



4107 W. Spruce Street, Suite 250  
Tampa, FL 33607

To:  
Mr. Rooney Ulloa  
2800 Sunset Drive NW  
Winter Haven, FL 33881  
e-mail: [dominicanboy2018@gmail.com](mailto:dominicanboy2018@gmail.com)

DELIVERED VIA E-MAIL

*complaint number: 14-C 00607664-1*

Dear Mr. Ulloa,

Thank you for your recent inquiry regarding closed captioning on WRMD Telemundo Tampa via the Federal Communications Commission (FCC).

We have received your complaint and are happy to let you know that, after reviewing our equipment and network satellite signal, the issue you faced with closed captioning is resolved. You should be able to obtain closed captioning from any television set where the CC1 option is enabled.

We appreciate your viewership of the station and are available for any more questions you might have. If that is the case, feel free to reach out to us.

With best regards,

A handwritten signature in black ink, appearing to read 'Jayme Ribeiro Neto', written over a horizontal line.

Jayme Ribeiro Neto  
General Manager  
WRMD Telemundo Tampa

