

Quarterly Issues and Program List

WKTD-CD

Third Quarter 2019

Pursuant to the disclosure requirements in 47 C.F. R. 73.3526(11)(i), and during the quarter referenced above, this station provided information to its viewers regarding the following significant issues, including:

Children and Youth
Community
Crime/Law Enforcement
Education
Environment
Government
Health/Healthcare
Local Government
Military/Veterans Affairs
Transportation

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Programs

Channel	Issue	Time	Date	Duration	Title of Program	Narrative Description
17	Health/ Consumer Issues	5p	7/5/2019	80 seconds	WAVY News 10 at 5pm	Is it a wonder supplement or a dangerous drug? The controversy continues to swirl around the substance known as kratom. Investigative reporter Chris Horne has examined the benefits and pitfalls of this natural extract - and has the latest warning from health officials. The Centers for Disease Control have linked kratom to more than 150 deaths but kratom supporters swear by it.
17	Health	11p	7/5/2019	85 seconds	WAVY News 10 at 11pm	Chances are, you've savoured some ice cream this long Independence Day weekend. But not everyone can enjoy the dessert most of us take for granted. A Poquoson ice cream shop serves allergy-free ice cream. There are no nuts anywhere in the store.
17	Education / Community	6a 12p	7/8/2019	150 seconds	WAVY News 10 at 6am WAVY News 10 at Noon	A local teacher is extending her reach beyond the classroom, to educate others about the trials and triumphs of life. Our Kara Dixon sat down with the teacher, activist, and author who's using her story of surviving domestic violence to help others figure out their own.
17	Military	5:30p	7/8/2019	110 seconds	WAVY News 10 at 5:30pm	For dozens of families, this weekend was their last chance to see their loved ones for a while. Civilian mariners on the U-S-N-S Joshua Humphreys deployed from Naval Station Norfolk this morning. Leaders here tell me this ship is the supply line for the other fleets and while there's only about 60 people on this oiler they say the job is extremely important.
17	Environment / Military	11p	7/8/2019	75 seconds	WAVY News 10 at 11pm	The whole country must be aware of the flooding problems threatening Hampton Roads. That's the opinion of several members of our congressional delegation. It's why today they toured a Florida Congresswoman around our area. 10 On Your Side's Brett Hall met up with them briefly. He explains why they find it important to highlight sea level rises threat to the military.

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17	Community	5p	7/11/2019	90 seconds	WAVY News 10 at 5pm	Getting back to their roots: NFL players have not forgotten where they came from and returned to Hampton Roads to give back to the next generation. 10 on Your Side's Aesia Toliver shows us how they made sure no child goes hungry. Lunch time was full of nothing but big smiles and good vibes as meals were handed out. And it wasn't just the NFL players helping out, a group from a local high school football team came to help out too. Many of them say they know what it feels like to struggle and they just want to help out in anyways they can.
17	Healthcare / Military	6p	7/11/2019	140 seconds	WAVY News 10 at 6pm	The Defense Department is currently planning to eliminate about 18,000 uniformed medical personnel beginning in October. Portsmouth Naval Medical Center, Langely Hospital, Boone Clinic. Thousands of Hampton Roads families depend on these facilities for their healthcare, but when the Department Of Defense takes an axe to the staff - cutting it by 20% - the Military Officers Association of America reaches out to Capt. Kathryn M. Beasley, USN (Ret)/MOAA Director Government & Health Affairs.
17	Education	6a	7/15/2019	110 seconds	WAVY News 10 at 6am	You may remember 9- year- old Alicia Samuels. She wrote a letter asking to be apart of the Portsmouth public schools STEM program. The program is for fourth grade students and up-- at the time Alicia was in third grade. But now she was accepted in the program and summer camp. When our story aired, she was invited into *another* STEM program.
17	Healthcare	5:L30p	7/16/2019	100 seconds	WAVY News 10 at 5:30pm	A healthcare clinic in Chesapeake is opening its doors to more people. They are offering dental and medical care at reduced costs for those without insurance. The Chesapeake Care Clinic has been around more than 25 years but many people aren't aware of it, or that they could benefit from it.

