

## WLIV AM 920 & WLIV FM 104.7

PUBLIC AFFAIRS TOPIC: One Call Does It All **GUEST: Jimmy Gregory, UCEMC Manager** 

Jimmy Gregory, manager at Upper Cumberland Electric Membership Corporation (UCEMC) was our guest to tell listeners about a new service being implemented which will make it easier for the public to contact their electric service provider for any and all needs.

The public will be able to call just one number and from that one number access a link to report a power outage, report storm damage, etc.

The new UCEMC one call does it all begins August first.

UCEMC is a rural electric cooperative that provides affordable electric power to homes, businesses, farming operations, and industries in a multicounty area which includes Overton County (Livingston).

Mr. Gregory explained to our listeners how the system will be set up and how to properly use it.

The new system, Mr. Gregory says, will be especially appreciated at times when several hundred people are all trying to call in at once to report a power outage. The new system can handle a large number of incoming calls at any given time.

This public affairs feature is airing over a period of several days and in varying time slots – both day and evening – so the most number of listeners possible can be served.

THIRD quarter, 2020

This feature was broadcast on:





BOTH STATIONS 💢)