	Change	Status	Pending Level 1 Approval	Pending Level 2 Approval
12/7/2019 11:22 pm	1101581 Stephanie Ahrens	Script (Suitelet)	Set	Level 1 Approval Date		12/7/2019
12/7/2019 11:22 pm	1101581 Stephanie Ahrens	Script (Suitelet)	Change	Refund Method	eCheck	Create Peoplesoft Payable
12/7/2019 11:22 pm	1101581 Stephanie Ahrens	Script (Suitelet)	Change	Market ID	137	640
12/7/2019 11:20 pm	1101581 Stephanie Ahrens	UI	Change	Supporting Document	25061093	25061094
12/7/2019 11:20 pm	1101581 Stephanie Ahrens	UI	Change	Address	P.O. Box 52693 New Orleans, LA 70152-2693	P.O. Box 52693 New Orleans, LA 70152
12/7/2019 11:15 pm	1101581 Stephanie Ahrens	UI	Change	Account Message	WYLD 11/19 Wake Up & Geaux Vote Missed Spots-Ord#1517348093-eCk	WYLD 11/19 Wake Up & Geaux Vote Missed Spots-Inv#5515094055-Ord#1517348093-eCk
12/7/2019 11:15 pm	1101581 Stephanie Ahrens	UI	Change	Refund Justification	Prepaid political order and spots did not air - order number 1517348093 (eCk#5753845964766415504054) - Pymt#1391415-\$170.00	Prepaid political order and spots did not air - Inv#5515094055 - Ord#1517348093 (eCk#5753845964766415504054) - Pymt#1391415-\$170.00
12/7/2019 11:15 pm	1101581 Stephanie Ahrens	UI	Set	Supporting Document		25061093
12/7/2019 11:13 pm	1101581 Stephanie Ahrens	UI	Change	Account Message	iHM Refund Wake Up & Geaux Vote Missed Spots-Ord#1517348093-eCk	WYLD 11/19 Wake Up & Geaux Vote Missed Spots-Ord#1517348093-eCk
12/7/2019 11:09 pm	1101581 Stephanie Ahrens	UI	Change	Account Message	Prepaid political order and spots did not air - order number 1517348093	iHM Refund Wake Up & Geaux Vote Missed Spots-Ord#1517348093-eCk
12/7/2019 11:09 pm	1101581 Stephanie Ahrens	UI	Change	Memo	iHM Refund Wake Up & Geaux Vote	Paper Refund-Enterprise Strategies LLC
12/7/2019 11:09 pm	1101581 Stephanie Ahrens	UI	Change	Description	Paper Refund - prepaid political order for spots that did not air	Political Missed Spots-CR#10978-Steph A.
12/7/2019 11:09 pm	1101581 Stephanie Ahrens	UI	Change	Address	Enterprise Strategies LLC P.O. Box 52693 New Orleans, LA 70152-2693	P.O. Box 52693 New Orleans, LA 70152-2693
12/7/2019 11:09 pm	1101581 Stephanie Ahrens	UI	Change	Refund Justification	Prepaid political order and spots did not air - order number 1517348093	Prepaid political order and spots did not air - order number 1517348093 (eCk#5753845964766415504054) - Pymt#1391415-\$170.00
12/3/2019 3:50 pm	1125304 Alice Workman	UI	Set	Assigned To		1101581
12/3/2019 3:42 pm	1118595 Chuck Caminita	Script (Suitelet)	Set	Approve Black List		1118595
12/3/2019 3:42 pm	1118595 Chuck Caminita	Script (Suitelet)	Set	Date		12/3/2019
12/3/2019 3:42 pm	1118595 Chuck Caminita	Script (Suitelet)	Set	Total Refund Amount		170
12/3/2019 3:42 pm	1118595 Chuck Caminita	Script (Suitelet)	Set	Subsidiary		Parent Company : iHeartMedia
12/3/2019 3:42 pm	1118595 Chuck Caminita	Script (Suitelet)	Set	Status		Pending Level 1 Approval
12/3/2019 3:42 pm	1118595 Chuck Caminita	Script (Suitelet)	Set	Sales Channel		*Not Applicable

12/11/2019

Customer Refund (Custom)