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17	Military	4p 6p	7/18/2019	75 seconds	WAVY News 10 at 4pm WAVY News 10 at 6pm	Thousands of sailors and marines are back home with their families. THE USS Arlington and USS Kearsarge from the Kearsarge Amphibious Ready Group pulled into Naval Station Norfolk this morning.
17	Health / Healthcare	5:30p	7/18/2019	100 seconds	WAVY News 10 at 5:30pm	When you go to the doctor or take your kids to one, you want someone who really knows what he or she is doing. Simulation is helping healthcare workers learn in ways they never could before. This week Eastern Virginia Medical School in Norfolk is hosting an international conference showcasing new ideas and high tech tools that could make your future doctor better.
17	Military	5p	7/18/2019	135 seconds	WAVY News 10 at 5pm	It's a privilege to say thank you to those who came before us, who sacrificed so much. We stand in their shadow because they were such a tremendous generation. And today's guest of honor - 97 year old Mort Gutoff – is attending a concert put on by the Fort Eustis 380th Band in his own living room. Mort fought in the Army during World War II.
17	Environment	4p 5p 6p	7/19/2019	65 seconds	WAVY News 10 at 4pm WAVY News 10 at 5pm WAVY News 10 at 6pm	Tomorrow you might see some cars driving around Norfolk with a strange device hanging from the window. Nothing to worry about, it's just scientists mapping out the hottest areas of the city. Scientists along with 20 volunteers will put homemade gps thermometers on the cars.
17	Law Enforcement / Senior Affairs	5:30p 6p	7/19/2019	80 seconds	WAVY News 10 at 5:30pm WAVY News 10 at 6pm	Portsmouth Sheriff's office is on a mission to keep seniors safe and help them beat the heat. We followed along as they checked on seniors in our area. It's a welcome greeting for Seniors in Portsmouth. Deputies make phone calls monthly, weekly or even daily to check on seniors and assist them with home checks, rides to doctor's appointments or food shopping.
17	Law Enforcement	11p	7/24/2019	95 seconds	WAVY News 10 at 11pm	Norfolk police are taking back the community --- one neighborhood at a time. Chief Larry Boone - holding his third "guns down" community gathering tonight in Norview.

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17	Crime/ Law Enforcement Community	5pm	8/1/2019	75 seconds	WAVY News 10 at 5pm	Changes are happening to "take back the community" where a seven-year-old girl was shot last week. The community is improving the lighting in the area.
17	Health / Healthcare Community	5:30p 6p	8/1/2019	180 seconds	WAVY News 10 at 5:30pm WAVY News 10 at 6pm	A story about fishing, friends, and the future-- and how a local retired veteran's life has recently changed after suffering a stroke. The Freedom Boat Club members and friends gathered to take Freeman fishing for therapy.
17	Military / Veteran Affairs	5:30p	8/2/2019	150 seconds	WAVY News 10 at 5:30pm	Social media con-artists are using military personnel to dupe vulnerable people out of their money. It's called Romance Scamming, and a retired Army Colonel from Williamsburg discovered he was being used as bait to trick people and take their cash.
17	Community	5p 6p	8/2/2019	90 seconds	WAVY News 10 at 5:00pm WAVY News 10 at 6:00pm	Raising money for the Virginia Beach tragedy fund, one step at a time. Four residents say they plan to walk across the entire country. 55 miles a day from California to Virginia Beach. □
17	Health/ Healthcare	5:30p	8/2/2019	90 seconds	WAVY News 10 at 5:30pm	It's been talked about for a while now but we seem to be inching closer to a vaccine for H-I-V. Government experts are optimistic. And if it works-- it could slow tens of thousands of infections each year.
17	Community	11p	8/2/2019	100 seconds	WAVY News 10 at 11:00pm	Small changes at a local national monument are causing a big uproar. Today, crews took down the letters for the Jefferson Davis Memorial Park at Fort Monroe.
17	Law Enforcement / Community	6p 11:p	8/2/2019	85 seconds	WAVY News 10 at 6:00pm WAVY News 10 at 11:00pm	Norfolk Police continues an annual tradition focused on taking back the community. Today was the 6th Annual Shoot Hoops Not Guns Basketball Tournament. Its main goal is to raise awareness about gun violence while also strengthening bonds between the youth and police.
17	Education	5pm	8/5/2019	100 seconds	WAVY News 10 at 5pm	Teaching the next generation. As engineering and technology industries grow, there will be a bigger demand for workers. That's why Hampton Roads business leaders hosted a STEM camp to inspire young minds.
17	Law Enforcement Crime	5:30p	8/5/2019	90 seconds	WAVY News 10 at 5:30pm	The mass shootings -- specifically the one in El Paso-- is raising the debate over the federal death penalty. Supporters of capital punishment say the death penalty is a useful deterrent-- but opponents say it's unnecessary and costly.

