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September 8, 2017

Sherita Kennedy (Sherita.Kennedy@fcc.gov)
Consumer Inquiries and Complaints Division
Federal Communications Commission
445 12th Street, SW
Washington, DC 20554

Re: FCC Complaint Ticket 1893345 (KCPQ)

Dear Ms. Wright:

This letter is written on behalf of Tribune Broadcasting Seattle, LLC, licensee of KCPQ(TV), Tacoma, Washington (“KCPQ”), in response to the informal complaint filed by Mr. David Nelson related to a lack of captioning on a news clip uploaded on the KCPQ website (www.KCPQ.com) on August 28, 2017.

KCPQ broadcasts over 44 hours of live local news coverage per week, providing a unique and necessary voice for its viewers. KCPQ is aware of the new requirement under 47 C.F.R. 79.4 that requires all video clips of live and near-live programming to be captioned online within 12 hours of being broadcast. KCPQ makes use of software that will caption clips prior to being uploaded; however, on this particular day in question there was a technical error that resulted in clips not being properly captioned. The Station’s technical staff has since corrected the error and implemented oversight procedures to help ensure all clips are captioned prior to upload.

KCPQ is sensitive to the concerns raised by its viewers and appreciates the input Mr. Nelson has provided. If there are any additional questions, please contact the undersigned.

Sincerely yours,

A handwritten signature in black ink, appearing to read 'Jason S. Roberts', with a long horizontal flourish extending to the right.

Jason S. Roberts

cc: DR0carriersupport@fcc.gov