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COMMUNITY COMMITMENT REPORT  
4<sup>TH</sup> QUARTER 2011  
SEPTEMBER 25<sup>TH</sup> • DECEMBER 31<sup>ST</sup>

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**WEEKLY PROGRAMS**

WFED Federal News Radio 1500AM provides comprehensive coverage of the Federal Government. WFED covers the business of government: management, procurement, technology, security, policy, pay and benefits. In addition to daily coverage of the operations of the Federal Government, WFED features the following in-house produced programs:

***YOUR TURN WITH MIKE CAUSEY***

Senior Correspondent Mike Causey takes calls and emails live for an hour Wednesdays at 10am EST on Federal NewsRadio. Mike answers callers Federal Government questions, anything from pay and benefits, to policy and politics. Questions can be submitted to [YourTurn@FederalNewRadio.com](mailto:YourTurn@FederalNewRadio.com) or by calling toll-free during the show: 1-866-895-5086.

***ASK THE CIO***

The Chief Information Officer is responsible for information technology policies and strategies that govern how individual Federal Government networks are managed. Many Chief Information Officers are involved with analyzing and reworking existing technical processes, with identifying and developing the capability to use new tools, with reshaping the agency's physical infrastructure and network access, and with identifying and exploiting the agency's knowledge resources. WFED Producer Jason Miller hosts every Thursday at 10:30am.

***INDUSTRY CHATTER***

The relationship between agencies and contractors can be complicated. Host Francis Rose talks with large and small vendors about trends they're seeing and the policy and regulations they're paying attention to. Industry Chatter is hosted by Francis Rose and airs Thursdays at 3:00 p.m.

***FEDERAL NEWS COUNTDOWN***

Hosted by Francis Rose, each week experts in the federal community discuss the three news stories they think are most important in the world of government. Federal News Countdown airs Fridays, 3:00 p.m.

***"OF CONSUMING INTEREST"*** is a public affairs show hosted by WTOP's CALL FOR ACTION'S Shirley Rooker. This show focuses on consumer issues, offering tips on everything from selecting health care programs to avoiding telemarketing scams. "Of Consuming Interest" can be heard Sunday evening at 10:30pm.

**PUBLIC SERVICE CAMPAIGNS**

Federal News Radio, in addition to its public affairs programming, broadcasts the following public service campaigns throughout the year.

- 🎧 American Legion
- 🎧 American Red Cross Gift
- 🎧 American Red Cross Heartbreak to Hope
- 🎧 Bethesda Cares
- 🎧 Boys and Girls Clubs of Greater Washington
- 🎧 Capital Area Food Bank
- 🎧 Cocker Spaniel Rescue
- 🎧 College.gov
- 🎧 Drive4COPD
- 🎧 Home4Troops
- 🎧 Homefront
- 🎧 Komen 3 Day
- 🎧 Lee National Denim Day
- 🎧 Let's Move
- 🎧 LiveClassicDC
- 🎧 Lupus Foundation of America
- 🎧 March of Dimes
- 🎧 March of Dimes HIT
- 🎧 Marine Corps
- 🎧 Mayo Clinic
- 🎧 MDCCD National Guard
- 🎧 Metropolitan Police Boys and Girls Clubs
- 🎧 Montgomery Count SPCA
- 🎧 NAB Congressional
- 🎧 National Academy of Engineering
- 🎧 Navy
- 🎧 Newseum
- 🎧 Paralyzed Veterans of America
- 🎧 Parents Perspective
- 🎧 Shakespeare Free For All
- 🎧 SWEAT for a VET
- 🎧 USA.gov
- 🎧 USO
- 🎧 Volunteers of America
- 🎧 Wounded Warrior Project

**ASCERTAINMENT**

As part of our continuing effort to serve our listeners, Federal News Radio talked with various governmental and community leaders about the issues facing our area. The top three concerns were: The Economy, Transportation, and Government Accountability. For the third straight quarter, The Economy remains heads and shoulders above the rest

The Top Issues were:

