

QUARTERLY ISSUES/PROGRAMS LIST:

The following is a listing of some of the significant issues respond to by station KLNO, Fort Worth, TX along with the most significant programming treatment of those issues for the period 01/01/2024 to 03/31/2024. The listing is by no means exhaustive. The order in which the issues appear does not reflect any priority or significance.

Description of Issue	Program/Segment	Date	Time	Duration	Narration of Type & Description of Program/Segment
CIVIC					
	Contigo en la Comunidad	28-Jan	6:00 AM	5:06	Register to vote in the primary election. The Dallas County Elections Department will have four dates for everyone to go register to vote. It will be auto-service to ensure speed and ease.
	Contigo en la Comunidad	18-Feb	6:00 AM	2:21	The Primary Election voting season has begun. Voters can exercise their right to vote during the early voting period until March 1.
	PSA: EARLY VOTING FEB	02/18 - 02/28	55x ROS	:30sec	The time has come to take action for the well-being of your family. Vote in the Primary Elections. The early voting period is from February 20 to March 1, including the weekend. During the early voting period you can vote at any polling place within your county. Exercise your right to vote. Vote in the Primary Elections and decide who will be the candidates for the presidency, congress, and state government.
	PSA: REGISTER TO VOTE	01/16 - 01/27	60x ROS	:30sec	The American dream is not only achieved with work and effort. It is achieved by exercising your right to vote! You have the power to transform the community. Participate in the Primary Elections! The first step is to REGISTER TO VOTE. The process is easy and fast. The voter registration application is available at post offices, libraries, government offices, and at univision.com/votatexas
	PSA: DVR1	01/16 - 01/20	25x ROS	:30sec	Become a volunteer state deputy registrar to increase voter registration numbers. Participate in training with Dallas, Tarrant, and Denton counties. Training is free. To be eligible as a volunteer deputy registrar you must be at least 18 years old, a U.S. citizen, and a resident of the state. Contact the Dallas County Elections Office. Don't wait any longer, make a difference.
	PSA: DVR2	01/21 - 01/23	15x ROS	:30sec	Become a volunteer state deputy registrar to help increase the number of people registered to vote. Participate in training with Dallas, Tarrant, and Denton counties. Training is free. To be eligible as a volunteer deputy registrar you must be at least 18 years old, a U.S. citizen, and a resident of the state. The appointment is Tuesday, January 23. The first session is offered at 4 in the afternoon and the second session at six in the afternoon. Both are offered at the Dallas County Elections Office, 1520 Round Table Drive. Don't wait any longer, make a difference.
	PSA: RTVDAL3	4-Feb	5x ROS	:30sec	REGISTER TO VOTE. The process is easy and fast. The Dallas County Elections Office helps you with your registration from your vehicle. Stop by their parking lot located at 1520 Round Table Drive in Dallas, Monday, February 5 from seven in the morning to 7 in the afternoon. This is your last chance to register to vote in the primary elections. More information at 469-627-8683.
	PSA: RTVDAL4	5-Feb	10x ROS	:60	Today, Monday, February 5, is the last day to REGISTER to vote in the Primary Elections. Registering to vote gives you the opportunity to influence policies and decisions that directly affect you, your family, and your community. It's a powerful way to make your voice heard and defend your rights. You can find the voter registration application at univision.com/votatexas . Print the application and mail it postmarked February 5. You can also visit your elections office in your county. Today the Dallas County Elections office helps with your drive-thru registration request. Visit 1520 Round Tabel Drive in Dallas...you have until 7pm. Don't wait any longer, make a difference.

