

To: FCC Media Bureau
1/4/2024

On January 4, 2024, the EEO Audit for WSWI-AM was submitted to the station's Public Inspection File. The form was due to be submitted on December 15, 2023. The reason for the late submission was due to a password issue and the inability for the station to reach someone at the FCC Media Bureau.

The first contact with the FCC was December 11, 2023, with a phone call to the FCC help line of **1-877-480-3201** and an email to online support link. The operator at the FCC help line was unable to find a solution to our issue. We were informed to contact the FCC Media Bureau at 202-418-7200. No person answered the phone, and I left my message with contact information but did not receive a response. We did this again on December 14, 2023 and repeated at least four other times before through trial and error, we found the solution to get into the station's Public File.

As the FCC reviews the late submission, we ask that you please consider the inability to connect with a FCC representative as a viable reason for the delay in submission.