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17	Local Government	4p 6p	8/6/2019	105 seconds	WAVY News 10 at 4:00pm WAVY News 10 at 6:00pm	Virginia's historic narrative is constantly changing. Living proof of that at Fort Monroe today as state leaders stripped away references of a Civil war Leader. Governor Ralph Northam held a ceremony to remove the name of Jefferson Davis from the Arch.
17	Community	11p	8/6/2019	110 seconds	WAVY News 10 at 11:00pm	Norfolk National Night Out: A night of taking back the community: Dozens of neighborhoods across Hampton Roads celebrated National Night Out.
17	Community	11p	8/6/2019	110 seconds	WAVY News 10 at 11:00pm	Portsmouth National Night Out - This year's National Night Out was even bigger than last year's and it's something officials hope to continue to expand as the years go on.A night of taking back the community: Dozens of neighborhoods across Hampton Roads celebrated National Night Out.
17	Community	11p	8/6/2019	110 seconds	WAVY News 10 at 11:00pm	Newport News National Night Out - Newport News Police spent the evening making stops at more than 2 dozen block parties
17	Local Government / Law Enforcement	11p	8/6/2019	120 seconds	WAVY News 10 at 11:00pm	Virginia Beach City Council Workshop - Mass gun violence has invaded our daily conversation since 12 people were murdered in Virginia Beach. Police Chief Jim Cervera addressed City Council for the first time since a gunman opened fire at the Municipal Center May 31st.
17	Military Veterans Affairs	5:30p	8/7/2019	90 seconds	WAVY News 10 at 5:30pm	Thousands of Americans whose spouses sacrificed their lives for our country are suffering another loss: Their full survivor benefits. It's all because of a quirk in the rules governing the plan-- even though they paid out of pocket to be eligible for the benefits.
17	Military Veterans Affairs	4p 6p	8/7/2019	90 seconds 210 seconds	WAVY News 10 at 4:00pm WAVY News 10 at 6:00pm	Vets Denied Benefits: Some local heroes feel as if they are being left behind. We're talking about veterans. And they say they have been so disrespected they are now suing the Department of Veterans Affairs. They say they want the benefits they are entitled to.
17	Education Crime	5p 6p	8/8/2019	85 seconds 85 seconds	WAVY News 10 at 5:00pm WAVY News 10 at 6:00pm	Old Dominion University is taking an extra step hoping to increase safety. It is the first school in our area to implement a clear bag policy. That allows security to see everything and anything going in and out of the stadium during football games.
17	Community	5p	8/8/2019	75 seconds	WAVY News 10 at 5:00pm	They deliver food to our community -- and now the Portsmouth meals on wheels program needs someone to deliver help. They have the volunteers to deliver the food. And they have a place to distribute the meals. But - they need a new home to *prepare the meals and volunteers to prepare them - and soon.A catamaran skims for trash on Norfolk beaches.