PSA: RTVGAR	01/30 - 02/4	30x ROS	:30sec	Participate in the Primary Elections! Register to Vote. If you live in the Garland area, Dallas County District 1 and the County Elections Office will help you register from your vehicle. Visit their office located at 715 Rowlett Road in Garland.
PSA: RTVDAL	01/30 - 02/02	20x ROS	:30sec	Participate in the Primary Elections! Register to Vote. The Dallas County Elections Office helps you with your registration from your vehicle. Stop by their parking lot located at 1520 Round Table Drive in Dallas, on Friday, February 2 from 7 a.m. to 4:30 p.m., Saturday, February 3 from 10 a.m. to 5 p.m., and Monday February 5 from seven in the morning to 7 in the afternoon. Register to Vote.
PASA: RTVDAL2	3-Feb	5x ROS	:30sec	Participate in the Primary Elections! Register to Vote. The Dallas County Elections Office helps you with your registration from your vehicle. Stop by their parking lot located at 1520 Round Table Drive in Dallas, Saturday, February 3 from ten in the morning to five in the afternoon, and Monday, February 5 from seven in the morning to 7 in the afternoon. Register to Vote. More information at 469-627-8683.
PSA: REGISTER TO V	01/28 - 01/29	20x ROS	:30sec	The American dream is not only achieved with work and effort. It is achieved by exercising your right to vote! You have the power to transform our community. Participate in the Primary Elections! The first step is to REGISTER TO VOTE. The process is easy and fast. The voter registration application is available at post offices, libraries, government offices, and at univision.com/votatexas
PSA: VOTACONMIGOTXP	03/02 - 03/05	40x ROS	:60	THE FUTURE IS IN YOUR HANDS. DON'T MISS THE OPPORTUNITY TO VOTE IN THE PRIMARY ELECTIONS AND MAKE A REAL IMPACT ON YOUR COMMUNITY. REMEMBER, YOUR VOICE MATTERS AND YOUR VOTE CAN CHANGE THE COURSE OF OUR NATION. DON'T BE LEFT BEHIND! VOTE ON TUESDAY, MARCH 5 IN THE PRIMARY ELECTIONS! THE POLLING POINTS WILL BE OPEN FROM 7 IN THE MORNING TO 7 IN THE AFTERNOON. IF YOU LIVE IN DALLAS, TARRANT, COLLIN, ELLIS, KAUFMAN, AND ROCKWALL COUNTIES YOU CAN VOTE AT ANY POLLING PLACE. FOR DENTON AND JOHNSON COUNTIES YOU NEED TO GO TO THE POLLING LOCATION ON YOU VOTER REGISTRATION FORM. MAKE SURE YOU PARTICIPATE IN THE DEMOCRATIC PROCESS.
BMF Morning Show	30-Jan	6:20:00 AM	20 mins	Help on Immigration Services with free consultation to listeners. Immigration Attorney discuss the process of becoming a citizen.

IMMIGRATION

Contigo en la Comunidad	18-Feb	6:00 AM	4:21	At no-cost workshop to renew DACA status. The North Texas Dream Team organization is supporting DACA holders with the renewal process at Dallas College (West Dallas Center).
Contigo en la Comunidad	25-Feb	6:00 AM	5:03	SB-4 will likely go into effect on March 5. A lawyer from the American Civil Liberties Union of Texas updates us on the law considered the most severe against immigrants.
Contigo en la Comunidad	25-Feb	6:00 AM	4:08	What to do when a police officer stops you. When you are stopped by the police, remember that you do not have to answer questions about your immigration status: where you were born, how you entered the country, etc. A lawyer provides information in this type of situation.
Contigo en la Comunidad	25-Feb	6:00 AM	4:49	Know your rights (SB-4). A human rights activist tells you what to do if an officer wants to search your car, your home, or yourself.
Contigo en la Comunidad	25-Feb	6:00 AM	4:37	Reminders in cases of detention (SB-4). Even if you are not a citizen, resident, etc., you have constitutional rights.
PSA: NTDT	02/10 - 02/22	65x ROS	:30sec	The North Texas Dream Team offers a workshop to provide free assistance with the DACA renewal application. The fee from USCIS for the applicaiton will be increasing in April. The organization is also providing financial assistance with the application for those that are eligible.

