

10/26/20: 2PM – 8PM CST COULD NOT ACCESS PUBLIC FILE SYSTEM TO UPLOAD POLITICAL ORDERS.

10/27/20: AS OF 9:50 AM CST STILL CANNOT ACCESS PUBLIC FILE. ATTEMPTS WITH CHROME AND FIREFOX. BOTH RETURN ERROR CODE: 005

Regained access: 12:19PM 10/27/20

The screenshot shows a 500 - Experiencing Technical Difficulties error page. At the top, there is a blue header with the FCC logo and the text 'Federal Communications Commission' and 'Licensing & Databases PUBLIC INSPECTION FILES'. Below the header, the text '500 - Experiencing Technical Difficulties' is displayed. A colorful graphic of various icons (phone, TV, mail, etc.) is centered on the page. Below the graphic, the text reads: 'We're Sorry. We are experiencing technical difficulties. Error Code: 005. Please check back soon.' At the bottom of the page, there is a light blue bar with the text: 'For help or assistance please contact us at 1-877-480-3201 or 1-717-338-2824 (TTY) or you may submit requests online via e-support.' Below this bar, there is a footer section with contact information for the Federal Communications Commission and a list of categories and bureaus/offices.

Federal Communications Commission
45 L Street NE, Washington, DC 20554
Phone: 1-888-225-5322
TTY: 1-888-835-5322
ASL Video Call: 1-844-432-2275
ASL Call Portal (Web)

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Enforcement
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