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17	Law Enforcement Crime	5p	8/9/2019	105 seconds	WAVY News 10 at 5:00pm	We've all seen videos of porch pirates coming up to your door -- taking something -- and running away. Those videos are proving to be huge tools for local law enforcement agencies. WAVY shows how the Portsmouth Police Department is using this technology to take back their community.
17	Law Enforcement Education	5:30p	8/9/2019	95 seconds	WAVY News 10 at 5:30pm	Now to a special graduation day helping to Take Back the Community - Middle School students in Hampton didn't take the summer off from learning. About 30 of them got a lesson in criminal justice at a special summer camp.
17	Education	5:30p	8/9/2019	105 seconds	WAVY News 10 at 5:30pm	Starting this year Virginia schools will be required to teach kids computer science skills in the classroom. You may remember in 2016 the General Assembly passed legislation making Virginia the first state in the country to mandate students learn computer science and coding.
17	Government	11p	8/9/2019	105 seconds	WAVY News 10 at 11:00pm	Tomorrow, the City of Charlottesville will mark two years since white nationalists caused chaos in its streets. Since then, Virginia Senators Mark Warner and Tim Kaine have introduced a bill to help victims of hate crimes.
17	Environment Local Government	11p	8/12/2019	85 seconds	WAVY News 10 at 11:00pm	Norfolk Joint Land Use Meeting: Fighting back against flooding - that's not a threat typically associated with the military, yet it's one that the Navy is facing here in Hampton Roads. Tonight the public got the chance to weigh in on solutions to fix it.
17	Local Government	5p	8/13/2019	95 seconds	WAVY News 10 at 5:00pm	City workers at Virginia Beach continue to heal from the deep physical and emotional wounds caused by a former employee that took several lives during a mass shooting. As the recovery continues, there are calls tonight for the city manager to step down.
17	Local Government Law Enforcement	5p	8/13/2019	105 seconds	WAVY News 10 at 5:00pm	Virginia Beach Sheriff Screening at Courthouse: New security measures are in effect at the Virginia Beach Court House. We reported last week, with this change, even employees will go through those screenings.
17	Local Government Crime	11p	8/13/2019	85 seconds	WAVY News 10 at 11:00pm	Seeking common ground on what to do with what is ground zero of Virginia Beaches darkest day. The future of Building 2 at the municipal center where 12 people were killed and 4 others injured when a co-worker shot them before being killed by police. In a recent survey, nearly half wanted the building torn down.

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17	Education	5:30p	8/15/2019	115 seconds	WAVY News 10 at 5:30pm	NSU President Interview: Norfolk State University has been under new leadership for the past couple months. Now we're learning more about the University President's goals and vision for the school. WAVY sat down with Dr. Javaune Adams-Gaston for her first exclusive TV interview.
17	Environment	5:30p	8/15/2019	90 seconds	WAVY News 10 at 5:30pm	Cities and counties across America are wondering what to do with the mountains of recycling material we leave at the curbside each week. Our paper and plastic have been going to China but they have decided not to take much of it anymore. So what will the U.S. do?
17	Crime/ Law Enforcement Local Government	5:30p	8/16/2019	120 seconds	WAVY News 10 at 5:30pm	Learning from the past for a safer future. More than two months since the Tragedy in Virginia Beach took 12 lives, the city conducted an active shooter training for courthouse employees today. Trainings are done yearly, but since the mass shooting, the course has been revamped and more trainings are being offered.
17	Health/Healthcare Military	6p	8/19/2019	145 seconds	WAVY News 10 at 6:00pm	WAVY investigates a military family's hassles with medical coverage for their special needs kids. They tell us recent changes to TriCare are causing major disruptions in their children's therapy and they're suffering because of it.
17	Military	5:30p	8/20/2019	155 seconds	WAVY News 10 at 5:30pm	Family and friends gathered to bid farewell today to hundreds of sailors. The U-S-S Ramage left Naval Station Norfolk on deployment this morning.
17	Local Government	5p	8/22/2019	125 seconds	WAVY News 10 at 5:00pm	Tonight is your chance to learn more about the opportunities for the Rudee Loop in Virginia Beach. As we reported - city leaders want to clear the air with residents that development doesn't have to be commercial. Instead the city is looking at options to add green space.
17	Education Community	6p	8/22/2019	95 seconds	WAVY News 10 at 6:00pm	Now to the story that took off last night on wavy dot com and social media-free breakfast and lunch for every student in the Newport News school system. The story is now getting national attention. And here at home parents say it's a huge financial burden off their shoulders.
17	Local Government Environment	6p	8/26/2019	150 seconds	WAVY News 10 at 6:00pm	We are moving into the height of Hurricane Season here in Hampton Roads. This October it will mark 3 years since Hurricane Matthew flooded one upscale Virginia Beach community. It held homeowners hostage in their homes for days. City engineers pointed to the drainage system put in by the original developer to be a major problem. A problem City Council voted to have all taxpayers help solve. Has there been a fix to the flooding?

