Kathryn A. Killmeyer Temby

From: Jason Englund

Sent: Wednesday, April 26, 2023 2:36 PM

To: Katy Brown Jones

Cc: Kathryn A. Killmeyer Temby

Subject: RE: FCC Political Upload Issues - SF

Thanks for the update, Katy. These uploading issues came up at the NAB show in a meeting with some FCC staff and a group of attorneys, and the FCC is telling us that the delays are a third-party issue with the FCC's vendor. Unfortunately, it does not sound like the FCC knows when the issue will be resolved, but several of us tried to convey to the FCC that the delays are a drain on our people's time. Until they figure it out, we need to just keep making periodic attempts to upload until we can get the records in the file and keeping documenting the delays by email, as you've done here.

Thanks.

From: Katy Brown Jones <kbrownjones@bonneville.com>

Sent: Wednesday, April 26, 2023 2:56 PM **To:** Jason Englund jenglund@bonneville.com>

Cc: Kathryn A. Killmeyer Temby <kkillmeyer@bonneville.com>

Subject: RE: FCC Political Upload Issues - SF

Good afternoon Jason.

Continuing to have issues uploading paperwork to the Public File for a political order we have. SF is still giving error messages. We've submitted a second help request, as no one had responded to the first one.

KBJ

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From: Katy Brown Jones

Sent: Tuesday, April 25, 2023 10:41 AM

To: Jason Englund < jenglund@bonneville.com>

Cc: Kathryn A. Killmeyer Temby < kkillmeyer@bonneville.com >

Subject: FCC Political Upload Issues - SF

Good morning Jason. I hope you're doing well.

We have run into a snag in San Francisco with the FCC site. We have been trying to upload some political paperwork or schedules which begin tomorrow on KMVQ and KOIT. We continue to get error messages, and therefore cannot upload our NAB forms and contracts.

We have contacted the FCC Public File helpdesk, and the response time is up to 3 business days, JOY!

What shall we do, since we cannot upload any of the information required 24 hours from when we received the order?

Please advise.

Thank you so much!

KBJ

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