

Sherri Magiera

From: Lowell Shore
Sent: Monday, October 22, 2012 12:38 PM
To: Sherri Magiera
Subject: CC complaint

Sherri

I called Mrs Stolzenfeld about 11:30.

She was very pleasant and told me "that she appreciated us doing this". She said the closed captioning is "much different".

The solution was to re-program our Tandberg E5780 encoder to use HD-SDI/ SMPTE 334M insertion with embedded audio rather than use a closed captioning encoder that uses SMPTE 333M as a data stream to the Tandberg encoder.

If you would like a copy of Tessia's "happier than a pig in slop" e-mail it, is on my desk.

10/22/2012