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November 2, 2018

Ms. ShaVonne Morris  
Federal Communications Commission  
Disability Rights Office  
445 12<sup>th</sup> Street S.W.  
Washington, D.C. 20554

**Re: Notice of Informal Complaint – Sandra Smith  
Ticket No. 2759506**

Dear Ms. Morris:

At the direction of WLUK in Green Bay, Wisconsin, Facility ID 4150 (the "Station"), this letter responds to the above-referenced Notice of Informal Complaint (the "Notice"), issued on September 9, 2018, relating to closed captioning.

Following receipt of the Notice, I contacted the Station's chief engineer. I obtained and reviewed videotape of the Station's September 8, 2018 evening newscast (which aired much later than scheduled due to a football game). I confirmed with the Station's chief engineer that the Station practices the "Electronic Newsroom Technique" ("ENT") to close caption its live news in accordance with the Commission's rules. The closed captioning was consistent and accurate with the words scripted for and spoken by the news anchor. The weather forecast provided for closed captioning purposes during the newscast was a pre-scripted weather forecast along with visual on-screen graphics, consistent with the Commission's rules for ENT.

The Station has and continues to comply with the Commission's closed captioning rules.

Please contact me if you have any questions or need any further information.

Sincerely yours,

A handwritten signature in blue ink that reads "Susan E. Domozych".

Susan E. Domozych  
Senior Paralegal

cc: WLUK  
Ms. Sandra Smith