

ROD KOVEL
1368 Meadowbrook Road
Merrick, NY 11566
516.312.9900

Sept 26, 2021

Patrick Shea

KJ Joy

Dear Mr. Shea:

The 12 commercials in a row played between 8:15 PM and 8:30 PM last night is absurd. I cannot imagine anyone enduring that regularly; I only hung in to see how bad it was out of morbid curiosity.

The standard is Pandora - 1 min of ads every 2 or 3 songs; not more than about ~~10~~^{5 mins} an hour with the free service - and it sounds better with higher bandwidth at 128 to 256 kbps vs your 32. Get that and I'll reconsider dropping you.

ROD KOVEL