Date	Set by	Context	Type	Field	Old Value	New Value
12/3/2019 3:42 pm	1118595 Chuck Caminita	Script (Suitelet)	Set	Requested By		1118595
12/3/2019 3:42 pm	1118595 Chuck Caminita	Script (Suitelet)	Set	Request Date		12/3/2019
12/3/2019 3:42 pm	1118595 Chuck Caminita	Script (Suitelet)	Set	Refund Method		eCheck
12/3/2019 3:42 pm	1118595 Chuck Caminita	Script (Suitelet)	Set	Refund Justification		Prepaid political order and spots did not air - order number 1517348093
12/3/2019 3:42 pm	1118595 Chuck Caminita	Script (Suitelet)	Set	Priority Refund		F
12/3/2019 3:42 pm	1118595 Chuck Caminita	Script (Suitelet)	Set	Pay To		Enterprise Strategies LLC
12/3/2019 3:42 pm	1118595 Chuck Caminita	Script (Suitelet)	Set	Pay Group		N1 - Mail Check Direct
12/3/2019 3:42 pm	1118595 Chuck Caminita	Script (Suitelet)	Set	New Business		No
12/3/2019 3:42 pm	1118595 Chuck Caminita	Script (Suitelet)	Set	Memo		iHM Refund Wake Up & Geaux Vote
12/3/2019 3:42 pm	1118595 Chuck Caminita	Script (Suitelet)	Set	Market ID		137
12/3/2019 3:42 pm	1118595 Chuck Caminita	Script (Suitelet)	Set	Is Email Send To AP		F
12/3/2019 3:42 pm	1118595 Chuck Caminita	Script (Suitelet)	Set	GL Refund Account		200006 REFUNDS PAYABLE
12/3/2019 3:42 pm	1118595 Chuck Caminita	Script (Suitelet)	Set	Folder Id		7864565
12/3/2019 3:42 pm	1118595 Chuck Caminita	Script (Suitelet)	Set	Description		Paper Refund - prepaid political order for spots that did not air
12/3/2019 3:42 pm	1118595 Chuck Caminita	Script (Suitelet)	Set	Dept		000
12/3/2019 3:42 pm	1118595 Chuck Caminita	Script (Suitelet)	Set	Created By		1118595
12/3/2019 3:42 pm	1118595 Chuck Caminita	Script (Suitelet)	Set	Client		212334 Enterprise Strategies
12/3/2019 3:42 pm	1118595 Chuck Caminita	Script (Suitelet)	Set	Business Unit		01010
12/3/2019 3:42 pm	1118595 Chuck Caminita	Script (Suitelet)	Set	Address		Enterprise Strategies LLC P.O. Box 52693 New Orleans, LA 70152-2693
12/3/2019 3:42 pm	1118595 Chuck Caminita	Script (Suitelet)	Set	Account Message		Prepaid political order and spots did not air - order number 1517348093
12/3/2019 3:42 pm	1118595 Chuck Caminita	Script (Suitelet)	Set	A/R Account		110000 ACCOUNTS RECEIVABLE
12/3/2019 3:42 pm	1118595 Chuck Caminita	Script (Suitelet)	Set	A/P Account		200006 REFUNDS PAYABLE
12/3/2019 3:42 pm	1118595 Chuck Caminita	Script (Suitelet)	Set	Name		CR#10978

Date	Set by	Context	Type	Field	Old Value	New Value
12/3/2019 3:42 pm	1118595 Chuck Caminita	Script (Suitelet)	Create	Record		10978

Workflow

Workflow	State Name Info	Date Entered State	Date Exited State	Options	Notes
Customer Refund Approval	Transaction Created	12/9/2019 11:40 am	12/9/2019 11:40 am		

Audit Details

Requested By

Created By 1118595 Chuck Caminita	Request Date 12/3/2019
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Level 1 Approval

Level 1 Approver 1101581 Stephanie Ahrens	Level 1 Approval Date 12/7/2019
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Level 2 Approval

Level 2 Approver 1096801 Katrina Middleton	Level 2 Approval Date 12/9/2019
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Rejection Details

Rejected By	Rejection Reason	Reject Date
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Other

Refund Creation Status P	PDF Status P
Is Email Send	