

# Post DTV Viewer Questions



Problem:	Can't program channel 6. Only gets channel 22 from converter box for KAUZ.
Name: Marie Marshall	
Address:	
City:	
Zip Code: 76306	
Telephone:	
Resolved: Yes: <input type="checkbox"/> No: <input type="checkbox"/>	Had them rescan their box. DG

Problem:	Can't get channel 6 on converter box.
Name: Jack Lemon	
Address:	
City:	
Zip Code:	
Telephone:	
Resolved: Yes: <input type="checkbox"/> No: <input type="checkbox"/>	Had them rescan their box. DG

Problem:	Can't get channel 6 on converter box.
Name: Bob Roach	
Address:	
City:	
Zip Code:	
Telephone:	
Resolved: Yes: <input type="checkbox"/> No: <input type="checkbox"/>	Had them rescan their box. DG

Problem:	Now not able to get analog signal.
Name: Jack Lemon	
Address:	
City:	
Zip Code:	
Telephone:	
Resolved: Yes: <input type="checkbox"/> No: <input type="checkbox"/>	Checked converter mfg. told to turn off box and analog would work. DG

Problem:	Couldn't get digital all digital channels.
Name: Faith Crump	
Address:	
City:	
Zip Code:	
Telephone:	
Resolved: Yes: <input type="checkbox"/> No: <input type="checkbox"/>	Walked through reprogramming... it worked! DG

Problem:	Couldn't get signal. Had them reprogram, it worked.
Name: Ronald Chancy	
Address:	
City:	

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Zip Code:	
Telephone:	
Resolved:	Yes: <input type="checkbox"/> No: <input type="checkbox"/>

Problem:	
Name: J.L. Cleveland	Channel 6 fuzzy.
Address:	
City:	
Zip Code:	
Telephone:	
Resolved:	Yes: <input type="checkbox"/> No: <input type="checkbox"/>
	Was trying to pick up analog signal. Told him to turn off converter box for analog pass through to work. DG

Problem:	No reception.
Name: Johnny Swimmney	
Address:	
City:	
Zip Code:	Reprogrammed box. It worked. DG
Telephone:	
Resolved:	Yes: <input type="checkbox"/> No: <input type="checkbox"/>

Problem:	
Name: Mick Helton	Couldn't get digital channel 6.
Address:	
City:	
Zip Code:	
Telephone:	
Resolved:	Yes: <input type="checkbox"/> No: <input type="checkbox"/>
	Reprogrammed box. It worked. DG

Problem:	
Name: William Parker	Couldn't get any digital channels.
Address:	
City:	
Zip Code:	He had a digital TV. Had him reprogram the TV and
Telephone:	It started working. DG
Resolved:	Yes: <input type="checkbox"/> No: <input type="checkbox"/>

Problem:	
Name: Roy (Didn't want to give last name)	
Address:	Called to say thanks for staying with analog for a
City:	bit longer.
Zip Code:	
Telephone:	
Resolved:	Yes: <input type="checkbox"/> No: <input type="checkbox"/>

Problem:	
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Name: Terry Richardson	No digital signal on channel 6.
Address:	
City:	
Zip Code:	
Telephone:	
Resolved: Yes: <input type="checkbox"/> No: <input type="checkbox"/>	Walked through reprogramming. Our digital signal was down at that time. DG

Problem:	Can get all the other channels, but can get channel 6.
Name: Jimmy Goodwin	
Address:	
City:	
Zip Code:	
Telephone:	Had converter box off and was only getting our analog. Turned on box, programmed and it worked. DG
Resolved: Yes: <input type="checkbox"/> No: <input type="checkbox"/>	

Problem:	No Channel 6 Signal.
Name: Lena Allen	
Address:	
City:	
Zip Code:	
Telephone:	Our digital transmitter was down. DG
Resolved: Yes: <input type="checkbox"/> No: <input type="checkbox"/>	

Problem:	No channel 6 signal.
Name: Glen Montgomery	
Address:	
City:	
Zip Code:	
Telephone:	Our digital transmitter down for maintenance.
Resolved: Yes: <input type="checkbox"/> No: <input type="checkbox"/>	

Problem:	No signal on channel 6.
Name: Cindy Woods	
Address:	
City:	
Zip Code:	
Telephone:	Digital transmitter down for maintenance. DG
Resolved: Yes: <input type="checkbox"/> No: <input type="checkbox"/>	

Problem:	No digital channel 6.
Name: Michael Foster	
Address:	
City:	
Zip Code:	
Telephone:	During time our transmitter was down for maintenance.

