



QUARTERLY LISTINGS OF PROBLEMS AND NEEDS OF AREA  
SURVEYED BY SCRIPPS HOWARD BROADCASTING COMPANY,  
KJRH CHANNEL 2 TELEVISION STATION, TULSA, OKLAHOMA.

October 1<sup>st</sup> – December 31<sup>st</sup>, 2014

1. Public Health & Safety Issues.
2. Consumer Issues.
3. Community Support & Resource Information.
4. Technology Issues.
5. Financial/Credit Issues.
6. Legal Issues.

**TITLE: 4<sup>th</sup> QUARTER 2014 – ISSUES/PROGRAMS LIST**

**SOURCE: LOCAL**

**TYPE: NEWS**

**SOURCE: Local – “Problem Solvers”**

**DATE: October 1 – December 31, 2014**

**TIME: Problem Solvers segments during Channel 2 News at 5pm and 6pm**

**DURATION: 2 minutes**

**DESCRIPTION:**

Channel 2 News Problem Solvers receive numerous requests daily from local green country residents who need help dealing with a local business, organization or agency. The Problem Solvers investigate how best these requests can be resolved and work to rectify the situation for the consumer.

The following is a list of summaries of these segments that aired during Q4 2014:

**PUBLIC HEALTH & SAFETY ISSUES**

- Oct. 9 – Jamil follows up on efforts to get tall grass on an abandoned rail line cleared away. Turns out the cleanup was delayed because a construction company was storing its equipment and dirt on what it thought was abandoned property.
- Dec. 9 – Jamil exposes a rickety rail line crossing in North Tulsa and gets to the bottom of who owns the track and when the crossing will be fixed.
- Dec. 19 – Jamil helps an elderly mother fighting the VA to get treatment for her son’s prostate cancer by pointing out the new VA law calls for ways to receive treatment closer to home. VA wanted her to drive her son across state for treatment. Lawmakers Jamil contacted said VA was misinterpreting the law.

**FINANCIAL/CREDIT ISSUES**

- Oct. 3 – Jamil helps Tulsa State Fair goers that were overcharged for tickets get refunds
- Nov. 11 – Jamil has a fraud alert for a scam targeting veterans. Shows how to spot the phonies and what to do if you’re already a victim.
- Dec. 10 - Jamil shows the top holiday scams and how to keep from becoming a victim.
- Dec. 18 – Jamil shows how to avoid getting taken in by fakes claiming to need charitable help on social media site.
- Dec. 26 – Jamil shows why it’s not always easy to know if you’re giving to the cause you think is soliciting donations.

## **COMMUNITY SUPPORT & RESOURCE INFORMATION**

- Oct. 22 – Jamil profiles a man ticketed for parking in front of his own house during an event at TU. The ticket points out an inconsistency in how Tulsa Police enforce parking and a lack of communication. Signs say no parking during events but do not specify what types of events or even what is an event.
- Oct. 23 – Jamil warn people about the return of the “Jury Duty Scam.” People get calls saying they failed to show up for jury duty so they must pay a big fine or be arrested. AG’s office says this scam is duping lots of people.
- Nov 17 - Jamil has a warning about an uptick in solicitations to combat Ebola. Not all organizations claiming to need money for that cause are on the up and up. How to spot the fakes?
- Nov. 19 – Jamil has a follow up on the ticket story. The judge throws out the ticket siding with the homeowner who claimed the City and Tulsa PD should not be handing out event “no parking” tickets in his neighborhood.

## **TECHNOLOGY ISSUES**

- Oct. 13 – Snapchat users the victims of hacking. Thousands of people had their photos leaked by a third party app. Jamil shows how to protect your images.
- Oct 14 – Jamil shows how phony non-profit sites are misleading people into giving out their personal information when they try to sign up for health care coverage through the Affordable Care Act Health insurance exchange.
- Oct 29 – Jamil puts out the warning the PCH scammers are back calling people claiming they were winners and must pay taxes using a Green Dot card to collect their winnings. Lady profiles lost lots of money hoping to collect winnings – doesn’t want others taken in the way she was.
- Oct 30 – Jamil shows how much of your personal information is public on voting records and why it is public
- Nov. 3 – Jamil shows viewers how to use apps to save money in big and little ways.
- Nov. 5 – Jamil shows how new credit card security enhancements and chips work and why the US is behind Europe in implementing the security measures.
- Nov. 25 – Jamil shows people how to use travel apps to smooth out their Thanksgiving journals on the road and in the air.
- Dec. 17 – Jamil shows sites and apps that pay people for shopping with specific merchants.