1. The Economy
2. Transportation
3. Education
4. Government Accountability
5. Crime and Public Safety
6. Energy Policy
7. Health Care
8. Immigration Reform

**COMMUNITY OUTREACH**

**OCTOBER**

- 12<sup>th</sup> AUSA Conference
- 23<sup>rd</sup>-25<sup>th</sup> ELC Executive Leadership Conference
- 30<sup>th</sup> Green Gov Symposium

**NOVEMBER**

- 1<sup>st</sup> -2<sup>nd</sup> Green Gov Symposium
- 2<sup>nd</sup> AFCEA Health IT Day
- 14<sup>th</sup> -15<sup>th</sup> Government Contract Management Conference
- 17<sup>th</sup> Excellence in Government Conference

**DECEMBER**

- 7<sup>th</sup> SDFCU Charity Auction Tour
- 9<sup>th</sup> Salvation Army Bell Ringing
- 14<sup>th</sup> Book wrapping with the Washington Literacy Council
- 15<sup>th</sup> Living Classrooms Fresh Start Program Tour

## PUBLIC AFFAIRS PROGRAMMING

### **ASK THE CIO (CHIEF INFORMATION OFFICER)**

#### **Cyber test gives Army Corps faith in system resilience**

Dec. 13<sup>th</sup> • 10:30am • 30min

The DoD Cyber Command poked and prodded the Army Corps' Los Angeles district's network during a recent Command Cyber Readiness Inspection. Army Corps of Engineers CIO Bob Kazimer said the analysis will give the rest of the agency lessons learned to improve cybersecurity across the Corps.

#### **HUD takes three-pronged approach to improve IT projects**

Dec. 7<sup>th</sup> • 10:30am • 30min

The agency is using a new project management approach, TechStat sessions and new CIO authorities to fix long-standing oversight problems. HUD CIO Jerry Williams said all seven priority programs met their cost, schedule and performance goals this year.

#### **Savannah River making up for lost IT time**

Dec. 1<sup>st</sup> • 10:30am • 30min

Phil Cirulli, the chief information officer for the managing and operations contractor for the site, is improving the national lab's infrastructure to support widespread wireless access. He also is shutting down legacy mainframe systems after implementing a new ERP system.

#### **Indian Health Service facing data deadline**

Nov. 17<sup>th</sup> • 10:30am • 30min

Acting CIO Howard Hays said the agency is taking advantage of the work VA is doing to update its systems. Indian Health Services borrows heavily from VA's VistA electronic health records system.

*(Encore presentation December 29, 2011)*

#### **VA solves project management woes through competency models**

Nov. 10<sup>th</sup> • 10:30am • 30min

The agency puts employees in pools based on their expertise, and then the employees move from project to project based on the needs of that program. VA now is working on 60 percent more projects than under the previous approach.

*(Encore presentation December 22, 2011)*

#### **With improved cybersecurity, Los Alamos moves to cloud, wireless**

Nov. 2<sup>nd</sup> • 10:30am • 30min

Tom Harper, the lab's CIO, said the national laboratory created an infrastructure-on-demand platform for easy provisioning of cloud services. He said Los Alamos also introduced WiFi earlier this year for access to its unclassified network.

🎧 **ICE not sitting on cyber laurels**

Oct. 19<sup>th</sup> • 10:30am • 30min

Immigration and Customs Enforcement received a score of 95 on its FISMA report card in 2011. Jeff Eisensmith, the ICE CISO, said the agency is implementing continuous monitoring and increasing the training of its employees.

🎧 **NARA tackling records management in the cloud**

Oct. 12<sup>th</sup> • 10:30am • 30min

The archives is working with the CIO Council to figure out how to move records stored in the cloud more easily and ensure their authenticity. Mike Wash, NARA's CIO, said this is a problem looming for every agency as more and more of them move to the cloud computing. NARA is considering how to move its internal email to a managed service provider.

(Encore presentation November 24, 2011)

🎧 **New IT helps USDA's Risk Management Agency survive data deluge**

Oct. 6<sup>th</sup> • 10:30am • 30min

A record year for insurance crop claims pushes RMA's systems to the brink. Chad Sheridan, RMA's CIO, said recent modernization efforts kept the agency's systems processing and paying claims.

