

FOX TELEVISION STATIONS, INC.

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A Unit of Fox Television

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November 20, 2013

## VIA HAND DELIVERY and EMAIL

Susan Kimmel Deputy Chief, Disability Rights Office Consumer & Governmental Affairs Bureau Federal Communications Commission 445 12<sup>th</sup> Street, SW Washington, DC 20554

Re:

Notice of Informal Complaint

(Mitchell) (Dish Network and KDFI-TV)

Case No.: 13-C00533208 (SK)

RECEIVED - FCC

NOV 2 0 2013

Federal Communications Commission Bureau / Office

Dear Ms. Kimmel:

NW Communications of Texas, Inc., the licensee of KDFI, Dallas, Texas ("KDFI"), hereby responds to the Notice of Informal Complaint, as identified above, dated November 20, 2013 ("NOIC"), which was generated by a Disability Access Complaint ("Complaint") filed by Julia Mitchell.

Ms. Mitchell asserts in her Complaint that the syndicated programming on Sunday, October 20, 2013 from 6:00 pm-9:00 pm broadcast by KDFI and viewed via her Dish Network subscription did not contain captioning.

KDFI reviewed the air-check recordings of its syndicated block on October 20, 2013 during those three hours, and the captioning was functioning properly. KDFI cannot guess as to what caused the failure of the closed captioning when viewed by Ms. Mitchell through her Dish subscription. KDFI can only state the captions were present and functioning properly when broadcast.

Please contact the undersigned should you have any questions regarding this matter.

cc:

Julia Mitchell (via email) Sherita Kennedy (via email)

KDFI Public File

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