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Via Regular and E-Mail to jasonjamesmitchell@gmail.com

October 25, 2017

Sherita Kennedy (Sherita.Kennedy@fcc.gov)
Consumer Inquiries & Complaints Division
Federal Communications Commission
445 12th Street, SW
Washington, DC 20554

Re: FCC Complaint Ticket 1942278 (KCPQ)

Dear Ms. Kennedy:

This letter is written on behalf of Tribune Broadcasting Seattle, LLC (“KCPQ”), licensee of KCPQ(TV), Tacoma, Washington, in response to the September 24, 2017, complaint filed with the FCC by Mr. Jason Mitchell. Mr. Mitchell noted the closed captioning during the broadcast of the NFL Football game was skipping and contained typographical errors.

All NFL football games are captioned by FOX, and KCPQ, on this particular program and for other programming received from third parties, passes through all embedded captioning it receives without technical or (editorial) alteration. KCPQ forwarded Mr. Mitchell’s complaint to FOX and it did not notice any skipping during the time in question. KCPQ subsequently communicated with KPU Telecommunications, the entity that provides the KCPQ feed to Mr. Mitchell’s cable system. KPU indicated that while it receives the KCPQ signal with the closed captioning intact it has had intermittent captioning issues upon distribution. We recommend you contact your cable system if problems persist.

KCPQ is sensitive to the concerns raised by its viewers and appreciates the input the complainant in particular has provided. As shown above, however, KCPQ has fully complied with its captioning obligations. If you have any additional questions, please contact the undersigned.

Sincerely yours,



Jason S. Roberts

cc: DROcarriersupport@fcc.gov
Jason Mitchell (391 Bawden St., Ketchikan, Alaska 99901)