🎧 **Interior ready to put substance behind IT reforms**

Sept. 29<sup>th</sup> • 10:30am • 30min

Initial results from the two major changes to the way the agency manages and applies technology will come to the forefront this fall.

## **YOUR TURN WITH MIKE CAUSEY**

🎧 **How's your TSP doing?**

Dec. 21<sup>st</sup> • 10:00am • 60 min

Host Mike Causey will talk about the Thrift Savings Plan with Tom Trabucco, director of External Affairs at the Federal Retirement Thrift Investment Board. Also on the show - CBS Moneywatch's Allan Roth.

🎧 **Challenges facing federal workers**

Dec. 14<sup>th</sup> • 10:00am • 60 min

Host Mike Causey is joined by Jessica Klement of the Federal Managers Association, and Federal Times reporters Stephen Losey and Sean Reilly.

🎧 **More open season do's and don'ts**

Dec. 7<sup>th</sup> • 10:00am • 60 min

Walt Francis, editor of the Checkbook Guide to Federal Health Plans, and Steve Losey and Sean Reilly of the Federal Times, join host Mike Causey on today's program.



**Answers to your open season questions**

Nov. 30<sup>th</sup> • 10:00am • 60 min

Host Mike Causey is joined by Walton Francis, editor of the Washington Consumers Checkbook Guide to Federal Health Plans. They will talk about what to look for when choosing a health care plan.

**FEHBP best buys, feds' future after supercommittee**

Nov. 23<sup>rd</sup> • 10:00am • 60 min

Health insurance expert Walton Francis joins host Mike Causey on today's program. He will help you navigate the "best buys" for singles, couples, large families, retirees with and without Medicare, and people who are taking risks by using their private sector spouses health plan.

**FEHBP open season**

Nov. 16<sup>th</sup> • 10:00am • 60 min

Host Mike Causey is joined by Walton Francis, author of "The Checkbook Guide to Health Plans," to talk about what's the best health plan for you and your family.

**Open season, Medicare part B, and job cuts**

Nov. 9<sup>th</sup> • 10:00am • 60 min

Host Mike Causey will talk about the big issues facing federal employees with NARFE's David Snell and Federal Times staff writer Stephen Losey.

**Health plan choices, retirement prep checklist**

Nov. 2<sup>nd</sup> • 10:00am • 60 min

Mike welcomes Steve Losey of the Federal Times and benefits expert John Elliott.

**Long term care and an update on the congressional supercommittee**

Oct. 26<sup>th</sup> • 10:00am • 60 min

Host Mike Causey is joined by Paul Forte and Beth O'Brien of Long Term Care Partners, and Federal Times reporter Stephen Losey.

**Supercommittee recs, Postal Service's future**

Oct. 19<sup>th</sup> • 10:00am • 60 min

Host Mike Causey will discuss the big issues facing feds with Federal News Radio's Francis Rose, Federal Times editor Steve Watkins and senior reporter Sean Reilly.

**Civil service reform, COLAs and Medicare Part B**

Oct. 12<sup>th</sup> • 10:00am • 60 min

Host Mike Causey is joined by Federal Times editor Steve Watkins, and NARFE retired benefits director David Snell.

- 🎧 **Foreign Service braces for budget cuts, the likelihood of USPS health plan proposal**  
Oct. 5<sup>th</sup> • 10:00am • 60 min  
Mike welcomes Susan Johnson of the American Foreign Service Association and Steve Losey and Sean Reilly of the Federal Times.
- 🎧 **Behind feds' health premium changes**  
Sept. 28<sup>th</sup> • 10:00am • 60 min  
Host Mike Causey is joined by Steve Bauer, executive director of the Federal Employees Education and Assistance Fund, and Federal Times editor Steve Losey.

