

Jason S. Roberts  
Senior Counsel  
312/222-3894  
jroberts@tribunemedia.com



Tribune Media Company  
435 North Michigan Avenue  
Chicago, Illinois 60611  
General: (312) 222-4565  
Fax: (312) 222-4206  
[www.tribunemedia.com](http://www.tribunemedia.com)

Via E-Mail to: b0worldwide@gmx.us

October 25, 2017

R. Cameron Brewer  
10217 Island View Drive  
Oklahoma City, OK 10217

Re: Informal Captioning Complaints  
(KFOR-TV, Oklahoma City, OK – Complaint Ticket No. 1913814)

Dear Mr. Brewer:

This letter is written on behalf of Tribune Broadcasting Oklahoma City License, LLC, licensee of KFOR-TV, Oklahoma City, Oklahoma (“KFOR”) in response to the closed captioning complaint you filed concerning a lack of captioning on the KFOR political program “Flashpoint” on September 10, 2017.

KFOR provides a unique local service to its viewers, currently broadcasting on average 53.5 hours of local news a week. On or near September 10, KFOR was in the process of moving its automation system, which resulted in a technical malfunction with the Station’s encoder. This error prevented the third party captioner from dialing into the Station. Now that the automation system relocation has been completed, the Station has not experienced any further captioning issues.

If there are any additional questions, please contact the undersigned.

Sincerely yours,

A handwritten signature in black ink, appearing to read 'Jason S. Roberts', written over a printed name.

Jason S. Roberts

cc: Nick Thompson, Director of Technology, KFOR-TV  
Shavonne Morris, FCC (Shavonne.Morris@fcc.gov)  
Disability Rights Office  
Consumer & Governmental Affairs Bureau, FCC  
445 12<sup>th</sup> Street, SW  
Washington, DC 20554