



QUARTERLY LISTINGS OF PROBLEMS AND NEEDS OF AREA  
SURVEYED BY SCRIPPS HOWARD BROADCASTING COMPANY,  
KJRH CHANNEL 2 TELEVISION STATION, TULSA, OKLAHOMA.

January 1- March 31, 2015

1. Public Health & Safety Issues.
2. Consumer Issues.
3. Community Support & Resource Information.
4. Technology Issues.
5. Financial/Credit Issues.
6. Legal Issues.

**TITLE: 1<sup>th</sup> QUARTER 2015 – ISSUES/PROGRAMS LIST**

**SOURCE: LOCAL**

**TYPE: NEWS**

**SOURCE: Local – “Problem Solvers”**

**DATE: January 1 – March 31, 2015**

**TIME: Problem Solvers segments during Channel 2 News at 5pm and 6pm**

**DURATION: 2 minutes**

**DESCRIPTION:**

Channel 2 News Problem Solvers receive numerous requests daily from local green country residents who need help dealing with a local business, organization or agency. The Problem Solvers investigate how best these requests can be resolved and work to rectify the situation for the consumer.

The following is a list of summaries of these segments that aired during Q1 2015:

**PUBLIC HEALTH & SAFETY ISSUES**

- January 15<sup>th</sup> - Jamil Donith piece aired on a veteran who was working to receive cancer treatment closer to home. Her efforts brought it to the attention of state/federal leaders.
- February 9<sup>th</sup> - Jamil Donith did a story on a bump in the road that was dangerous for drivers. After she brought it to the county’s attention, crews fixed it.
- February 10<sup>th</sup> - Jamil Donith did a story on how one community continuous had brown water coming out of its tap. Turns out the water is safe and has been inspected but has a lot of residue in it.
- February 10<sup>th</sup> - Consumer alert on safe ways to use treadmills and ellipticals.
- February 16<sup>th</sup> - Jamil Donith did a story on wheelchair ramp thanks to the Problem Solvers.

**FINANCIAL/CREDIT ISSUES**

- January 20- Jamil Donith did a report on what to look for in a professional tax preparing outlining that they are ultimately responsible for your return.
- January 27- Jamil Donith did a report on the top 10 tax schemes for 2015- raising consumer awareness so not to fall for any crooks tactics to get your money.
- February 17<sup>th</sup> - Jamil Donith did a story on a woman who had been listed as dead by creditors. Jamil was able to get the issue corrected and help the woman.
- February 23<sup>rd</sup> - Jamil Donith did a story on a man who having trouble getting his cable/Internet installed. He would schedule appts with a company and then the company would call back and say they don’t provide services in his neighborhood- it went back and forth. Jamil was able to get this problem fixed for him.
- February 24<sup>th</sup> - Jamil Donith did a story on how to get your tax refunds back faster. You can use one of the Green Dot card- it’s faster and safe.

- February 26<sup>th</sup>- Jamil Donith examines what bankers, employees can learn about you when doing checks—certain checks show prescriptions, medical conditions, etc.
- March 10<sup>th</sup>- Jamil Donith did a story on filing your taxes and collecting information to make it pain free.

### **COMMUNITY SUPPORT & RESOURCE INFORMATION**

- January 20- Jamil Donith did a report on a new App that allows citizens to report animal abuse.
- January 27<sup>th</sup>- Marla Carter- report on filing of state law that would provide more funding to education. The bill was written after a 2NEWS Investigation uncovered a loophole that caused districts to be shorted millions.
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### **TECHNOLOGY ISSUES**

- February 5- Jamil Donith- a woman who lost her son was having a difficult time getting his Internet service cancelled. She continued to call and then the 2NEWS Problem Solvers were able to get the issue resolved for her.
- February 24th- Marla Carter did a story on how the police department bought all of these dash cams, but only a third of them are in use because of technology issues. Since our story aired the technology is being updated.