## **INDUSTRY CHATTER**

- 🎧 **Carpathia Government Solutions' Michael Fox on cloud market**  
Dec. 22<sup>nd</sup> • 3:00pm • 30 min  
Michael Fox, director of Carpathia Government Solutions at Carpathia Hosting, joined Industry Chatter for a discussion about issues facing the IT contracting world.
- 🎧 **Jim Beaupre on adapting to tighter budgets**  
Dec. 15<sup>th</sup> • 3:00pm • 30 min  
Jim Beaupre, a principal at Jim Beaupre Federal Consulting, shared his perspective on how contractors are coping with Congressional budget quarreling and adapting to an era of tighter budgets. Beaupre joined Francis Rose for an interview on Industry Chatter.
- 🎧 **How handheld devices are driving innovation at federal agencies**  
Dec. 8<sup>th</sup> • 3:00pm • 30 min  
The high-profile issues of mobility and cloud computing are interconnected and reflect a shifting landscape not only at federal agencies but on a much wider scale, said EmeSec founder and CEO Maria Horton in an interview on Industry Chatter with Francis Rose.
- 🎧 **PC Recycler's Jeremy Farber on 'secure destruction' of agency devices**  
Dec. 1<sup>st</sup> • 3:00pm • 30 min  
Jeremy Farber helped found PC Recycler in 2003, and in 2009, the company was added to the General Services Administration's list of contractors providing both on- and off-site data-destruction services for federal agencies.
- 🎧 **Motorola Solutions' Jim Mears on the federal marketplace**  
Nov. 17<sup>th</sup> • 3:00pm • 30 min  
Mears is head of Motorola Solutions' Government and Public Safety.
- 🎧 **LGS Innovations' Kelly on federal communications industry**  
Nov. 10<sup>th</sup> • 3:00pm • 30 min  
Kevin L. Kelly is the chief operating officer for LGS Innovations.

- 🎧 **Dynamics Research Corporation on federal contracting landscape**  
Nov. 9<sup>th</sup> • 3:00pm • 30 min  
DRC is a government contractor that provides services in management consulting, science, engineering and technology solutions.
- 🎧 **URS Corporation on federal IT market, cloud**  
Nov. 3<sup>rd</sup> • 3:00pm • 30 min  
Mark Gray, the company's vice president and group general manager, and Tim May, senior vice president of business development, joined In Depth's Industry Chatter.
- 🎧 **DAI's Jean Gilson on working with gov on development**  
Oct. 27<sup>th</sup> • 3:00pm • 30 min  
Jean Gilson is the senior vice president for strategy and marketing of DAI.
- 🎧 **Gibbs & Cox on working with government customers**  
Oct. 13<sup>th</sup> • 3:00pm • 30 min  
Rick Biben, chief executive and president, and Tom Schubert, chief engineer, joined In Depth with Francis Rose on this week's Industry Chatter program to discuss the work the company does for federal customers.
- 🎧 **Meet Quest Software Public Sector's new CEO**  
Oct. 6<sup>th</sup> • 3:00pm • 30 min  
Paul Christman is the new president and chief executive officer of Quest Software Public Sector.

## **FEDERAL NEWS COUNTDOWN**

- 🎧 **Top 3 Federal IT stories of 2011**  
Dec. 16<sup>th</sup> • 3:00pm • 30 min  
Former E-Government and IT Administrators Mark Forman and Karen Evans count down the top federal IT news stories of the year.
- 🎧 **Cloud computing, banning email and USPS budget woes**  
Dec. 9<sup>th</sup> • 3:00pm • 30 min  
Bob Otto, former USPS CIO, and Dan Mintz, former Transportation Department CIO, count down the top federal news stories of the week.
- 🎧 **Proposed pay freeze, new snow policy and departing Devaney**  
Dec. 2<sup>nd</sup> • 3:00pm • 30 min  
John Palguta, vice president for policy at the Partnership for Public Service, and Federal News Radio's Jason Miller count down the top federal news stories of the week.
- 🎧 **Supercommittee Stalemate, Army Cost-Savings**  
Nov. 18<sup>th</sup> • 3:00pm • 30 min  
Agilex's Tim Hoechst and Shaw, Bransford and Roth's Debra Roth count down the top federal news stories of the week.