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Resolved: Yes: <input type="checkbox"/> No: <input type="checkbox"/>
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Problem:	
Name: Patricia Barney	No digital ch. 6.  During time our transmitter was down for maintenance.
Address:	
City:	
Zip Code:	
Telephone:	
Resolved: Yes: <input type="checkbox"/> No: <input type="checkbox"/>	

Problem:	
Name: Celso Mitra	No channel 6 on digital converter.  Reprogrammed box. Also had him to check antenna. During time our transmitter down for maintenance. DG
Address:	
City: Duncan, OK	
Zip Code:	
Telephone:	
Resolved: Yes: <input type="checkbox"/> No: <input type="checkbox"/>	

Problem:	
Name: Don Scarborough	Digital channel 6 not working  Transmitter down for maintenance.
Address:	
City:	
Zip Code:	
Telephone:	
Resolved: Yes: <input type="checkbox"/> No: <input type="checkbox"/>	

Problem:	
Name: Carmen DeLuna	Can get every digital channel but 6.  Walked her through reprogramming box. It worked. DG
Address:	
City:	
Zip Code:	
Telephone:	
Resolved: Yes: <input type="checkbox"/> No: <input type="checkbox"/>	

Problem:	
Name: Gertrude Krajcik	Glad we're staying analog for a while longer.
Address:	
City:	
Zip Code:	
Telephone:	
Resolved: Yes: <input type="checkbox"/> No: <input type="checkbox"/>	

Problem:	
Name: Lou Pascal	Glad we're staying analog for a while longer.
Address:	

# Post DTV Viewer Questions

City:	
Zip Code:	
Telephone:	
Resolved:	Yes: <input type="checkbox"/> No: <input type="checkbox"/>

Problem:	
Name: Steven Manning	Happy we're staying with analog especially during storm season.
Address:	
City:	
Zip Code:	
Telephone:	
Resolved:	

Problem:	
Name: Marilyn Scott	Happy KAUZ is staying with analog broadcast for a while longer.
Address:	
City:	
Zip Code:	
Telephone:	
Resolved:	

Problem:	
Name: Ann Whittiker	Glad KAUZ is keeping analog signal active.
Address:	
City:	
Zip Code:	
Telephone:	
Resolved:	

Problem:	
Name: Olympia Mihaila	Thanks to KAUZ for keeping analog signal.
Address:	
City:	
Zip Code:	
Telephone:	
Resolved:	

Problem:	
Name: Rita Gunter	No channel 6 on digital.
Address:	
City:	During time transmitter down for maintenance. DG
Zip Code:	
Telephone:	
Resolved:	

# Post DTV Viewer Questions

Problem:		
Name:	Trudy Thompson	No digital Channel 6.
Address:		
City:	Rush Springs	
Zip Code:		
Telephone:		
Resolved:	Yes: <input type="checkbox"/> No: <input type="checkbox"/>	Had her rescan, still didn't work. Then realized transmitter down for maintenance. DG

Problem:		
Name:	Debbit Romley	Chan 6 not working.
Address:		
City:	Altus, OK	
Zip Code:		
Telephone:		
Resolved:	Yes: <input type="checkbox"/> No: <input type="checkbox"/>	Transmitter down at that time.

Problem:		
Name:	Paul Aville	Channel 6 digital on and off.
Address:		
City:		
Zip Code:		
Telephone:		
Resolved:	Yes: <input type="checkbox"/> No: <input type="checkbox"/>	Thursday... Transmitter up but not full power.