### **CONSUMER ISSUES**

- January 5<sup>th</sup>- Jamil Donith examines what you need to know before signing up for a gym membership.
- January 6<sup>th</sup>-Jamil Donith examines the best security systems in place based on results from Consumer Reports
- January 6<sup>th</sup>- Jamil Donith reports on the best elliptical and treadmill machines based on testing from Consumer Reports
- January 9th- Jamil Donith did a story on a concert at the BOK Center. Members of the deaf community were having trouble getting tickets in their appropriate section due to additional steps they would have to go through. After Jamil’s story BOK Center staff meet with the members of the deaf community to improve the situation.
- February 2- Jamil Donith does story on how to get the most out of refund and lower the amount of taxes you have to pay.
- February 3- Jamil Donith talks to tax experts about ways to maximize your tax deductions. February 6- Jamil Donith does story on a letter going out that says people had won the lottery but it was actually a scheme.
- February 11<sup>th</sup>- Jamil Donith did a story on water link in a neighborhood that was causing flooding and posed a danger when it became icy in the winter. She reported to the county who fixed it.
- February 13<sup>th</sup>- Jamil Donith did a story on how to avoid schemes as you search for Valentine’s Day gifts.

- February 16<sup>th</sup> - Jamil Donith put de-icers to the test to see which ones work the best.
- March 3<sup>rd</sup> - Jamil Donith did a story on what look out for so you fall for a utility scheme.
- March 6<sup>th</sup> - Jamil Donith did a story on a woman who had her frequent flyer miles stolen and what you can do so you aren't a victim of it.
- March 18<sup>th</sup> - Jamil Donith - man denied insurance claim after his car was damaged by a pothole. It prompted the state to investigate the denial.
- March 19<sup>th</sup> - Jamil Donith did a story on how to avoid check schemes on Craig's list and false checks that look legit.

## **INVESTIGATION**

- January 15th- Marla Carter does story on Indian Health Care. She finds that many funding for outsourced care is often not funded for Native Americans.
- January 27th- Marla Carter- report on filing of state law that would provide more funding to education. The bill was written after a 2NEWS Investigation uncovered a loophole that caused districts to be shorted millions.
- February 1st- Marla Carter did a story on dogs dying while in flight on commercial planes and exposed a big problem- even uncovering a lawsuit and changes in recent requirements because of the deaths. Also, provided insight and advice from veterinarians about what to do if you're traveling with a pet.
- February 3<sup>rd</sup> - Marla Carter did a story on the salaries and the contract the current Tulsa Public Superintendent has and possible future Superintendent could receive.
- February 5<sup>th</sup> - Marla Carter exposes case of abuse, etc at local jail.
- February 12<sup>th</sup> - Marla Carter exposes undercover video of office not following protocol when giving a ticket- prompting an internal review of the case.
- February 17<sup>th</sup> - Marla Carter did a story on new information received on the possible contract for the soon-to-be TPS superintendent.
- February 25<sup>th</sup> - Marla Carter did a follow up to her previous investigation on the movement of a bill through the legislation that would provide more funding for schools. The legislation was prompted by a 2 Works for You Investigation.
- February 26<sup>th</sup> - Marla Carter did a story on the backlog in road repair and how the city is reactive instead of proactive due to a funding shortfall—uncovering that if the repair dollars would be applied to maintenance it would save millions in the future.
- March 1<sup>st</sup> - Marla Carter did another update on the property tax legislation that set to provide more funding to schools- it's passed the full Senate and is off to the house. Again, this legislation was prompted by our story.
- March 3<sup>rd</sup> - Marla Carter did a story on the money that the future TPS superintendent is receiving as a consultant- tracking your tax dollars.
- March 4<sup>th</sup> - Marla Carter sat down with a Congressman to talk about funding concerns for Indian Health Care. Her reporting exposed people getting bonuses while denying funding for care to patients.
- March 5<sup>th</sup> - Marla Carter shows us how Indian Health Care could save money and how its spending money inefficiently—and brings to a Congressman's attention.
- March 5<sup>th</sup> - Marla Carter exposes a history of racism in SAE—not just at the OU fraternity chapter but at chapters across the US.