PSA: SB4ENNIS	02/01 - 02/04	35x ROS	:30sec	Community Forum on the SB4 law. SUNDAY, FEBRUARY 4 AT ELEVEN AM AT THE TEMPLE OF POWER, 209 AVENUE A IN ENNIS. Find out the latest updates on the law SB4 AND FEDERAL IMMIGRATION LAWS. ALSO KNOW YOUR RIGHTS IF YOU ARE DETAINED AND WHAT PROTECTION AND CONSULAR SERVICES EXIST.
PSA: SB4DALLAS	01/30 - 02/28	50x ROS	:30sec	Proyecto inmigrante will offer Community Forum on the SB4 law. Attendees will learn the latest updates on the law SB4 and federal immigration laws. A Know Your Rights session will also be offered to know what steps to take if a person is detained and what type of consular services exist.
PSA: SB4CLB	02/06 - 02/09	20x ROS	:30sec	Community Forum on the SB4 law. FRIDAY, FEBRUARY 9 FROM FIVE TO SEVEN IN THE AFTERNOON AT LA FUENTE CHURCH, 1315 GRANDVIEW HIGHWAY IN CLEBURNE. Find out the latest updates on the law SB4 AND FEDERAL IMMIGRATION LAWS. ALSO KNOW YOUR RIGHTS IF YOU ARE DETAINED AND WHAT PROTECTION AND CONSULAR SERVICES EXIST.
PSA: SB4CONES	02/04 - 02/09	25x ROS	:30sec	Community Forum on the SB4 law. FRIDAY, FEBRUARY 9 AT TEN IN THE MORNING AT THE CONSULATE GENERAL OF EL SALVADOR, 7619 NORTH STEMMONS FREEWAY IN DALLAS. Find out the latest updates on the law SB4 AND FEDERAL IMMIGRATION LAWS. ALSO KNOW YOUR RIGHTS IF YOU ARE DETAINED AND WHAT PROTECTION AND CONSULAR SERVICES EXIST.
PSA: SB4MSQ	02/10 - 02/17	40x ROS	:30sec	Community Forum on the SB4 law. Saturday, FEBRUARY 17 At eleven in the morning at True Life Church located at 820 Pioneer Street in Mesquite. Find out the latest updates on the law SB4 AND FEDERAL IMMIGRATION LAWS. ALSO KNOW YOUR RIGHTS IF YOU ARE DETAINED AND WHAT PROTECTION AND CONSULAR SERVICES EXIST.
PSA: SB4	01/16 - 01/20	25x ROS	:30sec	Participate in community forums on SB4 on Saturday, January 20 in Fort Worth at ten in the morning at St. Demetrius Cathedral, 2022 Ross Avenue and at six in the afternoon at St. John the Apostle Anglican Church, 3725 South Adams Street. Get the latest updates on the law SB4...which is considered the toughest in the nation.
PSA: SB4B	01/21 - 01/27	35x ROS	:30sec	Participate in community forums on SB4 on Friday, January 26 at 8 p.m. at Prince of Peace Church, 934 South Belt Line in Grand Prairie. And on Saturday, January 27 at six in the afternoon at the Word of Faith Church, 601 North Harrison Avenue in Sherman. Get the latest updates on the law SB4...which is considered the toughest in the nation.
BMF Morning Show	9-Jan	6:20:00 AM	20 mins	Help on Immigration Services with free consultation to listeners. Immigration Attorney address new immigration laws for 2024.
BMF Morning Show	16-Jan	6:20:00 AM	20 mins	Help on Immigration Services with free consultation to listeners. Immigration Attorney address the responsibilities of a resident.
BMF Morning Show	13-Feb	6:20:00 AM	20 mins	Help on Immigration Services with free consultation to listeners. Immigration Attorney provides an overview of a U Visa.
BMF Morning Show	21-Mar	7:50:00 AM	10 mins	Help on Immigration Services with free consultation to listeners. Immigration Attorney informs on new updates to the SB4 law.
BMF Morning Show	19-Mar	6:20:00 AM	20 mins	Help on Immigration Services with free consultation to listeners. Immigration Attorney provides a undate on the law SB4.
BMF Morning Show	5-Mar	6:20:00 AM	20 mins	Help on Immigration Services with free consultation to listeners. Immigration Attorney analysis the current state of the law SB4.
BMF Morning Show	27-Feb	6:20:00 AM	20 mins	Help on Immigration Services with free consultation to listeners. Immigration Attorney informs on the parameters of police authority.