Problem:		
Name:	Carol	No digital six.
Address:		
City:		
Zip Code:		
Telephone:		
Resolved:	Yes: <input type="checkbox"/> No: <input type="checkbox"/>	Rescanned and it worked. DG

Problem:		
Name:	Richard Nakash	Channel 6 signal pixelating.
Address:		
City:		
Zip Code:		
Telephone:		
Resolved:	Yes: <input type="checkbox"/> No: <input type="checkbox"/>	Transmitter not full power. DG

Problem:		
Name:	Peggy Rifae	Channel 6 signal pixelating.
Address:		
City:		
Zip Code:		
Telephone:		

# Post DTV Viewer Questions

Telephone:		Transmitter running, but not full power.
Resolved:	Yes: <input type="checkbox"/> No: <input type="checkbox"/>	

Problem:		
Name:	Lillia Altana	Channel 6 not working.
Address:		
City:		
Zip Code:		Reset and rescanned box. It is now working. DG
Telephone:		
Resolved:	Yes: <input type="checkbox"/> No: <input type="checkbox"/>	

Problem:		
Name:	Scott Schrick	Box not picking up all channels including 6.
Address:		
City:	Duncan, OK	
Zip Code:		Antenna problem, couldn't get ch 6 on analog.
Telephone:		
Resolved:	Yes: <input type="checkbox"/> No: <input type="checkbox"/>	

Problem:		
Name:	Pat	Channel 6 signal pixelating.
Address:		
City:	Duncan	
Zip Code:		
Telephone:		During time transmitter was broadcasting, but not full power. Told them to call back if persisted.
Resolved:	Yes: <input type="checkbox"/> No: <input type="checkbox"/>	

Problem:		
Name:	Fred B.	Left on answering machine: Can't pick us up. I called him back on Thurs. reprogrammed and it is working marginally.
Address:		
City:	Antelope, TX	
Zip Code:		
Telephone:		During time transmitter was broadcasting but not full power.
Resolved:	Yes: <input type="checkbox"/> No: <input type="checkbox"/>	

Problem:		
Name:	Roy Johnson	Left message late one night. I called back Thursday. Reprogrammed and now it works.
Address:		
City:		
Zip Code:		
Telephone:		
Resolved:	Yes: <input type="checkbox"/> No: <input type="checkbox"/>	

Problem:		
Name:	Jimmy Goodwin	Channel 6 not coming in on digital.

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Address:		Reprogrammed and it was working. DG
City:		
Zip Code:		
Telephone:		
Resolved:	Yes: <input type="checkbox"/> No: <input type="checkbox"/>	

Problem:		Upset about digital switch. Having trouble with box.  Can't figure out how to work box, eventhough I tried talking her through. Will schedule a housecall.
Name:	Vivian Hart	
Address:		
City:		
Zip Code:		
Telephone:		
Resolved:	Yes: <input type="checkbox"/> No: <input type="checkbox"/>	

Problem:		Very weak or no signal in Duncan. I doing think she has a good antenna.
Name:	Frances Abant	
Address:		
City:		
Zip Code:		
Telephone:		
Resolved:	Yes: <input type="checkbox"/> No: <input type="checkbox"/>	

Problem:		No reception of channel 6  The transmitter was down for a while on maintenance. Will have to call her back., Did call her back problem resolved w/more power. DG
Name:	Carolyn Lewis	
Address:		
City:		
Zip Code:		
Telephone:		
Resolved:	Yes: <input type="checkbox"/> No: <input type="checkbox"/>	

Problem:		Don't come to house... got it working on his own.
Name:	V.M. Evans	
Address:		
City:		
Zip Code:		
Telephone:		
Resolved:	Yes: <input type="checkbox"/> No: <input type="checkbox"/>	

Problem:		Weak Signal on digital.  Rescanned box, but wiring all messed up. Made housecall with Chief Engineer and resolved. DG
Name:	Mary Doye	
Address:		
City:		
Zip Code:		
Telephone:		
Resolved:	Yes: <input type="checkbox"/> No: <input type="checkbox"/>	



# Post DTV Viewer Questions

Problem:		
Name:	Trudy Lewis	Made housecall. She had somehow turned off speakers to her set. After fooling with it a while, got speakers working again. She's happy.
Address:		
City:		
Zip Code:		
Telephone:		
Resolved:	Yes: <input type="checkbox"/> No: <input type="checkbox"/>	
		DG

Problem:		
Name:	Pat McGinty	Thanks for keeping the analog going. Hasn't made change yet.
Address:		
City:		
Zip Code:		
Telephone:		
Resolved:	Yes: <input type="checkbox"/> No: <input type="checkbox"/>	

Problem:		
Name:	Lynn Austin	Glad we are keeping analog
Address:		
City:		
Zip Code:		
Telephone:		
Resolved:	Yes: <input type="checkbox"/> No: <input type="checkbox"/>	