- March 11<sup>th</sup> - Marla Carter does a story on the Chief of the Creek Nation. He was accused of taking illegal action by backing a casino. She went through the archives and found that just years earlier he told her involvement in the casino would be a violation of the Creek Nation's laws, still years later he was involved in the casino.
- March 13<sup>th</sup> - Marla Carter exposes a series of concerns with a helicopter company after it had a crash. She uncovered a number of crashes in recent years, raising concerns by attorneys.
- March 13<sup>th</sup> - Marla Carter does a story with a veteran who's been waiting 57 years for benefits and still is waiting. She reported it to the VA in hopes of helping aid in the situation.
- March 16<sup>th</sup> - Marla Carter interviews the VA nationally and exposes failures in its progress to improve its system to provide benefits to veterans.
- March 18<sup>th</sup> - Marla Carter did a story on a recent report from the Social Security Admin that found it was giving money to dead people. She resurfaced a report from 2012 when 2NEWS first exposed the issue.
- March 19<sup>th</sup> - Marla Carter prompts the city of Sand Springs to examine a broken fire hydrant. A homeowner had working to get it fixed for six months.
- March 25<sup>th</sup> - Marla Carter reports that the fire hydrant is fixed now after 2 NEWS Investigation.
- March 25<sup>th</sup> - Marla Carter does a story on an audit into the Tulsa Co. Jail and exposes errors/problems it found.
- March 27<sup>th</sup> - Marla Carter examines Go Fund website after tornado prompts a number of sites to surface.
- March 30<sup>th</sup> - Marla Carter gets VA to open up case on veteran whose been waiting more than 50 years for benefits (different veteran from one previously mentioned.)

## **LEGAL ISSUES**

- January 14- Jamil Donith did a story on a scheme that's hitting massage therapists. People will get numbers and texts them with fake appoints and pay with fake credit cards.
- March 7<sup>th</sup>- Jamil Donith did a story on a woman who was living in a house she thought she was legally renting- turns out she was "squatting" because the house was in foreclosures and a crook got access to the keys and was renting it out.
- March 17<sup>th</sup>- Jamil Donith did a story on a person who bought a car but never got a title. She got the OK Used Car Commission to look into the case and told viewers how to avoid similar mistakes.

## **2015 Q1 – KJRH-Station Sponsored/Participated Community Events**

### **January**

- January 17, 2015 – Libby Beaubien and Patty Santos host OK Wedding Show for Oklahoma Magazine
- January 20, 2015 – Chief Meteorologist Brett Anthony gives weather talk at New Haven United Methodist Church
- January 21, 2015 – Meteorologist Brittany Rainey gave "Life as a Communications Professional" talk at Rogers State College

### **March**

- March 1, 2015 – Max Resnik, Russ McCaskey and Brett Anthony perform as volunteer ringmasters for the Akdar Shrine Circus
- March 7, 2015 – 2 Works for You organized and sponsored Scripps Eastern Oklahoma Regional Spelling Bee. Anchor Karen Larsen, emcee and Reporter Steven Romo, judge.
- March 7, 2015 – Libby Beaubien and Steven Romo volunteer as emcee and escort (respectively) at Miss Senior Oklahoma Pageant
- March 7, 2015 – Libby Beaubien emcees Opera Ball
- March 11, 2015 – Station tour for Okmulgee Middle School – 18 students
- March 11, 2015 – Station tour for Tulsa Technology School – 23 students
- March 26, 2015 – Brett Anthony gives weather show at Glenpool Elementary
- March 27, 2015 – Russ McCaskey emceed Camp Loughridge fundraiser
- March 31, 2015 – Station tour for 15 Eisenhower Elementary Tiger Cub Scouts