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17	Environment	5:30p	8/28/2019	90 seconds	WAVY News 10 at 5:30pm	A partnership between Virginia and an Israeli-based company aims at turning garbage into usable plastics.
17	Health/Healthcare	5:30p	8/29/2019	95 seconds	WAVY News 10 at 5:30pm	A gap in coverage is being filled for expecting and new moms in Virginia who are having trouble getting healthcare. Those who qualify for Medicaid will be automatically enrolled starting next month.
17	Education	5:30p	9/2/2019	140 seconds	WAVY News 10 at 5:30pm	Tomorrow is back to school and we want to talk about the power of a teacher. The saying goes - one teacher can change the world. Here's an example straight from Chesapeake - Coach Jerry Gaines who had a profound effect on the students who he mentored over this 40 years of teaching.
17	Education	6a	9/3/2019	140 seconds	WAVY News 10 at 6:00am	On this big back to school day - we want to talk about the power of a teacher. The saying goes - one teacher can change the world. Here's an example straight from Chesapeake - Coach Jerry Gaines who had a profound effect on the students who he mentored over this 40 years of teaching.
17	Education Children/Childcare	5a	9/3/2019	120 seconds	WAVY News 10 at 5:00am	Back-to-School bus safety reminders
17	Health/Healthcare	6p	9/3/2019	150 seconds	WAVY News 10 at 6:00pm	New CEO for Newport News Behavioural Health Center: And there's plenty of room for improvement at Newport News Behavioral Health Center, according to a report from state regulators late last year. They investigated after the death of Raven Keffer. Her pleas for help were ignored for eight days. She was finally rushed to a hospital where she died about four hours later. The state found 13 violations involving Raven's care, including depriving her of appropriate services and treatment.
17	Education Children/Childcare	6a	9/5/2019	105 seconds	WAVY News 10 at 6:00am	Every school district in Hampton Roads could use at least a few more good bus drivers this school year. There are more than 100 openings for drivers in the 7-5-7. As a result, districts are getting creative to get kids to class and recruit new drivers.
17	Government	5:30p	9/9/2019	85 seconds	WAVY News 10 at 5:30pm	A Hampton Roads woman has become the first person in the Commonwealth to lead the charge on equality issues in a new job for the state created in May. Dr. Janice Underwood will be the first Director of Diversity, Equity and Inclusion.
17	Education Healthcare/Health	5p	9/11/2019	100 seconds	WAVY News 10 at 5:00pm	Virginia passed a law last year mandating mental health education for ninth and tenth graders. Norfolk plans to start age appropriate lessons in elementary school - as researchers have noted alarming increases in the number of young children visiting emergency rooms for suicidal thoughts and attempts.

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17	Law Enforcement Healthcare	6p	9/12/2019	200 seconds	WAVY News 10 at 6:00pm	The Virginia Peninsula Regional Jail in Williamsburg started the WAITT program back in November of 2017. While many rehab programs are done outside of jail, this one meets the inmates where they are. We talked to some of the women involved who say it's given them hope when they were ready to give up.
17	Law Enforcement Education	5p	9/19/2019	90 seconds	WAVY News 10 at 5:00pm	Portsmouth Sheriff's office is approaching the DARE program differently this year, not only providing education about drug use to school students but also how to communicate, listen, identify dangerous situations. They are spending time in schools just being present with the students.
17	Community Youth/Children Law Enforcement	6a	9/23/2019	110 seconds	WAVY News 10 at 6:00am	Mike Brooks wants to inspire change in teens and educate teens on the best way to conduct themselves during a traffic stop. He also brings the teens and police together to discuss this topic.. He hopes both parties can educate each other and learn for future experiences. He's not only a local middle school PE teacher, but he also is the founder of the non-profit "Men Inspiring Kids Everyday." His goal with that organization is teach life skills to youth that aren't taught in school.
17	Transportation	5p	9/23/2019	90 seconds	WAVY News 10 at 5:00pm	Hampton Roads TPO Deputy Executive Director, Michael Kimbrel, has a proposal to relieve sitting in bumper to bumper traffic on I-64 during rush hour, especially the Hampton Roads Bridge Tunnel. The idea is to turn the existing HOV lanes into HOT lanes and connect that all the way through. HOV vehicles could use the HOT lane without paying a toll. So if you find you're alone sitting in traffic you could swing over into the HOT lane, pay a toll, and get through faster OR you can just ride it out in the general purpose lanes.
17	Healthcare Safety	5:30p	9/23/2019	100 seconds	WAVY News 10 at 5:30pm	Usually when someone is ordered to a state hospital because they're dealing with a mental health crisis they are often taken to treatment by a law enforcement officers. This policy has caused a strain on agencies across the state. So a new program is launching to help address the concern. The Commonwealth is rolling out the "Alternative Transportation Program" to get patients with a temporary detention order safely to a state hospital for in-patient care.

