

Barbara Allen

From: Barbara Allen
Sent: Monday, March 20, 2017 11:34 AM
To: Holly Denniston
Subject: FW: Need to access archived data [Case: 170317-008281]

FYI. This is regarding YNPN's LinkedIn group page that I post to. I will document this in the appropriate Dropbox folders – don't know yet how many jobs it will affect.

From: Barbara Allen [mailto:addressforbarb@gmail.com]
Sent: Monday, March 20, 2017 10:47 AM
To: Barbara Allen <ballen@opb.org>
Subject: Fwd: Need to access archived data [Case: 170317-008281]

----- Forwarded message -----

From: LinkedIn Customer Support <linkedin_support@cs.linkedin.com>
Date: Sat, Mar 18, 2017 at 2:55 PM
Subject: Need to access archived data [Case: 170317-008281]
To: addressforbarb@gmail.com



[View this case](#) on our Help Center

Subject: Need to access archived data [170317-008281]

Response (03/18/2017 16:55 CST)

Hi Barbara,

Thanks for reaching out to us, and I'm sorry for any inconvenience this has caused. My name is Adam and I'll be assisting you.

Currently, it isn't possible to find or download an archive of all of the posts you've shared inside a Group Page. I know how disappointing this is and agree that having that capability would be helpful.

For that reason, I've sent your suggestion to our product team for consideration. Taking member feedback into account, we're always looking for ways to improve the LinkedIn experience. When many of our members ask for the same improvement, we try our best to get it done. Though immediate action may not be possible, your feedback will be incorporated into our ongoing discussions about the direction of our design and development.

In the future, you can send suggestions directly to the appropriate team. Learn more about sending feedback to LinkedIn at: <https://www.linkedin.com/help/linkedin/answer/1376>

You can also keep up with the latest product insights and information about LinkedIn on our blog at: <https://blog.linkedin.com/>

Again, we appreciate the feedback and believe that together we can create the best experience for everyone!

Adam
Consumer Support Specialist

Response (03/18/2017 13:49 CST)

Hi Barbara,

I'm sorry for not having a quick answer about your issue. I've forwarded your message to another group for additional review and advice. We'll be in contact with you as quickly as possible but your issue may require additional research, which may extend your wait time.

You can always check the status of your ticket by moving your cursor over your profile photo at the top right of your LinkedIn homepage and then selecting "Help Center". Then click "Support History" in the top left to see the status of any tickets you've submitted.

Thanks for your patience.

Kind regards,

Callan
Consumer Support Specialist

Auto-Response (03/17/2017 14:26 CST)

Thanks for contacting us. Someone from our support team will get back to you as soon as possible.

Regards,

Your LinkedIn Customer Experience Team

*** This message is automatically generated by our system to show we've received your case. ***

Member (03/17/2017 14:26 CST)

Email: : addressforbarb@gmail.com

Alternate Email : ballen@opb.org

Issue Type : Other

In Which App or Site? : LinkedIn (Website)

On What Device? : Windows Laptop/Desktop

Your Question : Hello, I am hoping to access info that I shared with YNPN Portland that does not appear to be available any longer on the site. I specifically need all posts that I've shared beginning 3/7/14. Please see screenshot attached for example of a more recent post that I shared. Any help will be most appreciated. Thank you! Barbara Allen