**Federal workforce cuts, labor management councils**

Nov. 4<sup>th</sup> • 3:00pm • 30 min

Former OPM director Linda Springer and Jon Desenberg of the Performance Institute count down the top three federal news stories of the week.

**Deficit-cutting pain, DoJ office closings**

Oct. 28<sup>th</sup> • 3:00pm • 30 min

Bill Bransford and Diane Cochran count down the top federal news stories of the week.

**Supercommittee progress, 'anemic' IT spending**

Oct. 21<sup>st</sup> • 3:00pm • 30 min

Jonathan Breul of the IBM Center for the Business of Government and Al Burman of Jefferson Consulting count down the top federal news stories of the week.

**Minorities, women in IT; DoD turns to cyber**

Oct. 14<sup>th</sup> • 3:00pm • 30 min

SANS Institute's Alan Paller and The Reeder Group's Frank Reeder counts down the top federal stories of the week.

**Cyber unpreparedness, 20 best feds**

Oct. 7<sup>th</sup> • 3:00pm • 30 min

Francis' guests are Rob Burton of Venable LLP and Alan Balutis of Cisco.

***OF CONSUMING INTEREST WITH CALL FOR ACTION'S SHIRLEY ROOKER***

**Dec. 25<sup>th</sup> • 10:30pm • 30 min**

Christel Hair of the Capital Area Food Bank and Odonna Mathews, a volunteer at CAFB, discuss the shortage of resources to meet the needs of nearly ½ million hungry people in the metropolitan area.

**Dec. 18<sup>th</sup> • 10:30pm • 30 min**

Bob Hunter of the Consumer Federation of America discusses add on insurance policies that cost consumers millions and may not be needed.

**Dec. 4<sup>th</sup> • 10:30pm • 30 min**

Dr. Rob Atkinson of the Information Technology and Innovation Foundation discusses how the U.S. compares to other countries in areas such as scientific research and educational achievement.

**Nov. 20<sup>th</sup> • 10:30pm • 30 min**

Stuart Ritter of T. Rowe Price discusses ways to help children develop a healthy perspective on spending money during the holidays.

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- 🎧 **Nov. 13<sup>th</sup> • 10:30pm • 30 min**  
Audiologist Jennifer Cushing discusses hearing loss, the effect of workplace noise as well as loud music on hearing loss and ways to protect against hearing damage.
- 🎧 **Nov. 6<sup>th</sup> • 10:30pm • 30 min**  
Rodd Santomauro of HALT discusses ways the organization is working to make the small claims court more responsive to consumers as well its efforts to reform states' lawyer discipline procedures.
- 🎧 **Oct. 30<sup>th</sup> • 10:30pm • 30 min**  
Andrea Brands and Kelly Morrison of AT&T discuss how the company responds to disasters as well and its campaign against teens texting while driving.
- 🎧 **Oct. 21<sup>st</sup> • 10:30pm • 30 min**  
Bob Rusbult and Sue Nester of Independent Insurance Agents and Brokers talk about safety issues during the holidays and the host's liability if something goes wrong.
- 🎧 **Oct. 16<sup>th</sup> • 10:30pm • 30 min**  
Michelle Boykins of the National Crime Prevention Council discusses cyberbullying, internet safety, increasing violence against teens and the McGruff Club.
- 🎧 **Oct. 9<sup>th</sup> • 10:30pm • 30 min**  
Joel Gurin of the FCC discusses cramming, prepaid phone cards, broadband speeds, and other consumer issues.
- 🎧 **Oct. 2<sup>nd</sup> • 10:30pm • 30 min**  
Dr. Richard Rubin, a cardiologist, discusses heart health, the role of diet and exercise as well as treatments for heart disease.
- 🎧 **Sept. 26<sup>th</sup> • 10:30pm • 30 min**  
Ian Grossman of the Federal Motor Carrier Safety Administration discusses moving, the frauds that are sometimes involved, and how to protect against scams.