Contigo en la Comunidad	28-Jan	6:00 AM	2:52	XXI International Theater Festival. Teatro Dallas invites you to see a series of works adapted by Latin playwrights, representing countries such as Mexico, Venezuela, and Argentina.
Contigo en la Comunidad	11-Feb	6:00 AM	8:08	Celebrate Black History Month at the premiere of the play "YANGA." Teatro Cara Mía and Soul Rep Theater Company in collaboration with Mulato Teatro de México honor the life of Gaspar Yanga, a revolutionary hero recognized as the first liberator of the Americas.
Contigo en la Comunidad	17-Mar	6:00 AM	5:00	Women's History Month. Ana María Vargas and Andrea Rega offer a tribute to the first female manager of Univision 23, Becky Muñoz-Díaz.
Contigo en la Comunidad	17-Mar	6:00 AM	5:00	The legacy of Becky Muñoz-Díaz. Tony Díaz, Becky's husband, and her daughter Kristin Díaz, talk to us about the great woman she was and the mark she has left here in North Texas.
Contigo en la Comunidad	24-Mar	6:00 AM	6:00	Becky Muñoz-Díaz and the Hispanic community. Claudia Torrescano and Armando de la Fuente, former Directors of Community Affairs at Univisión Radio and Noticias 23, talk about impactful projects that became a reality thanks to Becky's support.
Contigo en la Comunidad	10-Mar	6:00 AM	4:00	Celebrating women: Olga López, Chihuahuan Businesswoman. The President of the Board of Directors of the Dallas Hispanic Chamber of Commerce recounts her learnings and challenges as an entrepreneurial woman.
Contigo en la Comunidad	10-Mar	6:00 AM	4:00	Enjoy spring break. The city of Fort Worth offers a variety of experiences for families.
PSA: CMYANGA	02/18 - 02/28	55x ROS	:30sec	Celebrate Black History Month with the world premiere in English of the theatrical presentation YANGA. The African revolutionary hero Gaspar Yanga is recognized as the first liberator of the Americas. Presented by Cara Mia Theater, Soul Rep Theater and Mulato Teatro de Mexico.
PSA: TEATRODALLAS	02/06 - 02/17	80x ROS	:30sec	Teatro Dallas presents the twentieth edition of the International Theater Festival on Saturdays in February at eight pm at the Latino Cultural Center, located at 2600 Live Oak Street in Dallas. There will be different performances, representing Latin American playwrights. Argentina's work will be on February 17 and Venezuela's on February 24. Visit TeatroDallas dot org for more details.

EDUCATION

Contigo en la Comunidad	7-Jan	6:00 AM	0:46	Apply for the university scholarship: "Tu Futuro." January 15 is the deadline to apply for the "Tu Futuro" university scholarship, which covers 4 years of university study.
Contigo en la Comunidad	11-Feb	6:00 AM	4:33	Help with college expenses. Mariana Floran, Assistant Director of the Office of Admissions at Texas Woman's University, will provide guidance on the Free Application for Federal Student Aid, known as FAFSA, at the Passport to Success Student Leadership Conference.
Contigo en la Comunidad	18-Feb	6:00 AM	4:57	Register for the student leadership conference: "Passport to Success." Fort Worth City Councilwoman Jeanette Martinez joins the effort to guide students about help available to obtain a college degree.
Contigo en la Comunidad	31-Mar	6:00 AM	5:00	The "Primos Dallas" organization is dedicated to promoting young people with college dreams. Unfortunately, many Hispanics in this country are unable to attend college due to high tuition. To solve this, a certified run is coming that supports students to fulfill this dream.
Contigo en la Comunidad	31-Mar	6:00 AM	5:00	Annual University Event at UNT-Dallas: "Trailblazer 360" The University of North Texas at Dallas invites students and their families to tour its facilities, visit with faculty and students, ask admission questions, and much more.
PSA: PASAPORT	02/18 - 02/28	55x ROS	:30sec	The Cuidado Casero Foundation invites students to the "Passport to Success" leadership conference. Experts and representatives from various universities will share information on scholarships, college financial aid, career guidance and more.

PSA: ARIEL	03/23 - 03/25	15x ROS	:30sec	Going back to school and getting a High School Equivalency can have a positive impact on loved ones and the community. There are free adult education classes that help individuals earn their high school equivalency so that they can connect to a better tomorrow.
PSA: TUFUTURO	01/01 - 01/20	175x ROS	:30sec	Univision Contigo together with the University of Texas at Arlington, UTA, offers two 4-year college scholarships. To participate visit Univisiondfw.com/TuFuturo. Find out about the requirements and how to apply. Two recipients will receive one scholarship each for 4 years to attend the University of Texas at Arlington and study the major of their choice. Your future awaits you. Apply today. Visit Univisiondfw.com/TuFuturo.
PSA: TUFUTUROREV	01/21 - 01/29	55x ROS	:30sec	Univision Contigo in partnership with the University of Texas at Arlington, UTA offers two 4-year college scholarships. To participate, visit Univisiondfw.com/tufuturo. LAST DAY TO APPLY IS JANUARY 29. TWO recipients will each receive a 4-year scholarship to attend the University of Texas at Arlington and study the career of their choice. Your future awaits you.

