

Customer Refund (Custom): CR#11027

Primary Information

ID CR#11027	Refund Method Create Peoplesoft Payable	Refund Justification PP-POLITICAL-
Client 114888 Bright Moments	A/P Account 200006 REFUNDS PAYABLE	ORDs#1517347474(1#5515093686),
Date 12/11/2019	A/R Account 110000 ACCOUNTS	O#1517347475(1#5515093853),O#1517347476(1#5515093828)
Status Approved	RECEIVABLE	*DOC#1394327 (\$195.95)
Created Customer Refund Transaction	Memo Paper Refund - Bright Moments	*DOC#1394329 (\$114.75)
Customer Refund #6832		*DOC#1394312 (53.53)
		PD BY E-CHECK..8720 on 12/4/19 REFUND PAPER
		Address 2249 Oretha Castle Haley Blvd
		New Orleans, LA 70113

Classification

Subsidiary Parent Company : iHeartMedia	Sales Channel *Not Applicable	New Business No
Business Unit 01010	Dept 000	
Supporting Document preview payment backup.docx download	Selected Lines	Approve Black List 1096801 Katrina Middleton
Folder Id 8,051,846	29427047 192.95,29427048 114.75,29427341 53.53,1118595 Chuck Caminita, 1121887 Patricia J Smith	

Apply

Total Refund Amount 361.23

Payable

Pay To Bright Moments
Pay Group N1 - Mail Check Direct
Description PP POLITICAL-CR#11027 Patty Smith

Account Message WYLD,WQUE-PP-POLITICAL-
#5515093686,1#5515093853,1#5515093828-E-CHECK..8720 12/4/19
Requested By 1118595 Chuck Caminita
GL Refund Account 200006 REFUNDS PAYABLE
Market ID 640

Notes

Date	Set by	Context	Type	Field	Old Value	New Value
12/11/2019 12:57 pm	1096801 Katrina Middleton	Script (Suitelet)	Set	PDF Status		P
12/11/2019 12:57 pm	1096801 Katrina Middleton	Script (Suitelet)	Set	Refund Creation Status		P
12/11/2019 12:57 pm	1096801 Katrina Middleton	Script (Suitelet)	Set	Created Customer Refund Transaction		Customer Refund #6832
12/11/2019 12:57 pm	1096801 Katrina Middleton	Script (Suitelet)	Change	Status	Pending Level 2 Approval	Approved
12/11/2019 12:57 pm	1096801 Katrina Middleton	Script (Suitelet)	Change	Date	12/5/2019	12/11/2019
12/11/2019 12:57 pm	1096801 Katrina Middleton	Script (Suitelet)	Set	Level 2 Approver		1096801
12/11/2019 12:57 pm	1096801 Katrina Middleton	Script (Suitelet)	Change	Approve Black List	1118595, 1121887	1096801, 1118595, 1121887
12/11/2019 12:57 pm	1096801 Katrina Middleton	Script (Suitelet)	Change	Folder Id	8051843	8051846
12/11/2019 12:57 pm	1096801 Katrina Middleton	Script (Suitelet)	Set	Level 2 Approval Date		12/11/2019
12/11/2019 12:56 pm	1121887 Patricia J Smith	Script (Suitelet)	Change	Folder Id	7934757	8051843
12/11/2019 12:56 pm	1121887 Patricia J Smith	Script (Suitelet)	Change	Approve Black List	1118595	1118595, 1121887
12/11/2019 12:56 pm	1121887 Patricia J Smith	Script (Suitelet)	Set	Level 1 Approver		1121887

12/11/2019

Customer Refund (Custom)

Date	Set by	Context	Type	Field	Old Value	New Value
12/11/2019 12:56 pm	1121887 Patricia J Smith	Script (Suitelet)	Set	Level 1 Approval Date		12/11/2019
12/11/2019 12:56 pm	1121887 Patricia J Smith	Script (Suitelet)	Change	Status	Pending Level 1 Approval	Pending Level 2 Approval
12/11/2019 12:56 pm	1121887 Patricia J Smith	UI	Change	Description	iHM Refund Action New Orleans	PP POLITICAL-CR#11027 Patty Smith
12/11/2019 12:56 pm	1121887 Patricia J Smith	UI	Change	Market ID	137	640
12/11/2019 12:56 pm	1121887 Patricia J Smith	UI	Change	Memo	Paper Refund - Action New Orleans	Paper Refund - Bright Moments
12/11/2019 12:56 pm	1121887 Patricia J Smith	UI	Change	Refund Justification	Prepaid political orders and spots did not air - order numbers 1517347474, 1517347475 and 1517347476	PP-POLITICAL-ORDs#1517347474(I#5515093686), O#1517347475(#5515093853),O#1517347476(I#5515093828) *DOC#1394327 (\$195.95) *DOC#1394329 (\$114.75) *DOC#1394312 (53.53) PD BY E-CHECK..8720 on 12/4/19 REFUND PAPER
12/11/2019 12:56 pm	1121887 Patricia J Smith	UI	Change	Account Message	Prepaid political orders and spots did not air - order numbers 1517347474, 1517347475 and 1517347476	WYLD,WQUE-PP-POLITICAL-#5515093686,#..853,#..828-E- CHECK..8720 12/4/19
12/11/2019 12:56 pm	1121887 Patricia J Smith	UI	Set	Supporting Document		25363669
12/11/2019 12:56 pm	1121887 Patricia J Smith	UI	Change	Refund Method	Check	Create Peoplesoft Payable
12/11/2019 12:56 pm	1121887 Patricia J Smith	UI	Change	Address	Bright Moments 2249 Oretha Castle Haley Blvd New Orleans LA 70113	2249 Oretha Castle Haley Blvd New Orleans, LA 70113
12/5/2019 1:35 pm	1125304 Alice Workman	UI	Set	Assigned To		1121887
12/5/2019 1:32 pm	1118595 Chuck Caminita	Script (Suitelet)	Set	Status		Pending Level 1 Approval
12/5/2019 1:32 pm	1118595 Chuck Caminita	Script (Suitelet)	Set	Subsidiary		Parent Company : iHeartMedia
12/5/2019 1:32 pm	1118595 Chuck Caminita	Script (Suitelet)	Set	Total Refund Amount		361.23
12/5/2019 1:32 pm	1118595 Chuck Caminita	Script (Suitelet)	Set	Date		12/5/2019
12/5/2019 1:32 pm	1118595 Chuck Caminita	Script (Suitelet)	Set	Approve Black List		1118595
12/5/2019 1:32 pm	1118595 Chuck Caminita	Script (Suitelet)	Set	Sales Channel		*Not Applicable
12/5/2019 1:32 pm	1118595 Chuck Caminita	Script (Suitelet)	Set	Requested By		1118595
12/5/2019 1:32 pm	1118595 Chuck Caminita	Script (Suitelet)	Set	Request Date		12/5/2019
12/5/2019 1:32 pm	1118595 Chuck Caminita	Script (Suitelet)	Set	Refund Method		Check
12/5/2019 1:32 pm	1118595 Chuck Caminita	Script (Suitelet)	Set	Refund Justification		Prepaid political orders and spots did not air - order numbers 1517347474, 1517347475 and 1517347476

