

July 8, 2021

Ms. Shavonne Morris
Federal Communications Commission
Disability Rights Office
45 L Street NE
Washington, D.C. 20554

**Re: Notice of Informal Complaint – Matthew Fitzgerald
Ticket No. 4603092**

Dear Ms. Morris:

At the direction of WJLA in Washington, D.C. Facility ID 1051 (the “Station”), this letter responds to the above-referenced Notice of Informal Complaint (the "Notice"), issued on June 11, 2021, relating to closed captioning.

Immediately upon receipt of the Notice, the Station’s Director of Engineering investigated the viewer’s concerns which identified two apparently misspelled words: “Jenis” for “Genus” and “Grepe” for “Greek” (although the word as spoken was not clear). The “Jeopardy” program (the “Program”) is a syndicated program which is provided to the Station with closed captioning for pass-through by the Station. The Station passed through the programming provided by the Program’s syndicator, CBS Television Distribution (“CBS”). Further, we contacted CBS who provides the programming and informed them of the complainant’s concern. CBS in turn contacted Sony Pictures Television, the Program’s producer, about the complainant’s concern, and Sony advised us that they would address the spelling issues with their closed captioning service in an effort to minimize any errors going forward.

The Station has and continues to comply with the Commission’s closed captioning rules.

Please contact me if you have any questions or need any further information.

Sincerely yours,



Susan E. Domozych
Senior Manager/Senior Paralegal

cc: WJLA
Mr. Matthew Fitzgerald