ECONOMY

Contigo en la Comunidad	28-Jan	6:00 AM	6:33	Free entrepreneurship course. The Dallas Hispanic Chamber of Commerce offers a program for Hispanic entrepreneurs interested in opening their own business and improving their level of English.
Contigo en la Comunidad	18-Feb	6:00 AM	5:48	How to choose a tax preparer. A spokesperson for the Internal Revenue Service (IRS) explains to us what we must take into account when selecting an appropriate preparer.
Contigo en la Comunidad	10-Mar	6:00 AM	5:00	Prepare your taxes, free of charge. Dallas Community Tax Centers will be preparing your taxes for free from March to April at the Hampton-Illinois Library in Oak Cliff, next to Kiest Park.
BMF Morning Show	5-Jan	7:05:00 AM	10 mins	Tips on how to manage finances in the family. A financial advisory address resolving debt problems.
BMF Morning Show	15-Jan	7:05:00 AM	10 mins	Tips on how to manage finances in the family. A financial advisory informs on having cash on hand.
BMF Morning Show	29-Jan	7:50:00 AM	20 mins	Tips on how to manage finances in the family. A financial advisory provides an overview on loans and credit.
BMF Morning Show	14-Feb	7:50:00 AM	20 mins	Tips on how to manage finances in the family. A financial advisor emphasizes the importance of teaching kids how to manage money.
BMF Morning Show	28-Feb	9:50:00 AM	10 mins	Tips on how to manage finances in the family. A financial advisors discuss financial administration of owning a business.
BMF Morning Show	20-Mar	7:50:00 AM	10 mins	Tips on how to manage finances in the family. A financial advisor provides tips on balance a budget. .
BMF Morning Show	4-Mar	7:50:00 AM	10 mins	Tips on how to manage finances in the family. A financial advisor reviews the obligations of a self employee.

HEALTH

Contigo en la Comunidad	7-Jan	6:00 AM	5:14	How to establish a healthy diet. Many start the year with the goal of eating healthier. A Parkland Health dietitian tells us how we can provide and encourage a balanced nutrition for all members of our families.
Contigo en la Comunidad	28-Jan	6:00 AM	4:13	National day to wear red. February is Heart Month and the call is made to raise awareness about cardiovascular diseases in women. The American Heart Association makes a call to action to all Americans, to wear red to bring attention to cardiovascular disease.
Contigo en la Comunidad	11-Feb	6:00 AM	5:29	Heart Health. The leading cause of death in the United States is due to cardiovascular disease. A cardiologist reports on symptoms and prevention.

