

Serve ticket#: 2759506 Last Name: SmithLink to Ticket:

<https://fcctest.zendesk.com/agent/tickets/2759506>

Subject: Caption Quality/Lack of Captions

Tags: cable_tv carrier_response_pending charter_communications_loud_commercial
closed_captioning_tv dro_serve_done email_preferred_method fox maryland_complaining_about
michigan no_filing_on_behalf wisconsin_viewed_heard

Email: ssmithcaptioner@gmail.com

Method: - Cable

Issue:- -

Number subject to complaint:

Company Name:

Other Company Name:

Account #:

First: Sandra

Last: Smith

Address: 1418 10th Avenue South

Address 2:

City: Escanaba

State: michigan

Zip: 49829

Phone where to be contacted: 906-553-5076

Filing on Behalf of Someone: No

Relationship:

First Name:

Last Name:

Serve Status: carrier_response_pending

Ticket Information:

Ssmithcaptioner

Sep 9, 1:55 AM EDT

Ssmithcaptioner was not signed in when this comment was submitted. [Learn more](#)

Captions do not match what anchor is saying. No caption for some portions. Poor quality.

You are an agent. Add a comment by replying to this email or [view ticket in Zendesk Support](#).

Ticket # 2759506

Status Open

Requester Ssmithcaptioner

CCs –
Group Sinclair Broadcast Group, Inc. (DRO)
Assignee Susan E. Domozych
Priority –
Type Ticket
Channel Web Form

This email is a service from FCC Complaints.