

eric.fahnoe@dimesmedia.com

From: eric.fahnoe@dimesmedia.com
Sent: Thursday, April 21, 2022 10:42 AM
To: 'Khoa Tran'
Subject: RE: [EXTERNAL]: RE: HD0000999879, FRN 0024015505, KSGG, Fac. ID# 762378

Khoa,

Good morning and thank you for the update. I'm now successfully able to log into the station account and will upload the 2022 Q1 Quarterly Issues & Program list today.

I appreciate your time and speedy resolution of the issue.

Be well,

Eric



Eric D. Fahnoe
President & CEO
Dimes Media Corporation
805-786-2570
eric.fahnoe@dimesmedia.com

A Woman Owned and State of California Certified Small Business #2022069

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From: Khoa Tran <Khoa.Tran@fcc.gov>
Sent: Thursday, April 21, 2022 9:41 AM
To: eric.fahnoe@dimesmedia.com
Cc: Khoa Tran <Khoa.Tran@fcc.gov>
Subject: RE: [EXTERNAL]: RE: HD0000999879, FRN 0024015505, KSGG, Fac. ID# 762378

Hello Eric,

The problem has been resolved. It's working now.

FM RADIO PROFILE

KSGG King City, CA

Frequency **104.7** | Channel **284** | Facility ID **762378**

FM Radio Information

? **What's in here?** (as required by § 73.3526(e)(1), § 73.3527(e)(1)) (retain until replaced). These documents authorize broadcasting or other use of tv transmissions in connection with broadcasting and in

Basic Info

Additional Documents

Status: **LICENSED**  [View License Authorization](#)
Expires: 12/01/2029
Status Date:

Facility Id: 762378
Community of License: King City, CA
Service: FM Station

From: eric.fahnoe@dimesmedia.com <eric.fahnoe@dimesmedia.com>

Sent: Thursday, April 14, 2022 5:08 PM

To: Khoa Tran <Khoa.Tran@fcc.gov>

Subject: RE: [EXTERNAL]: RE: HD0000999879, FRN 0024015505, KSGG, Fac. ID# 762378

Perfect and much appreciated.

Thank you.



Eric D. Fahnoe
President & CEO
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From: Khoa Tran <Khoa.Tran@fcc.gov>
Sent: Thursday, April 14, 2022 1:30 PM
To: eric.fahnoe@dimesmedia.com
Cc: Khoa Tran <Khoa.Tran@fcc.gov>
Subject: RE: [EXTERNAL]: RE: HD0000999879, FRN 0024015505, KSGG, Fac. ID# 762378

Hi Eric,

I will email you when the problem is resolved.

Khoa

From: eric.fahnoe@dimesmedia.com <eric.fahnoe@dimesmedia.com>
Sent: Thursday, April 14, 2022 3:13 PM
To: Khoa Tran <Khoa.Tran@fcc.gov>
Subject: [EXTERNAL]: RE: HD0000999879, FRN 0024015505, KSGG, Fac. ID# 762378

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Khoa,

Good afternoon and thank you for your reply and update.

One question, will I be automatically notified when the issue is fixed and access is available? If not when would you recommend I check in again for a status update?

Thank you,



Eric D. Fahnoe
President & CEO
Dimes Media Corporation
805-786-2570
eric.fahnoe@dimesmedia.com

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From: Khoa Tran <Khoa.Tran@fcc.gov>
Sent: Thursday, April 14, 2022 7:52 AM
To: eric.fahnoe@dimesmedia.com
Cc: Khoa Tran <Khoa.Tran@fcc.gov>
Subject: HD0000999879, FRN 0024015505, KSGG, Fac. ID# 762378

Hello Eric Fahnoe,

According to the case# HD0000999879, , you indicated that you can't login Online Public Inspection Files ("OPIF") and keep getting an error page. We are aware that OPIF is not working properly with logging in your account. We are currently working to address and fix this issue.

Sincerely,
Khoa Tran

eric.fahnoe@dimesmedia.com

From: Khoa Tran <Khoa.Tran@fcc.gov>
Sent: Thursday, April 14, 2022 7:52 AM
To: eric.fahnoe@dimesmedia.com
Cc: Khoa Tran
Subject: HD0000999879, FRN 0024015505, KSGG, Fac. ID# 762378

Hello Eric Fahnoe,

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Sincerely,
Khoa Tran

[Return to Support Services](#)

Submit Help Request

Your request for support has been received at 2022-04-08 11:19:04. FCC Support will contact you within the next 3 business days. You may track your support request online using the tracking number below.

Please print or save this number!

Tracking Number:

HD0000999879

Return to Support Services

Submit Help Request

Approved by OMB [Control Number 3060-1042 \(auls?id=esupport_omb\)](#)

All fields are required to submit your request, unless otherwise noted.

Your Contact Information

* First Name

Eric

* Last Name

Fahnoe

* Email Address

eric.fahnoe@dimesmedia.com

Phone (format 9999999999 or 999-999-9999)

805-786-2570

Phone Ext (optional)

Phone - International (can contain only numbers, with hyphens and /or spaces as separators)

Your Problem or Issue

* Subject

Unable to access station online public file

* Problem Description (include the FRN(s), call sign(s), Facility ID, application purpose and/or license type as applicable)



Submit

 Submit Attachments

Choose a file to upload and then click the Attach button above.

Attached documents will show up below in the Attachments section.

Attachment files need to be no larger than 7.5 MB. We recommend splitting larger attachments into smaller files.

Attachments

Return to Support Services

* Last Name

Fahnoe

* Email Address

eric.fahnoe@dimesmedia.com

Phone (format 9999999999 or 999-999-9999)

805-786-2570

Phone Ext (optional)

Phone - International (can contain only numbers, with hyphens and /or spaces as separators)

Your Problem or Issue

* Subject

Unable to access station online public file

* Problem Description (include the FRN(s), call sign(s), Facility ID, application purpose and/or license type as applicable)

Dimes Media (FRN #0024015505) received a License to Cover for a new station KSGG (ID #762378) on 03/18/2022. I'm unable to access the FCC Online Public File account for the station using the Entity ID and Passcode in the Owner Profile. I have noticed the station does not have an access token associated at this time. I'm unable to upload the KSGG Q1 2022 Quarterly Issues and Program List (covering the period 03/18/2022-03/31/2022) for the station to the Online Public File. Would you provide assistance so I may access and upload information to KSGG's Online Public File?

Please provide any upcoming filing date (i.e. call sign expiration date, required notification date, etc.):

04/11/2022