



## AT&T MOBILITY

AT&T would like to thank you for cooperation with one of our Radio Frequency Maintenance Engineers in the effort of resolving possible interference at this location:

**3700 W 103<sup>rd</sup> St, Chicago, IL 60655**

This is an informational letter only. The content provides a basic understanding of what can cause interference and AT&T's responsibility to resolve it.

AT&T Mobility's Radio Frequency Maintenance Engineer program supports our commitment to the performance of the network, our wireless customers and the general public.

Common electrical devices can emit interfering signals and cause wireless customers to suffer blocked or dropped calls. **911 calls to Public Safety can be affected.**

Most consumers are not aware when they purchase certain electrical equipment that it might be capable of emitting radio signals. In some cases, that is exactly what the device is intended to do. For example, cordless home telephones, garage door openers and baby monitors are each intended to transmit radio signals. Operation of such devices may be legal so long as they do not interfere with other people's devices.

Other electrical devices, which were not designed to transmit radio signals intentionally, may still be capable of emitting such signals. For example, light fixtures, air conditioner components or any computer controlled device. Simply stated, no person may operate any device which emits radio signals if it interferes with a licensed user of the radio spectrum.

AT&T Mobility understands that a consumer may not realize his or her electrical device is capable of emitting radio signals. AT&T Mobility engineers try to work with consumers in a cooperative fashion, by asking them to assist in identifying any device which is interfering with its wireless network. AT&T Mobility has a legal obligation to operate its network in accordance with rules and regulations established by the FCC. We also strive to ensure that our own subscribers receive wireless service free of harmful interference caused by devices not authorized by us.

We believe that this issue can be resolved with your immediate cooperation.

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AT&T Mobility (signed)

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