12/11/2019

Customer Refund (Custom)

Date	Set by	Context	Type	Field	Old Value	New Value
12/5/2019 1:32 pm	1118595 Chuck Caminita	Script (Suitelet)	Set	Priority Refund		F
12/5/2019 1:32 pm	1118595 Chuck Caminita	Script (Suitelet)	Set	Pay To		Bright Moments
12/5/2019 1:32 pm	1118595 Chuck Caminita	Script (Suitelet)	Set	Pay Group		N1 - Mail Check Direct
12/5/2019 1:32 pm	1118595 Chuck Caminita	Script (Suitelet)	Set	New Business		No
12/5/2019 1:32 pm	1118595 Chuck Caminita	Script (Suitelet)	Set	Memo		Paper Refund - Action New Orleans
12/5/2019 1:32 pm	1118595 Chuck Caminita	Script (Suitelet)	Set	Market ID		137
12/5/2019 1:32 pm	1118595 Chuck Caminita	Script (Suitelet)	Set	Is Email Send To AP		F
12/5/2019 1:32 pm	1118595 Chuck Caminita	Script (Suitelet)	Set	GL Refund Account		200006 REFUNDS PAYABLE
12/5/2019 1:32 pm	1118595 Chuck Caminita	Script (Suitelet)	Set	Folder Id		7934757
12/5/2019 1:32 pm	1118595 Chuck Caminita	Script (Suitelet)	Set	Description		iHM Refund Action New Orleans
12/5/2019 1:32 pm	1118595 Chuck Caminita	Script (Suitelet)	Set	Dept		000
12/5/2019 1:32 pm	1118595 Chuck Caminita	Script (Suitelet)	Set	Created By		1118595
12/5/2019 1:32 pm	1118595 Chuck Caminita	Script (Suitelet)	Set	Client		114888 Bright Moments
12/5/2019 1:32 pm	1118595 Chuck Caminita	Script (Suitelet)	Set	Business Unit		01010
12/5/2019 1:32 pm	1118595 Chuck Caminita	Script (Suitelet)	Set	Address		Bright Moments 2249 Oretha Castle Haley Blvd New Orleans LA 70113
12/5/2019 1:32 pm	1118595 Chuck Caminita	Script (Suitelet)	Set	Account Message		Prepaid political orders and spots did not air - order numbers 1517347474, 1517347475 and 1517347476
12/5/2019 1:32 pm	1118595 Chuck Caminita	Script (Suitelet)	Set	A/R Account		110000 ACCOUNTS RECEIVABLE
12/5/2019 1:32 pm	1118595 Chuck Caminita	Script (Suitelet)	Set	A/P Account		200006 REFUNDS PAYABLE
12/5/2019 1:32 pm	1118595 Chuck Caminita	Script (Suitelet)	Set	Name		CR#11027
12/5/2019 1:32 pm	1118595 Chuck Caminita	Script (Suitelet)	Create	Record		11027

Workflow

Workflow	State Name Info	Date Entered State	Date Exited State	Options	Notes
Customer Refund Approval	Transaction Created	12/11/2019 12:57 pm	12/11/2019 12:57 pm		

Audit Details

Requested By

Created By 1118595 Chuck Caminita		Request Date 12/5/2019	
Level 1 Approval			
Level 1 Approver 1121887 Patricia J Smith		Level 1 Approval Date 12/11/2019	
Level 2 Approval			
Level 2 Approver 1096801 Katrina Middleton		Level 2 Approval Date 12/11/2019	
Rejection Details			
Rejected By	Rejection Reason		Reject Date
Other			
Refund Creation Status P		PDF Status P	
Is Email Send			