Opioids, Drugs, and Alcohol – WLIL receives information from local government offices and about ways to get the needed help. The station worked closely with the District Attorney's office to help with rehabilitation of former drug abusers.

Literacy — WLIL makes announcements to help the listening audience find opportunities to learn to read. Information is provided by local support agencies including the local library. A number of programs have been run with the aid of the literacy council and the library.

Worker shortage – The need for employees for local businesses. WLIL makes announcements about the need for workers, getting information from local agencies including the business community and chamber of commerce. This is currently an ongoing problem and we have worked closely with the Chamber of Commerce in an attempt to find employees.

Agriculture update – Morning agriculture program at 6:30 on Saturday mornings that provides pertinent information for farmers about issues from the UT Extension Center of Loudon County, topics vary depending on the needs of the community.

Senior adult issues – WLIL features weekly updates to help senior adults with answers to many of their issues with government programs, Monthly information is provided. The station also works with The Good Samaritan Center about providing food distribution and help for utilities for the elderly. WLIL helps the unhoused elderly find shelter from the elements.