Problem:		
Name:	Patricia Watson	Thanks for staying with analog
Address:		
City:		
Zip Code:		
Telephone:		
Resolved:	Yes: <input type="checkbox"/> No: <input type="checkbox"/>	

Problem:		
Name:	Charles McCullough	Called to say thanks for keeping analog signal for a while longer.
Address:		
City:		
Zip Code:		
Telephone:		
Resolved:	Yes: <input type="checkbox"/> No: <input type="checkbox"/>	

Problem:		
Name:	Brenda Calhoun	She is happy we are staying with analog signal
Address:		
City:		

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Zip Code:	
Telephone:	
Resolved:	Yes: <input type="checkbox"/> No: <input type="checkbox"/>

Problem:	
Name: Marsha Word	Thanks to KAUZ for keeping analog signal
Address:	
City:	
Zip Code:	
Telephone:	
Resolved:	

Problem:	
Name: Jerry Hagberg	Called to say thank you for staying with analog signal.
Address:	
City:	
Zip Code:	
Telephone:	
Resolved:	

Problem:	
Name: Henry Cuba	Thanks for staying with analog.
Address:	
City:	
Zip Code:	
Telephone:	
Resolved:	

Problem:	
Name: Roy Johnson	Glad we are keeping analog signal going.
Address:	
City:	
Zip Code:	
Telephone:	
Resolved:	

Problem:	
Name: Deb Cushing	Good for us for keeping analog signal
Address:	
City:	
Zip Code:	
Telephone:	
Resolved:	

Problem:	
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# Post DTV

## Viewer Questions

Name: Ruth Nelson	She is happy we are staying with analog signal.
Address:	
City:	
Zip Code:	
Telephone:	
Resolved: Yes: <input type="checkbox"/> No: <input type="checkbox"/>	

Problem:	
Name:	
Address:	
City:	
Zip Code:	
Resolved: Yes: <input type="checkbox"/> No: <input type="checkbox"/>	

Problem:	
Name:	
Address:	
City:	
Zip Code:	
Resolved: Yes: <input type="checkbox"/> No: <input type="checkbox"/>	

Problem:	
Name:	
Address:	
City:	
Zip Code:	
Resolved: Yes: <input type="checkbox"/> No: <input type="checkbox"/>	

01/13/09

KAUZ TV

PROGRAM LOG

PAGE

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TIME

SEQ

WEDNESDAY AFTERNOON

ACTUAL	PROGRAMS, ANNOUNCEMENTS & SPONSORS	LENGTH	VIDEO	AUDIO	NUMBER	ANMCT TYPE	PROG. S T	MAKE GOOD FOR	CONTRACT AND LINE NO.	TIME RANGE BEGIN	TIME RANGE END
	TERMINAL BREAK						✓				
2:38:39	GRAYLINE "SHINGLES"	30 V	V		SHINGLES CA 10-08	CA		361	5420B	1259P	258P
2:59:09	CBS SWAP	30 V	V		TUES B	CA		3012	4782D	228P	354P
	END OF SCHEDULE		EOS								
	STATION KEYED ID	:05									
2:59:41	DTV TRANSITION PROGRAM	30:00	LIVE	LIVE							
	***** ***** DTV = Leitch ID ***** *****										
	JEOPARDY	28:25	VTR	VTR							
	***** ***** *****										
3:34:33	LOCAL BREAK #1										
3:34:33	ATV WORLD	30 V	V		ATV109	CA		1218	5324F	333P	354P
3:35:08	LONCAR & ASSOCIATES	30 V	V		BL105708	CA		393	5125R	333P	354P
3:35:38	FORT SILL APACHE CASIN	30 V	V		FSAC#1 DEC 08	CA		1366	5353B	333P	354P
3:36:08	TWC TEXAS/ROAD RUNNER	30 V	V		SWRRBQ11 210ENG	CA		1409	5347J	333P	354P
	END OF SCHEDULE		EOS					EOS			
	LOCAL BREAK #2										
3:41:42	CBS SWAP	30 V	V		TUES B	CA		3012	4782D	228P	354P
3:42:16	JACKSON HEWITT/54564	30 V	V		JHENO412	CA		1415	5357C	1209P	452P
3:42:46	COMMON HEALTH/MYRIAD 6	30 V	V		MRAB002B	CA		668	4446A	915A	452P