PSA: CONAMOR	03/09 - 03/19	54x ROS	:30sec	"Love, Your Mind" inspires people across the country to nurture their relationship with their minds. Resources can be found at ConAmorTuMente.org that helps individuals explore specific emotions and scenarios that can affect their mental health, and suggests self-care strategies and coping practices.
PSA: WARNING	03/09 - 03/25	69x ROS	:30sec	Individuals who are aware they have prediabetes have the opportunity to make the necessary changes to prevent or delay the onset of type 2 diabetes. The campaign encourages audiences to take the 1-minute prediabetes risk test at PodriaTenerPrediabetes.org
PSA: HOBBIES	03/23 - 03/25	15x ROS	:30sec	Let's celebrate the positive aspects of aging while learning about changes that could be signs of Alzheimer's. Recognizing the early warning signs of Alzheimer's can better prepare a family. The Alzheimer's Association's website offers helpful tools and resources, including information on the disease, benefits of an early diagnosis, conversation guides on how to speak with both loved ones and doctors, and more.
PSA: ESCUCHANDO	03/09 - 03/19	54x ROS	:30sec	When it is hard for a child to describe their feelings, one suggestion is to have them identify their feelings through a song.
PSA: ALZNEWHOBBIES	01/01 - 01/15	75x ROS	:30sec	Let's celebrate the positive aspects of aging while learning about changes that could be signs of Alzheimer's. Recognizing the early warning signs of Alzheimer's can better prepare a family. The Alzheimer's Association's website offers helpful tools and resources, including information on the disease, benefits of an early diagnosis, conversation guides on how to speak with both loved ones and doctors, and more.
PSA: MIGHTBE	03/06 - 03/08	30x ROS	:30sec	Let's celebrate the positive aspects of aging while learning about changes that could be signs of Alzheimer's. Recognizing the early warning signs of Alzheimer's can better prepare a family. The Alzheimer's Association's website offers helpful tools and resources, including information on the disease, benefits of an early diagnosis, conversation guides on how to speak with both loved ones and doctors, and more.
BMF Morning Show	12-Jan	6:20:00 AM	20 mins	Health tips with Doctor Daniel Linares Family Practice MD and answering questions from listeners. Topic: establishing better health for this new year.
BMF Morning Show	17-Jan	6:05:00 AM	10 mins	Health tips with Doctor Cardiologist Juan Rivera. Topic: keeping our heart healthy
BMF Morning Show	19-Jan	6:20:00 AM	20 mins	Health tips with Doctor Daniel Linares Family Practice MD and answering questions from listeners. Topic: conceiving a baby at an advanced age
BMF Morning Show	31-Jan	6:05:00 AM	10 mins	Health tips with Doctor Cardiologist Juan Rivera. Topic: how to recognize the flu from covid.
BMF Morning Show	16-Feb	6:20:00 AM	10 mins	Health tips with Doctor Daniel Linares Family Practice MD and answering questions from listeners. Topic: Hereditary medical history
BMF Morning Show	22-Mar	6:20:00 AM	20 mins	Health tips with Doctor Daniel Linares Family Practice MD and answering questions from listeners. Topic: the blue pill
BMF Morning Show	12-Mar	6:20:00 AM	20 mins	Health tips with Doctor Daniel Linares Family Practice MD and answering questions from listeners. Topic: sexual health for older adults

SAFETY

Contigo en la Comunidad	7-Jan	6:00 AM	5:40	Emergency response training. The City of Dallas invites you to participate in an interactive course in Spanish on how to respond to emergencies.
Contigo en la Comunidad	7-Jan	6:00 AM	5:41	Free course for construction workers. The Regional Association of Hispanic Contractors is offering a completely free course in Spanish for Dallas County residents on construction fundamentals.

PSA: DPDUNIDOS	02/10 - 02/17	40x ROS	:30sec	The Dallas Police Department and the Dallas Independent School District host a series of informational forums on human trafficking every Tuesday in February. Topics include child seduction, sexual extortion, internet safety, and victim services. Find out how to prevent your child from being a victim. Join the fight against human trafficking.
PSA: QUESTINS	03/09 - 03/19	54x ROS	:30sec	It is important for parents and caregivers to know they are properly securing their children in the best car seat restraint based on the child's age and size.
PSA: DROWSYDR	01/24 - 01-27	20x ROS	:30sec	TX DOT informs on the dangers of driving while tired. It could impede on your vision and reactions. It is importante to always be well rested before a long trip and to make rest stops.
PSA: BESTPLANNER	01/01 - 01/15	75x ROS	:30sec	The Federal Emergency Management Agency (FEMA) encourages individuals to create a family plan for both natural and man-made disasters. The campaign "Ready" recommends taking control and preparing for any disaster with three steps: 1) assess your needs, 2) make a plan, 3) engage your support network.
PSA: SAUL	03/06 - 03/25	45x ROS	:30sec	Do not drink and drive. After two years of receiving a DWI, Saul is still paying the consequences. After enjoying a vehicle exhibition, he drank and visited with friends. He decided to drive and was stopped by police. Saul was arrested and has to pay a 15 thousand dollar fee.
BMF Morning Show	1/11/2024	6:20:00 AM	20 mins	A Family Practice lawyer address the impact of a felony on an individual's record.
BMF Morning Show	1/18/2024	6:20:00 AM	20 mins	A Family Practice lawyer provides an overview of how to navigate with a DUI in court.
BMF Morning Show	2/1/2024	6:20:00 AM	20 mins	A Family Practice lawyer informs on crimes of fraud and scams.
BMF Morning Show	3/7/2024	6:20:00 AM	20 mins	A Family Practice lawyer provides guidance on how to manage a fight in public.