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17	Military Healthcare	6p	9/25/2019	125 seconds	WAVY News 10 at 6:00pm	The rate of suicide in Navy has been steadily increasing in the last decade. The Navy reported 68 active duty sailors died by suicide last year. 65 died in 2017 and 52 in 2016, all while the Navy has been building its arsenal to fight it. The Navy command is much more sensitive to what the sailors and family members are going through and are quicker to respond with a lot more resources available then we did 25 years ago.
17	Transportation	4p	9/30/2019	90 seconds	WAVY News 10 at 4:00pm	From July 2018 to August of this year, Hampton Roads Transit completed more than 910,000 trips successfully. It had more than 18,000 missed trips - any portion of inbound or outbound trip that wasn't completed. That's a failure rate of just over two and a half percent, with over half due to a lack of bus drivers. The deficiency of hires is due to the hiring process including the criminal background check, pay, and mandatory overtime.
17	Local Government Environment Transportation	5p	9/30/2019	90 seconds	WAVY News 10 at 5:00pm	Norfolk City Council voted 7-1 last week to approve an agreement to sell 13.5 acres of land next to Harbor Park to the Pamunkey Indian Tribe for a resort and casino. An "Intergovernmental Agreement" exists between the Pamunkey Indian Tribe and the City of Norfolk that lists the responsibilities of the tribe in this multi-million dollar project. The responsibilities include the design of transportation infrastructure improvements, flood mitigation, parking, environmental factors, and how to incorporate the resort with the Elizabeth River Trail.

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The station also aired the following public service announcements during the instant quarter:

Type of Issue	Duration	Title or Narrative
Schoolboardthing.org	60 Seconds	<i>Support Your Local Schoolboard Visit schoolboardthing.org</i>
PSA – SU2C/MLB	60 Seconds	<i>Stand Up 2 Cancer</i>
PSA – Distracted Driving	60 Seconds	<i>WAVY Produced Victim Testimonial</i>
PSA – Domestic Violence Hotline	60 Seconds	<i>WAVY Produced Victim Testimonial</i>
PSA – Light the Night Walk	60 Seconds	<i>WAVY Produced Victim's Story - Light the Night Walk</i>
VAB - Manifesto	30 Seconds	<i>VAB Tourism</i>
VAB – 50 Years Love Tourism	30 Seconds	<i>VAB Tourism</i>
VAB – Nat Guard “I Will”	30 Seconds	<i>Why People Driven to Say “I Will” VA Natl Guard</i>
VAB – Tourism I Love VA	30 Seconds	<i>VAB Tourism</i>
VAB – Pharrell VB Tourism	30 Seconds	<i>VAB Tourism</i>
Schoolboardthing.org	30 Seconds	<i>Support Your Local Schoolboard Visit schoolboardthing.org</i>
PSA – SU2C/MLB	30 Seconds	<i>Stand Up 2 Cancer</i>
PSA – Domestic Violence	30 Seconds	<i>VB Commonwealth Atty, Report Domestic Violence</i>
NBC The More Know Education	30 Seconds	<i>Big Words</i>
NBC Laughter Best Medicine	30 Seconds	<i>Laugh at Yourself</i>
PSA - Road to Recovery	30 Seconds	<i>American Cancer Society, Vols Drive Patients to Appointments</i>
PSA – Project Suicide	30 Seconds	<i>PSA Eagle Scouts</i>
PSA – Stomp Bullying	30 Seconds	<i>Stomp Out Bullying</i>
PSA – Distracted Driving	30 Seconds	<i>WAVY Produced Victim Testimonial</i>
PSA – Domestic Violence Hotline	30 Seconds	<i>WAVY Produced Victim Testimonial</i>
PSA – Women Heart Disease	30 Seconds	<i>American Heart Association – Stroke Happens to All</i>
PSA – Breast Cancer Walk	30 Seconds	<i>WAVY Produced Making Strides Against Breast Cancer Walk</i>
PSA – Light the Night Walk	30 Seconds	<i>WAVY Produced Victim's Story - Light the Night Walk</i>
PSA - Road to Recovery	15 Seconds	<i>American Cancer Society, Vols Drive Patients to Appointments</i>