

Kevin O'Tool

From: Susan Domozych
Sent: Wednesday, August 14, 2019 9:36 AM
To: Ernie Ensign; Dan Mellon; Tom Hormuth Jr.
Subject: WJLA FCC Closed Captioning Complaint - Jeopardy

The below closed captioning complaint was received from the FCC from a Verizon FIOS viewer. Please review and let me know what happened, and provide me with any documentation you may have relating to this program episode. Be aware that for some reason, I did not receive this complaint until today (over a month late). I am out of the office for 2 weeks after tomorrow, and I would like to file a response by COB tomorrow, if possible.

Mcfitz37 Jul 05 09:39 pm

The Jeopardy program airing Friday, June 5, 2019, at 7:30 PM, was missing closed captioning. The program aired on on DC area station WJLA, ABC 7.

Thank you,

Susan

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August 14, 2019

Ms. Sherita Kennedy
Federal Communications Commission
Disability Rights Office
445 12th Street S.W.
Washington, D.C. 20554

**Re: Notice of Informal Complaint – Colt Fitzgerald
Ticket No. 3343520**

Dear Ms. Kennedy:

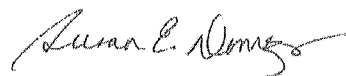
At the direction of WJLA in Washington, D.C. Facility ID 1051 (the "Station"), this letter responds to the above-referenced Notice of Informal Complaint (the "Notice"), issued on July 8, 2019, and received on August 14, 2019, relating to closed captioning.

Immediately upon receipt of the Notice, the Station's Assistant Chief Engineer investigated the viewer's concern. The "Jeopardy" program (the "Program") is a syndicated program which is provided to the Station with closed captioning for pass-through by the Station. As standard procedure, the Program was confirmed to have closed captioning prior to broadcast by the Station, and no discrepancies were noted. Further, the Station's Air Discrepancy Log and Off-Air Compliance Monitoring System confirmed that the Program was broadcast by the Station with closed captioning on June 5, 2019. I have attached a video clip and log samples for your reference.

The Station has and continues to comply with the Commission's closed captioning rules.

Please contact me if you have any questions or need any further information.

Sincerely yours,



Susan E. Domozych
Senior Paralegal

Cc: WJLA
Mr. Colt Fitzgerald