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Via E-Mail

October 31, 2019

Shavonne Morris (shavonne.morris@fcc.gov)
Disability Rights Office
Consumer & Governmental Affairs Bureau, FCC
445 12th Street, SW
Washington, DC 20554

Re: Informal Captioning Complaint
(KCPQ(TV), Seattle, WA – Complaint Ticket No. 3622328)

Dear Ms. Morris:

This letter is written on behalf of Tribune Broadcasting Seattle, LLC, licensee of KCPQ(TV), Tacoma, Washington (“KCPQ”), in response to the complaint filed by Ms. Cassandra Quilit with the FCC alleging no captioning during the NFL football game broadcast and provided by FOX on October 27, 2019.

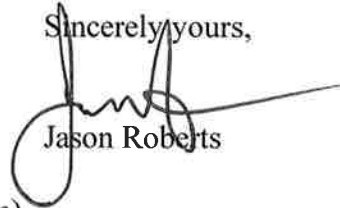
All NFL football games are captioned by FOX. KCPQ investigated its closed captioning equipment and confirmed that everything has and continues to function properly. All network captions are embedded in the program feed prior to its distribution by FOX to local affiliates, and KCPQ passes through the embedded captions without alteration as is required by the FCC rules. KCPQ reviewed its internal logs for the NFL game it broadcast on October 27 and saw no captioning issues with FOX programming or the particular game that was broadcast. An example of the captioning that was included in its broadcast of the October 27 game is attached hereto.

After ruling out problems at the Station, KCPQ is happy to work with Ms. Quilit if so desired to determine if the lack of captioning resulted from her television settings, antenna, or the MVPD that may have provided her the KCPQ programming.

Tribune Broadcasting Seattle, LLC
Complaint Ticket No. 3622328
October 31, 2019

KCPQ is sensitive to Ms. Quilit's concerns and appreciates the input she has provided. If there are any additional questions, please contact the undersigned.

Sincerely yours,

A handwritten signature in black ink, appearing to read "Jason Roberts", with a long horizontal line extending to the right.

Jason Roberts

cc: Sheri Liguori (Sligouri@kcpq.com)
Allen Yaden (AYaden@kcpq.com)
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