## **CONSUMER ISSUES**

- Oct. 15 – Jamil exposes clients having long waits to verify claims at State Unemployment offices – or giving up on trying to put in claims - because its call centers are understaffed.
- Oct 17 – Jamil shows how to spot fake mystery shopper ads after the Federal Trade Commission puts out a warning.
- Oct 28 – Jamil teams up with the State Dept. of Insurance to take some of the confusion out of signing up for health care plans in the exchanges, Medicare and employer plans.
- Nov. 4 – Jamil has the Federal Trade Commission’s list of do’s and don’ts for safe shopping during the 2014 holiday season in stores and online.
- Nov. 10 – Jamil shows the big mistakes people make when financing a car... in particular, driving off the lot with that car before the financing agreements are finalized.
- Nov 13 – Jamil reveals why calls from an organization claiming to be US Pharmacy are attempts to get information by telling people they can get their medications filled without a prescription.
- Nov. 18 – Jamil compares prices at Sam’s Club and Wal-Mart to see if the cost of a Sam’s membership can really save you money on typical household purchases.
- Nov. 20 – Jamil shows ways to cut the cost of insurance premiums and deductibles.
- Dec. 8 – Jamil shows why a termite inspection at the time a home is purchased does not warranty against an invasion of the pests in the future if the contract does not carry preventative measures forward.
- Dec. 12 – Jamil counts down the top discounts in December and what to wait for when the year-end sales hit.

## **LEGAL ISSUES**

- Oct. 8 – Jamil reveals some tag agencies had been turning away people with gay marriage licenses saying they could not get their names changed on their driver’s license. DPS admitted it made a mistake and is now allowing anyone with a valid (gay is valid) marriage license change their name on their driver’s license.
- Nov 21 – Jamil helps a Veteran get transportation so he can have a medical procedure. At first the VA told the vet it would not provide transportation then agreed to do so after Jamil intervened.
- Nov. 26 – Jamil helps a man get Ford to pay for the cost of repairs to his truck because the repairs were made necessary because of a fire in a part that had been recalled.
- Dec. 11 – Jamil helps a veteran who had been waiting years for his benefits get them in time for the holidays.

- Dec. 15 – Jamil helps a widow scammed out of her life savings by a phony federal grant offer requiring her to pay up front costs. The widow recently lost her husband, a veteran who suffered cancer connected to Agent Orange exposure.
- Dec. 16 – Soldier’s Wish presents a check to the widow scammed out of her life’s savings because of the story done on the scam by Jamil.

## **2014 Q4 – KJRH-Station Sponsored/Participated Community Events**

### **October:**

- 10/3 – Met. George Flickinger participated in Cystic Fibrosis Fun Ride
- 10/7 – Breanne Palmerini Emceed the Girl Scout groundbreaking
- 10/8 – 2Works for You hosted Veterans Town Hall Meeting at American Legion Post 1 – Russ McCaskey, emcee
- 10/17 – Joe Henke judged the Tulsa Area United Way food truck competition
- 10/23 – Marla Carter Emceed the MS Society’s Uncorked event
- 10/23 – Breanne Palmerini emceed live auction for the Crime Prevention Network
- 10/26 – KJRH sponsors booth at local Boo Ha Ha parade with many reporters/anchors participating
- 10/27 – Karen Larsen emceed Pink Ribbon event benefitting Oklahoma Project Woman

### **November:**

- 11/11 – Patricia Santos participated on the Latina Youth Conference panel
- 11/20 – Patricia Santos emceed annual Exelencia Awards Gala
- 11/20 – Met. Taft Price presented weather talk to Jenks SE Elementary school
- 11/20 – Met. Brett Anthony emceed Sapulpa community “Lights On” event
- 11/20 – KJRH hosted Food 2 Families food drive in front of the station benefitting the Eastern Oklahoma Food Bank and toy drive benefitting Operation Homefront
- 11/21 – KJRH hosted Food 2 Families food drive in front of the station benefitting the Eastern Oklahoma Food Bank and toy drive benefitting Operation Homefront
- 11/22 – KJRH participated in the Jenks Christmas Parade

### **December:**

- 12/2 – Marla Carter, Brittany Rainey, Russ McCaskey and Breanne Palmerini participated in the Salvation Army Fashion Show
- 12/6 - KJRH participated in the Broken Arrow Christmas Parade
- 12/6 - KJRH participated in the Tulsa Hills Christmas Parade
- 12/9 – Karen Larsen emceed the Tulsa Library holiday program
- 12/13 – Russ McCaskey participated in the Jingle Bell Run benefitting the arthritis foundation